

Lambeth Together Local Care Partnership Board Public Forum

In-person at Brixton (Tate) Library

Thursday 5 March 2026

Responses to questions from members of the public*

Abbreviations and acronyms used in the meeting are explained using square brackets [...]



Question 1: Carole Milner MBE, North Lambeth Elders Group

With support from local charities, social prescribers, etc we have developed a directory of support and guidance for older people which will be published shortly. This work has highlighted the range of support available but has also highlighted the areas where there is next to none. How can we work with you to ensure the gaps we have identified are addressed and mitigated?

Response: Ruth Hutt, Director of Public Health, Lambeth Council

It's important to work with Age UK and other organisations to pool resources and knowledge, particularly around services that promote physical activity and accessible support for older residents. Please share with us those gaps you have identified so we can investigate and coordinate with other partners how we might address them.

Response: Jane Bowie, Director of Integrated Commissioning, Lambeth Council and SEL ICB

The council has recently recommissioned our prevention, advocacy, and carer support services and requested that Carol share the directory information to help integrate efforts and improve joined-up working.



Supplementary question from Carole Milner MBE:

“We are working hard (hence the Directory) to support ourselves and our neighbours to stay as independent as possible for as long as possible. But what happens to people in our area who finally need housing with some level of care?”

Our two main GP surgeries have told us there are over 2300 people over 65 in our area. We have one facility, Chaplin Close, which has 28 units of sheltered housing. Other than that we have nothing: no other sheltered housing, no extra care, no care homes, no nursing homes.

So, given all the talk of neighbourhood models, integrated care, co-delivery of support, community engagement, etc:

- what is being done to address and mitigate this situation?
- what happens to people in need?
- where do they go?

We also understand that Chaplin Close is being used for purposes other than sheltered housing for older people. Is that true?”

Response on next slide



Response from Lambeth Together:

There is a range of information, advice, support and services in the borough to support residents to age well, much of which you have captured in the directory. You may find some further webpages that signpost to activities to support health, wellbeing, finance and other aspects of community life useful such as: voluntary sector organisations such as Age UK Lambeth, council services such as libraries, council webpages such as [ASKSara](#) and a refreshed Adult's Directory which is currently under development.

When further support is required at home, the next steps can vary greatly from person to person. Many older people may choose to remain in their own homes. For those who require support and are eligible, adult social care support may be available.

For anyone wishing to contact adult social care, the [Adult Social Care webpages](#) provide different contact methods. The Adult Social Care Front Door Service is run by Age UK Lambeth, who can assess and signpost to information, advice and services in the area.

As well as Adult Social Care, Lambeth commissions a range of specialist accommodation settings that are distributed across the borough including home care, [sheltered housing](#), [supported living](#), [extra care housing](#) – with an additional facility currently under development at [Somerleyton Road](#) - and [residential and nursing homes](#). Further information on these services and eligibility for these can be found on our webpages.

There are a range of factors that determine the needs and suitability of specialist care and accommodation for residents and we work with individuals, their family and advocates as best we can to help meet these needs under the Care Act 2014.

With regards to Chaplin Close, the sheltered housing scheme is only used for this purpose. However, there are a few properties on Chaplin Close itself that sit outside the scheme.



Question 2: Participant in a Patient Engagement Group

What is the status of the GP funding contract and what is the impact on services?

Response: Oge Chesa, Director Of Primary Care and Transformation, South East London Integrated Care Board (SEL ICB) Lambeth

The updated 2026-27 general practice contract has been published and includes significant funding, ensuring that general practice services remain aligned with patient needs and health plans. The General Medical Council continues to consult with the government regarding contract terms, but be reassured that we are not aware of any negative impact on local GP services.



Question 3: Audience member:

I have noticed the challenges and difficulties with reduced bus services, aggressive driving, and negative interactions on public transport, which raises concerns about the safety and accessibility of the neighbourhood for older pedestrians.

Response: Ruth Hutt, Director of Public Health, Lambeth Council

The council is actively working to improve transport accessibility, including safeguarding free transport for those over 60, enhancing cycle and pedestrian routes, and collaborating with TFL to ensure accessible infrastructure.

There are opportunities for residents to voice concerns, for example the Age Friendly Lambeth Forum held on 9 March with Transport for London participation where residents can help shape healthier neighbourhoods.



Question 4: Patient and Public Voice (PPV) Board Member: Eugenie Dadie

How do we monitor and supervise our community support services to ensure they are culturally tailored, digitally inclusive and reach a wider audience?

Response: Di Aitken, Co-chair Lambeth Together

The Neighbourhood and Wellbeing Delivery Alliance's approach is to be working with voluntary, faith, and community groups, holding meetings in community locations, and building trust to strengthen service reach and relevance.

Response: Oge Chesa, Director Of Primary Care and Transformation, SEL ICB Lambeth

South East London Integrated Care Board (SEL ICB) are preparing a three-year Digital Inclusion Strategy, aligned with NHS England's framework focusing on improving access to devices, designing inclusive technology, strengthening digital skills and building trust through leadership and partnerships. We will publish the new strategy on our website when it is available.

We already support local organisations, including Clear Community Web (CCW), who run digital skills workshops across the borough and Lambeth Council have a Digital Inclusion Fund whereby local organisations can bid for funding to improve digital access for residents.



Question 5: Mala Naicker, Brixton Project

We are developing a borough directory for organisations in Lambeth to connect, join up and share information so please do join up and become part of this initiative. What emergency preparedness plans do we have in place for summer heatwaves?

Response: Andrew Eyres, Lambeth Place Executive Lead and Corporate Director Integrated Health and Adult Social Care, NHS South East London ICB, Lambeth Council

The development of a directory for our VCS sector in the borough is welcome, and will be a useful resource for connecting local organisations with each other. The directory was recently promoted at a recent VCS Network event hosted by the Council's VCS team and was attended by 80 local VCS groups. The directory will feature in the upcoming VCS newsletter, published this week, and in our own Lambeth Together Get Involved newsletter later this month. We would be very happy to invite Brixton Project to our Comms and Engagement (C&E) Group to discuss promoting this resource with our comms and engagement leads from our partners in Lambeth Together.

Update: Mala invited to the Lambeth Together C&E group and the directory is included in the March edition of our Get Involved newsletter.

Response cont. on next slide



Q5 Response cont.: Ruth Hutt, Director of Public Health, Lambeth Council

We have a standing action plan that kicks in when heat reaches a certain level, triggering messages to care providers and support for vulnerable residents. The Lambeth Climate Action Partnerships work involves building resilience into our built environment that helps to mitigate against the impacts of heat.

To read more, see the [Lambeth 2030 action plan](#)



Question 6: Charles Ndola Myers

I'm a surviving prostate cancer patient. I've finished my treatment, what happens to patients at the end of treatment? What local initiatives can we get involved in? And what local groups are available to share experiences as you seem to be alone once medical intervention has stopped?

Response: Andrew Eyres, Lambeth Place Executive Lead and Corporate Director Integrated Health and Adult Social Care, NHS South East London ICB, Lambeth Council

It is important to support people who have been through treatment to keep well and to connect them with groups that can offer peer support and survivorship programmes. I will take your question to the SEL Cancer Alliance and ask the question on what is available and come back to you.

Response: Di Aitken, Co-chair Lambeth Together

Thank you for your question. I will also take your question to the local Lambeth Cancer Working Group, meeting on the same day as the SEL meeting and come back to you with their response and suggestions.

Response cont. on next slide



Question 6 cont:

Response: Raj Mitra, GP

At my surgery we have 100+ cancer survivors and are now thinking in terms of chronic disease, and would like to establish an annual programme of check-ups for these patients. I will also ask your question at the wider system level.

Response: Tony Cealy, Community Artist and Black Men's Consortium

I wanted to tell you about the [Black Men's Consortium](#), a user-led group set up for Black men to explore and discuss their experiences accessing mental health and peer support to improve mental wellbeing. It's held at Mosaic Clubhouse every Monday evening and you are very welcome.

Update: Andrew and Di raised these questions with SE London Cancer Alliance and the Lambeth Cancer Working Group colleagues and have provided Charles with information and resources on post treatment support.

See next slide for support and resources available:



<p>Local Peer support: Brother to Brother, Man to Man - Tackle Prostate Cancer - Guys Hospital prostate service run a number of prostate cancer support groups Prostate Cancer Don't It Let It Win has support groups in various locations Errol McKellar men's group for prostate cancer.</p>	<p><u>Guy's and St Thomas' NHS Foundation Trust</u> Dimpleby Cancer Care is a support and information service based at Guy's Cancer Centre for patients and their carers from south east London and west Kent. The staff work closely with the clinical teams to make sure you have all the information and support you need while having cancer treatment at Guy's and St Thomas'. Telephone: 020 7188 5918, Monday to Friday, 9am to 5pm. Email: dimplebycancercare@gstt.nhs.uk</p>
<p>Physical activity and cancer: Physical Activity & Exercise :: South East London Cancer Alliance The Guys Cancer physical activity service take self referrals 020 7188 9654 or email active.you@gstt.nhs.uk.</p>	<p><u>King's College Hospital NHS Foundation Trust</u> The Macmillan drop-in cancer information centre at King's College Hospital provides help and support if you are living with – or have survived – cancer. They also can assist your carers, your relatives and your friends. Telephone: 078 1339 9714 to speak to a member of the team, Monday to Friday, 9am to 5pm. Email: kch-tr.macmillan1@nhs.net</p>
<p>Emotional support: Can-Empower a high quality patient resource website offering a number of self guided techniques</p> <p>Fatigue management: South East London Cancer Alliance -_helpful patient resource to help manage the symptoms of fatigue Cancer Care Map - support across South East London</p>	<p><u>Lewisham and Greenwich NHS Trust</u> The Macmillan advice and guidance service is based at the University Hospital Lewisham. They work with clinical nurse specialists to provide holistic care to cancer patients, including phone support, information, and recommending cancer support resources and services. Telephone: 020 8333 3336, Monday to Friday, 9am to 5pm. Email: lg.mags@nhs.net</p>

Question 7: Susan Terbit, Healthwatch Lambeth

We are in a national obesity crisis, and I would like to see lobbying at national level to make healthier foods less expensive, such as food subsidies on fruit and vegetables, with the WHO (World Health Organisation) asking governments to reduce the price of healthy food.

Response: Ruth Hutt, Director of Public Health, Lambeth Council

Our [annual public health](#) report this year has a focus on food justice. We work with local organisations such as Sustain and work to have input into the design of less obesogenic environments in the borough. We do lobby government on food justice, access and affordability along with the advertising of food products.



Question 8: Deniece Campbell, Unpaid Carer

I'm concerned about the absence of the annual Carers Awards, despite a previously allocated budget. The ceremony was part of the Carers Strategy, priority one to identify, recognise, and value carers. I was told that the Carers awards would be included in the Civic Awards, but that has not happened. I wish to appeal for money to be found to reinstate the awards ceremony.

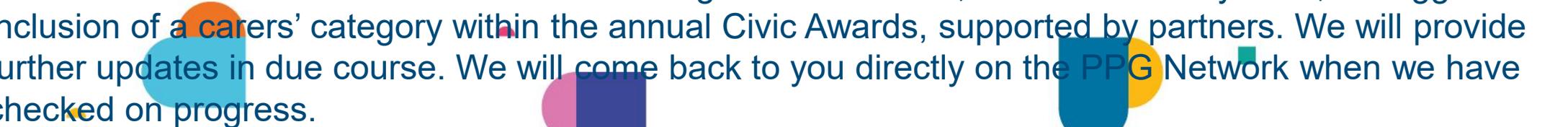
I want to also ask about the reinstatement of the Patient Participant Group (PPG) Network, has any progress been made on this?

Response: Jane Bowie, Director of Integrated Commissioning, Lambeth Council and SEL ICB

Unpaid carers in the borough are really important to us. Recognising unpaid carers remains a priority area in the strategy. We have been looking at joining up our awards and we do have an objective this year (2026) to see if we can have a carers awards but it remains subject to finding resources to adequately fund it.

Response: Cllr Nanda Manley-Browne, Co-chair Lambeth Together

I have written to the Cabinet Member for Stronger Communities, Cllr Donatus Anyanwu, to suggest the inclusion of a carers' category within the annual Civic Awards, supported by partners. We will provide further updates in due course. We will come back to you directly on the PPG Network when we have checked on progress.



Question 9: Brixton North Safer Neighbourhoods Policing Team

The problem of Lime Bikes being left parked on pavements and walkways is becoming increasingly common in the borough. Can you share any information or contacts of partners who can help deal with this problem?

Response: Nanda Manley-Browne, Co-chair Lambeth Together

Dockless e-bikes are changing how residents travel around Lambeth and London, bringing both opportunities and challenges.

Residents have raised concerns about bikes being left on pavements, obstructing access for pedestrians, businesses, and road users. In response, the council has been working with operators to strengthen arrangements and improve compliance.

Operators have now agreed to further measures, including the introduction of a 'bay parking only' policy, requiring bikes to be parked in designated bays. This is intended to reduce obstruction and improve safety in public spaces. **Response cont. on next slide.**



Response to Q9 cont.

Alongside this, the council is strengthening enforcement, including the removal of improperly parked bikes and the use of fines where issues persist.

Work is also underway with operators to improve affordability, including the introduction of fares comparable to bus journeys and discounts for key workers and residents on lower incomes.

We recognise that further progress is needed and will continue to work with partners, residents, and government to ensure appropriate regulation and to keep Lambeth's streets safe, accessible, and well-managed.



Question 10: Joe, Library worker

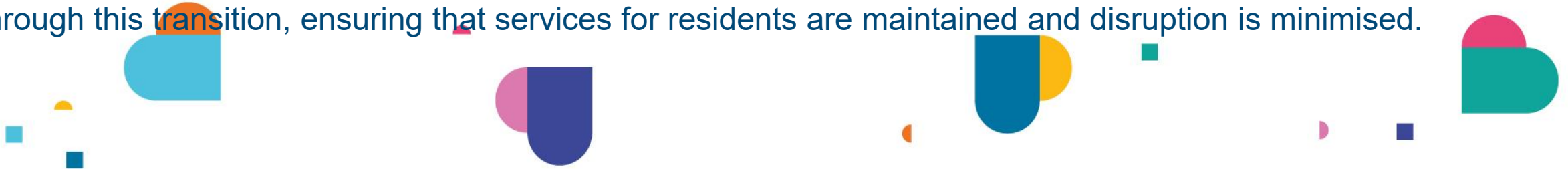
I'm concerned about the proposed eviction of community organisations currently operating from International House in Brixton. Is there a plan for where those tenants will go?

Response: Cllr Nanda Manley-Browne, Co-chair Lambeth Together

International House was repurposed by the council in 2018 as a meanwhile space to support charities and non-profit organisations to establish and grow, while longer-term plans for new homes were developed. The council has been clear on this from the outset - both with tenants and the wider community.

There is a comprehensive package of support in place for organisations currently based at International House. This includes tailored relocation support, brokerage to identify suitable alternative premises, and ongoing engagement with affected tenants to ensure continuity of services wherever possible. Work is being led by the council, with the Deputy Leader and Cabinet Member for Housing, Investment and New Homes, Cllr Danial Adilypour providing oversight, and support is being offered on a case-by-case basis to reflect the diverse needs of organisations.

We recognise the importance of these community organisations and are committed to supporting them through this transition, ensuring that services for residents are maintained and disruption is minimised.



Question 11: Emma Whittaker - received in advance via email – not answered in the forum, response below:

Why is there no way to get Free School Meals (FSM) for Children on Education Other Than At School (EOTAS) when in fact it is disability discrimination? There was a case against the government from children and young people, which was backed by the charity Contact and the claimants won. Children and YP on EOTAS or not in school should be able to get FSM. If parents on low incomes cannot afford the right food for their children, it impacts health and learning.

Response: Georgina Barrett, Associate Director, Educations Strategy, Access and Inclusion, Lambeth Council

We would like to reassure families that we are working to ensure that children with Special Educational Needs (SEN) who are educated through EOTAS and are entitled to FSM are supported. Requests are considered on a case-by-case basis, with the aim of ensuring that children receive their entitlement. We are continuing to review our approach in line with current expectations and will be following this up with clearer guidance to be included in the Local Offer. Further queries should be directed to Karen Nugent KNugent@lambeth.gov.uk



Question 11: Graham Syme - received in advance via email – not answered in the forum, response below:

Graham submitted a series of questions on the Green Home Scheme to replace windows, following previous questions on the subject raised at the November 2025 public forum.

Response: Cllr Nanda Manley-Browne, Co-chair Lambeth Together

This issue sits outside the health and care remit of our public forum and we have therefore redirected the question to the Planning and Sustainability teams at Lambeth Council to respond to Mr. Syme.

