**LAMBETH TOGETHER CARE PARTNERSHIP BOARD MINUTES**

**Thursday, 21st March 2024, 2pm**

**Lambeth Town Hall Basement, Brixton Hill, SW2 1RW and via Microsoft Teams**

[Part 1 Meeting Recording - Public Forum](https://www.youtube.com/watch?v=RQLyCvnLH1Q) – (please note, the Public Forum does not have formal minutes taken).

[Part 2 Meeting Recording - Item 1 to 7 (Inclusive)](https://www.youtube.com/watch?v=0N5EtLR-STE)

[Part 3 Meeting Recording - Item 8 to 11 (Inclusive)](https://www.youtube.com/watch?v=dulQ-RQ77GU)

[Board Meeting Papers](https://moderngov.lambeth.gov.uk/documents/g16388/Public%20reports%20pack%20Thursday%2021-Mar-2024%2013.00%20Lambeth%20Together%20Care%20Partnership%20formerly%20Lambeth.pdf?T=10)

[Supplementary Paper - Lambeth Together Assurance Group](https://moderngov.lambeth.gov.uk/documents/b34687/ITEM%206%20-%20Lambeth%20Together%20Assurance%20Group%20LTAG%20Thursday%2021-Mar-2024%2013.00%20Lambeth%20Together%20Care%20.pdf?T=9)

**Members Present:**

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| Cllr Jim Dickson | Lambeth Together Care Partnership Board Co-Chair. Cabinet Member for Healthier Communities (job-share), Lambeth Council |
| Dr Di Aitken  | Lambeth Together Care Partnership Board Co-Chair. Neighbourhood and Wellbeing Delivery Alliance Clinical and Care Professional Lead |
| Andrew Eyres | Place Executive Lead Lambeth, Corporate Director, Integrated Health, and Care, Lambeth Council and South East London Integrated Care Board |
| Cllr Judith Cavanagh | Young People’s Champion, Lambeth Council |
| Cllr Marcia Cameron | Cabinet Member for Healthier Communities (job-share), Lambeth Council |
| Dan Stoten | Director of Integrated Children’s Commissioning and Youth Services, Lambeth Council (deputising for Andrew Carter, Corporate Director of Children’s Services, Lambeth Council) |
| Dr George Verghese (online) | GP, Co-Chair of the Lambeth Primary Care Clinical Cabinet |
| Dr Penelope Jarrett (online) | Chair, Lambeth Local Medical Committee |
| Dr Raj Mitra | GP, Children and Young People's Alliance Clinical and Care Professional Lead |
| Fiona Connolly | Corporate Director of Housing and Adult Social Care, Lambeth Council |
| Paul Coles | Chief Executive, Age UK, Lambeth |
| Sarah Austin | Chief Executive Integrated and Specialist Medicine, GSTT NHS Foundation Trust |
| Therese Fletcher | Managing Director Lambeth GP Federation  |
| Ruth Hutt  | Director of Public Health, Lambeth Council |
| Anna Clough (online) | Site Chief Operating Officer, Kings College Hospital NHS Foundation Trust (deputising for Julie Lowe, Site Chief Executive, Kings College Hospital NHS Foundation Trust) |
| Sarah B Flanagan | Patient and Public Voice Member |
| Rich Wiltshire | Patient and Public Voice Member |
| Sue Gallagher  | Lambeth Together Care Partnership Board Lay Member |

**Apologies:**

|  |  |
| --- | --- |
| Andrew Carter  | Corporate Director of Children’s Services, Lambeth Council |
| Dr Nozomi Akanuma | Living Well Network Alliance Clinical and Care Professional Lead, South London, and the Maudsley NHS Foundation Trust |
| Julie Lowe | Site Chief Executive, Kings College Hospital NHS Foundation Trust |
| Lilian Latinwo-Olajide | Programme Director, Black Thrive, Lambeth |
| Mairead Healy | Chief Executive, Healthwatch Lambeth |
| Nathalie Zacharias | Director of Therapies, South London, and Maudsley NHS Foundation Trust attended |

**In Attendance:**

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| Catherine Flynn | Head of Communications and Engagement, Southeast London Integrated Care Board  |
| Edward Odoi | Associate Director of Finance, Lambeth, Southeast London Integrated Care Board |
| Jane Bowie | Director of Integrated Commissioning (Adults), Lambeth Council and Southeast London Integrated Care Board |
| Josepha Reynolds | Neighbourhood and Wellbeing Delivery Alliance Programme Director |
| Juliet Amoa | Associate Director, EDI Community Health and Engagement, Lambeth Council |
| Oge Chesa | Director of Primary Care and Transformation, Southeast London Integrated Care Board |
| Simon Boote | Children and Young People Alliance Lead |
| Warren Beresford | Associate Director, Health and Care Planning and Intelligence, South East London Integrated Care Board |
| Bill Tidnam | Thamesreach  |
| Binki Taylor | The Brixton Project |
| Chris French | Community Connector  |
| Chris Thomas | Mosaic Clubhouse |
| David Orekoya | Associate Director of Integrated Commissioning, Lambeth Council |
| Guy Swindle | Deputy Director, Living Well Network Alliance  |
| Liz Pollock | Associate Director, Finance, Lambeth Council |
| Rashida Pickford | Guy’s and St Thomas’ Integrated Musculoskeletal Service |
| Sara Tarren | Guy’s and St Thomas’ Integrated Musculoskeletal Service |
| Shanet Lewis | Programme Lead, Public Health, Lambeth Council |

**1 Introductions**

Those present introduced themselves. Apologies were noted from Julie Lowe, with Anna Clough deputising virtually, Mairead Healy, Dr Penelope Jarrett, who joined virtually, and Lilian Latinwo-Olajide.

The Board thanked Sarah Austin and Sue Gallagher for their many years of service and commitment to improving health and care services and outcomes and wished them well on their retirement from the end of March.

**Reporting back from the Public Forum**

Dr Di Aitken welcomed members to the meeting and noted the topics discussed during the public forum that included:

* Indoor air quality and a pilot programme putting filters in school classrooms.
* A newly created house of multiple occupancy in West Norwood, where residents had complained of poor living conditions.
* Dialysis services in Lambeth.
* South East London pathology service contracts.
* Brixon Seventh Day Adventist Church hosting health related services in the community.
* Blood test online booking systems.
* Physician Associates and their role within the borough.
* Rich Wiltshire also gave an update on what the Patient and Public Voice Members (PPV) have been working on since the January Board meeting. Rich requested, when reviewing the [Our Health, Our Lambeth Health and Care Plan,](https://www.lambethtogether.net/long-read/our-health-our-lambeth/) we could incorporate the aim of patients with multiple long-term health conditions seeing the same doctor, rather than seeing numerous doctors, during their appointments. This follows from the publication of a report from the University of Cambridge. Rich reported that he had met with the South East London (SEL) Integrated Care Board (ICB) Medicines Optimisation Lead in charge of prescriptions. Rich noted the costs of drugs and prescriptions were increasing due to a range of causes post Covid and that local teams working hard over the years to keep prescribing effective and to keep costs low. 9th March was National Social Prescribing Day and Rich explained how taking part in activities through social prescribing can lead to a wide range of health benefits.

Responses to the specific questions raised will be published on the [Lambeth Together Website.](https://lambethtogether.net/about-us/lambeth-together-strategic-board-future-meetings-and-papers/board-meetings-archive/)

**2 Declarations of Interest**

Members were asked to declare any conflicts of interests linked to the items on the agenda.

None were declared.

**3 Minutes from 18 January 2024 Meeting**

The [minutes](https://moderngov.lambeth.gov.uk/documents/g16387/Printed%20minutes%20Thursday%2018-Jan-2024%2013.00%20Lambeth%20Together%20Care%20Partnership%20formerly%20Lambeth%20Tog.pdf?T=1) of the meeting of Thursday 18 January 2024 were agreed as an accurate record of the meeting.

**4 Lambeth Together Care Partnership – Place Executive Lead Report**

Andrew Eyres gave an overview of the key highlights in his Place Executive Lead report. There were no questions following this update.

**RESOLVED**

1. **Board members noted the update on key developments since the formal Lambeth Together Care Partnership Board meeting in public on 18th January 2024.**

To view the report accompanying this item, refer to pages 15 to 21 of the Board pack.

To view the recording accompanying this item, refer to part 2 of the meeting recording from 09:10 – 13:20.

1. **Living Well Network Alliance Contract Extension**

Jane Bowie, Guy Swindle, Bill Tidnam, and Chris Thomas presented on the Lambeth Living Well Network Alliance Contract extension. Jane confirmed that sign off for the extension had been approved by Lambeth Council on the 14th March and by the South London and Maudsley NHS Foundation Trust Board on the 19th March. The following discussions were had:

* Sue Gallagher explained that when she first joined Lambeth, Lambeth was severely criticised for its mental health services and one of the positive changes Sue has experienced while being a part of Lambeth is the transformation in services. Sue wanted to pay a great compliment to all involved within the Alliance and reiterated that Mosaic is a fantastic initiative and the partnership with Certitude and Thamesreach is remarkable.
* Sarah Austin mentioned that despite the significant work being undertaken, emergency departments are seeing an increase in demand for services and length of stay in beds. Sarah noted the need to review people arriving in crisis in emergency departments to see what may have been done differently along the way.
* Sarah Flanagan attested to the value of Mosaic and explained that she is a member and that, without them, she would not be here today. Sarah asked what happens after the initial three-year extension and asked have plans been made and has anyone thought ahead of those three years.
* Dr Raj Mitra explained that, as a frontline GP for thirty years, he has seen a huge improvement in mental health care but asked, how can we keep our population well mentally. In addition, Lambeth’s population is aging and there are some of the population who cannot access Mosaic as they are housebound, so asked how outreach work would be completed to get to those members of the population in their homes.
* Fiona Connolly asked Board members to consider what does happen in the next three years and how will the Board assure that the Alliance and services continue to be here in the next ten to twenty years.
* Cllr Jim Dickson gave thanks to all involved in the work the Alliance has been doing and noted that one of the ambitions for 2025-2028 is the transition from child to adult integration of drug and alcohol services and asked, which of those are the biggest challenges and are there other challenges outside the set of ambitions.
* Guy responded to Sarah’s point on missed opportunities and agreed that the Alliance needs to learn whatever it can. Jane acknowledged the experience that Guy’s and St Thomas’ and King’s have and noted in regard to Fiona’s point that part of the work is coordinating different partners in the system. Jane explained there was a meeting five weeks ago to pick up actions and make sure all partners are working in collaboration and there is another meeting on that subject in three weeks’ time so will take Sarah’s suggestion of looking at missed opportunities to that meeting.
* Guy echoed that there has been an increase in demand and complexity and that the demand is not going away. Guy explained that part of the ambition for the next three years and beyond is around how the Alliance can use resources, expertise and relationships already in place and bring that to communities and neighbourhoods. Guy noted that working with primary care is very important and the Alliance want primary care as formal members of the Alliance, building on relationships and trust.
* Bill Tidnam noted that until this approach is adopted more widely, Lambeth will always be seeing people from other boroughs as the borough is doing things on its own. Bill noted the need to encourage others to take the same approach as Lambeth.
* Chris Thomas mentioned Raj’s point on an aging population and explained Mosaic are trying to measure their impact and found the younger the member, the bigger the impact but as members reach 55+, they tend to tail off. Therefore, Mosaic has put together a working group for those physically unable to leave their homes.
* Guy explained, in relation to Cllr Dickson’s question on the biggest challenges, that the biggest ambition for the Alliance is tackling inequalities.

**Action: Jane Bowie to take Sarah Austin’s point on missed opportunities to the next collaborative meeting in three weeks’ time.**

**APPROVED**

1. **Board members noted the progress to date against the original business for the Alliance and benefits as an expression of the aims of the Lambeth Together Care Partnership.**
2. **Board members supported the overall direction of travel with respect to the Alliance ambitions and the contract extension, noting the approvals from individual partner boards.**

To view the presentation accompanying this item, refer to pages 23 to 47 of the Board pack.

To view the recording accompanying this item, refer to part 2 of the meeting recording from 13:27 – 49:25.

1. **Lambeth Together Assurance Group (LTAG)**

Sue Gallagher and Warren Beresford presented an update on the January LTAG meeting. The following discussions took place:

* Sarah Flanagan asked, in regard to the activities, have we planned for those to be completed this year and are there going to be other activities that will be completed.
* Warren explained that we have the five-year health and care plan, and the assurance report is designed to track how the partnership are progressing against that plan. Warren explained that things will evolve and adapt, and that is being refreshed this year to show what has been achieved so far and refining the plan and impact measures to assure ourselves for the year ahead.
* Dr Raj Mitra explained that GPs used to get a monthly practice pack and asked if we are able to start tracking attendances between trusts and GPs, as well as in emergency departments.
* Warren explained that there is the Primary Care Commissioning Committee, which has set up a Primary Care Transformation and Oversight group where members talk across primary care and discuss how partners could look across primary care at a more granular level, considering what do we want to achieve and how we assure ourselves around access and transformation work. Primary care are members of the Neighbourhood and Wellbeing Delivery Alliance (NWDA), so they are brought into the work the Alliance is expected to achieve. Warren noted there is more to do but we are making progress.
* Warren also explained that we want to build on things like Lambeth DataNet, looking at patients who don’t engage, so we can work together in more transformational ways.

**RESOLVED**

1. **Board members noted the report from the Lambeth Together Assurance Sub-Group and the associated Integrated Assurance Report presented on 30th January 2024.**

To view the presentation accompanying this item, refer to the supplementary papers pack.

To view the recording accompanying this item, refer to part 2 of the meeting recording from 49:50 – 1:00:34.

1. **Primary Care Commissioning Committee (PCCC)**

Sue Gallagher and Oge Chesa presented an update on the January PCCC meeting. The following discussions were had:

* Oge noted that in regard to the Pharmacy First Plus Scheme presented at the January meeting, work has been done to address the concerns raised during the presentation.
* Sarah Austin asked about the analysis of the reduction in asylum seeker funding and if it was a material risk as a result of the reduction. Sue explained it was a relatively small allocation and the reduction was relatively small and wanted to note that great care will be taken to make sure the interface with Guy’s and St Thomas’ as the provider to asylum seekers and refugees would have no duplication and would have a good pathway for future use of funding.
* Cllr Jim Dickson noted it was good to see the Pharmacy First Scheme working.
* Cllr Dickson reiterated that, on the asylum seekers and refugee point, this was critical for us as a borough and a big priority for Lambeth. Cllr Dickson asked, is the Health Inclusion team run out of Guy’s and St Thomas’ not affected by this reduction and does it continue as normal.
* Sue assured the Board the aim of the reduction in funding is to avoid any duplication of work only.

**RESOLVED**

1. **Board members noted the update on discussions held at the Primary Care Commissioning Committee on 10th January 2024.**
2. **Board members ratified decisions made at the Primary Care Commissioning Committee on 10th January 2024.**

To view the presentation accompanying this item, refer to pages 49 to 56 of the Board pack.

To view the recording accompanying this item, refer to part 2 of the meeting recording from 1:00:35 – 1:07:50.

1. **Business Planning: Taking Forward ‘Our Health, Our Lambeth’, Lambeth Together Health and Care Plan in 2024/25**

Oge Chesa, Warren Beresford, Edward Odoi, and Liz Pollock presented on taking forward Our Health, Our Lambeth health and care plan. The following was discussed:

* Sarah Austin asked how we can make sure that the relevant plans of Guy’s and St Thomas’ and Kings are played into the health and care plan as well and explained conversations will need to be had to ensure acute trusts are included.
* Dr Raj Mitra asked if there was a way we could have an innovation workshop to plan financially for the future, similar to ones held in the early 2000’s.
* Fiona would welcome oversight of all of the budgets as each piece of the system will be struggling financially and noted that we need to consider where do we need to push our money collectively.
* Cllr Jim Dickson mentioned we have a huge increase in demand in the children’s and adult’s services within the Council. Homelessness is also impacting the Council greatly with a huge increase in demand for temporary accommodation. We are one of the most integrated places in South East London and most integrated in terms of operations and budget, but we need to do more, especially on the prevention side.
* Sue Gallagher explained that some of the solution can come from neighbourhood working and building up our community work. Sue does not believe we have maximised make every contact count, we haven’t got the connection quite right between pharmacy and general practice so if we could build on social prescribers and other support, we would do a lot to support people in an inexpensive way. Sue noted that we also miss volunteering opportunities – there are so many obstacles in becoming a volunteer and Sue recognises some of it is statutory, but we could look at how to gain volunteers.
* Paul Coles explained in regard to future planning and contracts held with the voluntary sector, the impact of the commitment to pay the living wage needs to be factored into future planning.
* Rich Wiltshire asked if there would be another presentation to the Board once figures are finalised and service impact is reviewed.
* Warren Beresford explained that at the April Board Seminar, this item will be considered in a lot more detail and a document will be published so members of the public can see that we have progressed. We will adapt and adjust throughout the year and there will be sign off at a Board meeting.
* Ruth Hutt mentioned we need to consider our workforce and remember our workforce will deal with people who are affected by the financial constraints, which could affect their own health, dealing with the stress of those constraints.
* Andrew Eyres summarised that we are in a planning process and some elements still remain uncertain but that positively we have a five-year plan with a clear set of aims and outcomes that we said we wanted to achieve together. We have, within our Alliances and programmes, the means to have those conversations together and deliver change. The challenge for us is, what is realistic in terms of improvement and how do we best live within our means and progress the plan as we would like to.

**RESOLVED**

1. **Board members noted the process underway to review and refine our plans, along with the associated timelines.**
2. **Board members provided feedback on the approach taken and reflect on their role within the planning process.**
3. **Board members confirmed the commitment from partners to collaborate effectively on executing an impactful plan, taking into consideration financial and resource constraints.**

To view the presentation accompanying this item, refer to pages 57 to 75 of the Board pack.

To view the recording accompanying this item, refer to part 3 of the meeting recording from 0:10 – 35:10.

1. **Deep Dive – Neighbourhood and Wellbeing Delivery Alliance (NWDA)**

Josepha Reynolds, Chris French, Binki Taylor, Shanet Lewis, Rashida Pickford, and Sara Tarren presented on the work currently being completed by the Neighbourhood and Wellbeing Delivery Alliance. The following discussions took place:

* Cllr Marcia Cameron commented on the amazing work the Alliance is doing and asked, in terms of the evaluation, how does the Alliance collect data on ethnicity and protected characteristics and also, when looking at spaces for events, what was the driver behind choosing those particular spaces.
* Sarah Austin commented on the musculoskeletal item and agreed the need for a health economic evaluation.
* Sue reiterated how important peer support is and wondered if the Alliance could think about groups, not individuals – can we get groups together to help each other and also, receive help from a clinician as well.
* Paul Coles asked how we integrate our clinicians and professionals with our patients to get better outcomes for patients.
* Dan Stoten mentioned that we need to think about how we can get more clinicians out into the community and how this work could be related to children’s services as well. Dan noted that he and Simon Boote, Lead for the Children and Young People’s Alliance, will have a discussion outside of the meeting with the NWDA to think about this further.
* Fiona Connolly asked how the work will contribute to improving outcomes for people in some of the most basic needs like housing, access to employment, healthy living, etc. as they are the key components that keep people well and asked, will the evaluation give us that data. Secondly, how will the work you are doing help other areas reduce spend in their critical areas. If we are investing more in prevention, we need to see evidence that the work being completed is of a benefit to all.
* Cllr Jim Dickson noted that this is what good community health and prevention work looks like and explained that the constraints we do have is on resource. Cllr Dickson also asked, what more can we do with the health and wellbeing bus – is there more that can be done and what are you planning to do. Shanet explained there are plans in place for the bus and this will be discussed at the next NWDA board to progress that work further.
* Josepha explained that it is all about evaluation and impact and considered how to take all the insight from today’s meeting forward. Josepha committed to come back to the Board when more evaluation has been done by the NWDA to present on that and present on the impact.

**Action: Dan Stoten and Simon Boote, to meet outside of the Board meeting with the NWDA to discuss how a similar approach can be considered for children’s services.**

**Action: The Neighbourhood and Wellbeing Delivery Alliance to come back to a future Board meeting to discuss the evaluation and impact of the work presented at today’s meeting.**

**RESOLVED**

1. **Board members noted and discussed the Working with Communities programme for the Alliance.**
2. **Board members noted the 2022/23 progress report for the Alliance.**

To view the presentation accompanying this item, refer to pages 77 to 88 of the Board pack.

To view the recording accompanying this item, refer to part 3 of the meeting recording from 35:15 – 1:22:00.

1. **Questions from public attendees**
* Nicola from the Brixton Patient Group commented on the NWDA presentation and reiterated that it would be great to consider children and young people in the same way, as mentioned by Dan Stoten. Nicola asked if we could have events for young people and their carers where waiting lists for certain conditions is very long.
* Gay Lee asked, in regard to the business planning item and the Unison Ethical Charter paying the living wage, will that be protected and when savings are needing to be made, this will not be affected. Cllr Jim Dickson noted the living wage charter has taken four years to come forward as a lot of work has gone into planning the budgets so Cllr Dickson can give assurance that extensive planning has gone into this piece of work.
* Gay also commented on the use of PowerPoint presentations in the meetings, as they are very small and difficult to read and the use of microphones in meetings as it can be difficult to hear certain speakers. Cllr Jim Dickson agreed this would be considered for future meetings.

To view the recording accompanying this item, refer to part 3 of the meeting recording from 1:22:15 – 1:28:43.

1. **AOB**

The date of the next Lambeth Together Care Partnership Public Board meeting was confirmed as 9th May 2024, changed from the original date of 2nd May 2024, due to the elections, and will be held virtually.

 The meeting ended at 17:00.

CHAIR

LAMBETH TOGETHER CARE PARTNERSHIP BOARD

 Thursday 21 March 2024