**LAMBETH TOGETHER CARE PARTNERSHIP BOARD MINUTES**

**Thursday, 18th January 2024, 2pm**

**Microsoft Teams**

[Part 1 Meeting Recording - Public Forum](https://www.youtube.com/watch?v=5hTlkfuxGws) – (please note, the Public Forum does not have formal minutes taken).

[Part 2 Meeting Recording - Item 1 to 5 (Inclusive)](https://www.youtube.com/watch?v=7t7oiD6rScY)

[Part 3 Meeting Recording - Item 6 to 12 (Inclusive)](https://www.youtube.com/watch?v=eNVK_jwXy6c)

[Board Meeting Papers](https://moderngov.lambeth.gov.uk/documents/g16387/Public%20reports%20pack%20Thursday%2018-Jan-2024%2013.00%20Lambeth%20Together%20Care%20Partnership%20formerly%20Lambeth.pdf?T=10)

[Supplementary Paper - Lambeth Together Assurance Group](https://moderngov.lambeth.gov.uk/documents/b34565/Item%206%20Supplementary%20Item%20Lambeth%20Together%20Assurance%20Update%20Thursday%2018-Jan-2024%2013.00%20Lambeth%20To.pdf?T=9)

**Members Present:**

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| Cllr Jim Dickson | Lambeth Together Care Partnership Board Co-Chair. Cabinet Member for Healthier Communities (job-share), Lambeth Council |
| Dr Di Aitken | Lambeth Together Care Partnership Board Co-Chair. Neighbourhood and Wellbeing Delivery Alliance Clinical and Care Professional Lead |
| Andrew Eyres | Place Executive Lead Lambeth, Corporate Director, Integrated Health, and Care, Lambeth Council and South East London Integrated Care Board |
| Sarah Austin (partial attendance) | Chief Executive Integrated and Specialist Medicine, GSTT NHS Foundation Trust |
| Alice Jarvis | Director of Operations and Partnerships, GSTT NHS Foundation Trust (deputising for Sarah Austin, Chief Executive Integrated and Specialist Medicine, GSTT NHS Foundation Trust) |
| Anna Clough | Site Chief Operating Officer, Kings College Hospital NHS Foundation Trust (deputising for Julie Lowe, Site Chief Executive, Kings College Hospital NHS Foundation Trust) |
| Cllr Judith Cavanagh | Young People’s Champion, Lambeth Council |
| Cllr Marcia Cameron | Cabinet Member for Healthier Communities (job-share), Lambeth Council |
| Dr George Verghese (partial attendance) | GP, Co-Chair of the Lambeth Primary Care Clinical Cabinet |
| Mairead Healy | Chief Executive, Healthwatch Lambeth |
| Dr Nozomi Akanuma | Living Well Network Alliance Clinical and Care Professional Lead, South London, and the Maudsley NHS Foundation Trust |
| Paul Coles | Chief Executive, Age UK, Lambeth |
| Rich Wiltshire | Patient and Public Voice Member |
| Richard Outram | Director of Adult Social Care, Lambeth Council (deputising for Fiona Connolly, Corporate Director of Housing and Adult Social Care, Lambeth Council) |
| Ruth Hutt | Director of Public Health, Lambeth Council |
| Sarah B Flanagan | Patient and Public Voice Member |
| Sue Gallagher | Lambeth Together Care Partnership Board Lay Member |

**Apologies:**

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| --- | --- |
| Andrew Carter | Corporate Director of Children’s Services, Lambeth Council |
| Dr Penelope Jarrett | Chair, Lambeth Local Medical Committee |
| Dr Raj Mitra | GP, Children and Young People's Alliance Clinical and Care Professional Lead |
| Fiona Connolly | Corporate Director of Housing and Adult Social Care, Lambeth Council |
| Julie Lowe | Site Chief Executive, Kings College Hospital NHS Foundation Trust |
| Lilian Latinwo-Olajide | Programme Director, Black Thrive, Lambeth |
| Nathalie Zacharias | Director of Therapies, South London, and Maudsley NHS Foundation Trust attended |
| Therese Fletcher | Managing Director, Lambeth GP Federation |

**In Attendance:**

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| Anna D’Agostino | Healthwatch Lambeth |
| Catherine Flynn | Head of Communications and Engagement, Southeast London Integrated Care Board |
| Chris Moretti | Lambeth Together Programme Lead |
| Edward Odoi | Associate Director of Finance, Lambeth, Southeast London Integrated Care Board |
| Jane Bowie | Director of Integrated Commissioning (Adults), Lambeth Council and Southeast London Integrated Care Board |
| Josepha Reynolds | Neighbourhood and Wellbeing Delivery Alliance Programme Director |
| Juliet Amoa | Associate Director, EDI Community Health and Engagement, Lambeth Council |
| Oge Chesa | Director of Primary Care and Transformation, Southeast London Integrated Care Board |
| Sabrina Phillips | Living Well Network Alliance Director |
| Simon Boote | Children and Young People Alliance Lead |
| Warren Beresford | Associate Director, Health and Care Planning and Intelligence, South East London Integrated Care Board |
| Cllr Evelyn Akoto | Partnership Southwark, Southwark Council |
| David Orekoya | Associate Director, Integrated Commissioning – Mental Health, Lambeth Council |
| Emma Casey | Strategic Commissioning Manager, Lambeth Council |
| Jessica Engen | Consultant in Public Health, Lambeth Council |
| Megan Doherty | Homewards Local Delivery Lead |
| Orla Oakey | Lead Commissioner, Lambeth Council |
| Paul Davis | Head of Commissioning, Supported Housing, Lambeth Council |

**1 Introductions**

Those present introduced themselves. Apologies were noted from Lillian Latinwo-Olajide, Fiona Connolly, Julie Lowe, Dr Raj Mitra, Therese Fletcher, and Dr Penelope Jarrett. Partial apologies were noted from Sarah Austin and George Verghese.

Welcome to Alice Jarvis, deputising for Sarah Austin and Anna Clough, deputising for Julie Lowe.

**Reporting back from the Public Forum**

Dr Di Aitken welcomed members to the meeting and noted the topics discussed during the public forum that included:

* The Brixton Project Event regarding cancer early detection held at Morleys department store on Saturday 13th January.
* Safe access to abortion clinics.
* Sarah Flanagan gave an update on what the Patient and Public Voice members (PPV) have been working on since the November Board meeting. Sarah noted that between the 22nd and 28th January, it is Cervical Cancer Prevention Week so encouraged attendees to get their cervical screening, where required. Sarah recalled the launch last summer by Prince William at Mosaic Clubhouse of the Homewards Programme and wanted to note she was delighted that the Board were going to hear more on this programme in today’s meeting. In November, Sarah attended the World Mental Health Summit in Portugal with the Chief Executive Officer of Mosaic Clubhouse and was given the opportunity to give her experience of Mosaic services in Lambeth. Sarah also wanted to highlight the Health and Wellbeing Bus offering mental health support and health screening and the great support given by the Lambeth Together team at the Aging Well Festival in September 2023.

Responses to the specific questions raised will be published on the [Lambeth Together Website.](https://lambethtogether.net/about-us/lambeth-together-strategic-board-future-meetings-and-papers/board-meetings-archive/)

**2 Declarations of Interest**

Members were asked to declare any conflicts of interests linked to the items on the agenda.

None were declared.

**3 Minutes from 16 November 2023 Meeting**

The [minutes](https://moderngov.lambeth.gov.uk/documents/g16386/Printed%20minutes%20Thursday%2016-Nov-2023%2013.00%20Lambeth%20Together%20Care%20Partnership%20formerly%20Lambeth%20Tog.pdf?T=1) of the meeting of Thursday 16 November 2023 were agreed as an accurate record of the meeting.

**4 Lambeth Together Care Partnership – Place Executive Lead Update**

Andrew Eyres gave an overview of the key highlights in his Place Executive Lead report, and the following discussions were had:

* Rich Wiltshire asked if there was an update on any pressures winter viruses are causing on the system and asked how prevalent Covid and flu are in Lambeth.
* Andrew explained there had been an increase in Covid before Christmas, but it was stable at the moment and those in hospital testing positive are small numbers. Flu has a similar pattern, but we have not reached the peak of the flu period yet. Ruth Hutt added partners are completing preparation work for Scarlet Fever and there has been isolated Norovirus cases, some of which are linked to food poisoning.
* Sue Gallagher mentioned the publicity around another 10% cut on top of the current cuts within the system and asked if members could have more information on how this will impact hospitals and community services. Andrew confirmed an item on Business Planning for 2024-25 would come to the next Board meeting.
* Sue also mentioned the EPIC system and that there were still problems in relation to EPIC interfacing between primary care and hospitals and asked if anyone could share any information about how well these issues are being resolved and if there are any impacts that have been very serious. Alice Jarvis explained that with regard to EPIC, trusts had been made aware of the issues and impact of EPIC on primary care and a number of areas were being worked on to stabilise the system. Dr Di Aitken explained some of the issues GPs saw at first are no longer happening. Andrew confirmed a fuller update on EPIC would be brought back to the next meeting once the system had settled down, including an update on My Chart.

**Action: Business Planning to be brought back to future Board meeting.**

**Action: Detailed update on EPIC and My Chart to be brought back to future Board meeting.**

**RESOLVED**

1. Board members agreed to note the update of key developments since the last Lambeth Together Care Partnership Board meeting in Public on 16th November 2023.

To view the report accompanying this item, refer to pages 13 to 18 of the Board pack.

To view the recording accompanying this item, refer to part 2 of the meeting recording from 02:00 – 17:47.

1. **Deep Dive – Homeless Health Programme and the Homewards Project**

Paul Davis and David Orekoya presented on the Homeless Health Programme and Megan Doherty presented on the Homewards Project. The following discussions took place:

* Mairead Healy was glad the (Homewards) presentation mentioned embedding lived experiences as it is important to hear from those with experience as they know what needs to be done and was interested to hear more about how the team would go about embedding this into the programme.
* Megan explained there was a workshop leading on lived experience design work and that the programme was looking at ways of compensating people for their time and how best to do it within Lambeth. Megan explained the (Homewards) programme is at the very early stages of this process.
* Sue asked about the use of churches in Lambeth as last year, in South West London, there was a network of churches providing spaces for homeless people and asked if Lambeth has the same or similar in the borough. Sue also asked if the Council had a list of properties not in use which could possibly be used to accommodate homeless people. As well as this, Sue asked, when trying to ascertain reasons for the increase in homelessness, is there an extent to which young people or recently evicted people feature and are these incorporated into the Homewards Project?
* Paul responded regarding churches in Lambeth and explained there are a coalition of churches who have a rolling offer of accommodation and will accept people from anywhere, not just within the borough. During Covid and post-Covid, they didn’t open due to public health advice but that has changed this year. The churches don’t have the capacity they used to have. Emma Casey explained we have a rough sleepers coordinator who meets with organisations to link in with those services.
* In terms of empty buildings, they tend to be tied up in regeneration programmes or privately owned. Some places said we could use them for six months, but this is not worth doing by the time set-up is complete. There is a team dedicated in Lambeth to try and bring this together in one place.
* Cllr Judith Cavanagh referred to the case study about ‘Michael’ moving to Devon and asked how it works when someone moves back to another place outside of the borough? Do we lose contact or is there support in place with agencies elsewhere? Regarding homeless families, for young women with children who face sofa surfing, how does the programme keep continuity for children staying at school?
* Paul explained we have an outreach team helping people return to an area of their choice and the team will always try and find services to signpost people to, they can be difficult to reach but they will try. With young women sofa surfing, this counts as a family unit so we have a statutory duty to help them.
* When considering reasons for homelessness in young people, we carried out a massive transformation programme moving away from hostels towards more specialist services, more personal, more tailored and shifted investment into prevention. We are now trying to do more upfront work, installing mediation services for young people and families. There has been a rise in evictions with families and more families are approaching the council. There has also been a rise in temporary accommodation, and it is predicted that we may see another 10% rise in temporary accommodation use by the end of this year. We have around 5,000 households in temporary accommodation now, that is alarming, but it is not unique to Lambeth and is repeated across most London boroughs. We have a statutory duty to help families.
* Cllr Marcia Cameron asked how do residents report their concerns and how do you work with Street Link, which is who we normally signpost residents who have concerns about rough sleepers to?
* Emma confirmed she can share information relating to Street Link, but it is a commissioned outreach service that goes out from 5:30am in the morning. A funded outreach team go out at night too, between 12:00am-02:00am. If you alert Street Link, they will divert to the next person who is going out and this is the best way to report rough sleepers. It helps coordinate everything effectively to make sure the right team responds.

**Action: Megan Doherty to send an update on the timeline of the Homewards Project.**

**Action: Emma Casey to circulate information on Street Link.**

**RESOLVED**

1. Board members to note the update on developments and ongoing work around Homeless Health from various partners.

To view the presentations accompanying this item, refer to pages 19 to 97 of the Board pack.

To view the recording accompanying this item, refer to part 2 of the meeting recording from 17:50 – 1:17:18.

**6 Market Position Statement / Home Care**

Orla Oakey and Jane Bowie presented on the Market Position Statement and Home Care. The following was discussed:

* Cllr Jim Dickson thanked Orla and the team for the work they have done commissioning the service. As a council, we always want to ensure our workforce who deliver homecare are really well paid, have good working conditions, good training opportunities and noted there are lots of benefits of having the same people in the same areas, helping the same clients and service users and these benefits are yet to be realised. It is a new model so we will get situations where carers do change, and arrangements do change, which is disruptive for service users.
* Sue commented that this was fantastic news and really inspiring and asked, to what extent and how will you balance the attempt to get a diverse range of providers and provider models to make sure they are capable of doing what they take on and have quality assurance.
* Jane explained around quality, all home care providers have to be registered with the Care Quality Commission (CQC) and will monitor providers routinely. We do have a quality standard for providers applying and they needed a CQC rating of at least “good.”
* Orla explained there was a multi-stage engagement process before we went to tender to discuss these things and the model was adapted to make sure there was sufficient options.
* Paul Coles asked if a plan had been put in place with each provider to the community sector if we have issues with care raised.
* Orla explained this was a key priority and mentioned the team were finalising the communications plan and reiterated the Voluntary and Community Sector (VCS) are key stakeholders, so once the plan is concluded and finalised, the team can cascade information.
* Sarah Flanagan asked, when putting out to tender, were you hoping to get new organisations to provide services or is it just the services that are already used being asked to put in their offer? How widespread is the offer?
* Jane explained the tender went out very widely as the team were looking to keep strength in the home care provider market we currently have still operating in the borough and also, to attract new providers. It was about having the combination and seeing how we make sure we keep the strength and diversity we currently have in the borough. Jane also mentioned an ethical charter which commits the council to paying national living wage in addition to enhanced conditions.

**Action: Orla Oakey to share communications plan once finalised.**

**RESOLVED**

1. Board members to note and support the publication of the Lambeth Market Position Statement 2023 to 2028.
2. Board members to note and support the update on plans for recommissioning home care for adults in Lambeth for the period 2024 to 2031.

To view the presentation accompanying this item, refer to pages 137 to 150 of the Board pack.

To view the recording accompanying this item, refer to part 3 of the meeting recording from 0:09 – 19:40.

1. **Lambeth Together Assurance Update**

Sue Gallagher and Warren Beresford presented an update on the November Assurance meeting:

* Rich thanked the team for continuing to make efforts to improve the readability of the report. Rich asked about the reds as two scores looked like large numbers, namely, diabetes checks were down 21% for type 2 diabetes and continuity of care for maternity was 52% down against the baseline, asking, should we be concerned?
* Warren explained there is a national direction to hit of 77%, which is ambitious. The previous period is the baseline against last year. For checks, we are 6.5% above last year, it shows we still have a way to go to meet the national ambition. The way we record our baseline is different if the national target is available.
* Sue added that Lambeth is doing well compared to other boroughs and explained regarding continuity of care for maternity that it is difficult getting good data, but work is in progress to do so. Warren explained that at the September Assurance meeting, Simon Boote presented on the challenge around data quality and the review did pick up how we track against that metric - it is a challenge to deliver. We are looking to review how the maternity group metric has a more realistic approach. Simon added the Local Maternity Neonatal System (LMNS) was reviewing statistics as it is difficult to achieve the backdrop across maternity services.
* Sarah Flanagan also congratulated the team on the slightly more readable report and asked about the large red area regarding immunisations and what was happening with those.
* Sue explained that immunisations and cancer screenings are something the team are concerned about. Ruth added there is a long way to go on immunisations. The team had to work hard to get levels up in Lambeth and post-Covid, it has become even harder. The team are trying immunisations in different settings with a range of different approaches to raise our rates. Andrew explained there are many factors that impact on childhood immunisations, and we benchmark against national targets. We are improving but this requires us to think differently to engage people to come forward.

**RESOLVED**

* 1. Board members to note the report from the Lambeth Together Assurance Sub-Group and the associated Integrated Assurance Report for November 2023.
  2. Board members to support the changes to measures recommended by the Lambeth Together Assurance Sub-Group from the mid-year review.

To view the presentation accompanying this item, refer to the supplementary papers pack.

To view the recording accompanying this item, refer to part 3 of the meeting recording from 19:48 – 35:15.

1. **Lambeth Together Primary Care Commissioning Committee Update**

Sue Gallagher and Oge Chesa presented on the November meeting. The following was discussed:

* Rich asked what the medicines optimisation section was about as he did not understand what target had been missed.
* Oge explained GPs were given a range of medicines optimisation areas to review in support of patient care, inhalers, use of certain cost-effective inhalers, some appropriate effective drug choice to use to support proper use of certain medicines in the community instead of in the hospital and to caveat for the payment, you had to meet many requirements. The practice could meet two but not three, so a lot of practices didn’t meet the criteria and there were appeals for that. We want to make sure the schemes are simple - you either meet it or do not meet it.

**Action: Oge Chesa to send Rich Wiltshire more information on medicines optimisation review and Dr Di Aitken to assist.**

**RATIFIED**

1. Board members to note the update on discussions held at the Primary Care Commissioning Committee on 08 November 2023.
2. Board members to ratify decisions made at the Primary Care Commissioning Committee on 08 November 2023.

To view the presentation accompanying this item, refer to pages 117 to 124 of the Board pack.

To view the recording accompanying this item, refer to part 3 of the meeting recording from 35:40 – 43:10.

1. **Clinical and Care Professional Leads**

Chris Moretti and Dr Di Aitken gave an update on the Clinical and Care Professional Leadership (CCPL) framework. The following discussions took place:

* Andrew explained Lambeth Together have been running a clinical network since 2013 and clinical leaders sit alongside political/community and executive leaders, operating as a collective leadership team. Andrew noted the real strength comes from the individuals themselves and their commitment to improvement, which is important to sustain into the future.
* Sarah Austin asked if there is an interconnect between this and the South East London (SEL) System Leadership Programme as there are lots of clinicians on the latter, so are we capitalising on the interplay between the two? This is an opportunity to mix in a network sense.
* Dr Nozomi Akanuma stated her role as Clinical Lead was one of the best jobs she has and noted she had been thinking about Sarah’s point and with her counterparts in other boroughs. As a system, we need to be conscious about how to make our leadership sustainable and think about succession plans. There have been a lot of system leadership opportunities, workshops, training, etc. which I think is too many. I think there will be a stocktake to look at what is more reasonable.
* Andrew added there was a need to better link the local leadership with wider SEL leadership roles. SEL are leading the way in many aspects of this.
* Sue asked if consideration had been given to the length of the tenure of CCPL posts as it must be difficult for people to learn enough and gain a way of participating and deliver something in a year.
* Chris explained the recommendations ask for a two-year tenure so that is recognised within the design following review of the programme. Andrew added we might want to sustain a mix of continuity as well as change and that we stagger end dates.
* Sue also noted it would be beneficial if members could hear something from the leads, such as an annual event or something to tell members what they learned, what they did and things for us to consider in future to make their roles even more constructive.
* Andrew explained that normally, our leads would join our managers when presenting to the Board but the items we have had today don’t have leads in those areas. We also have a network arrangement and leads present to each other. We have a newsletter following the network meeting – we will make sure this goes to Board members along with forum recordings.

**Action: Circulate Clinical and Care Professional Leads Network Forum meetings, newsletters and recordings to Board members.**

**RESOLVED**

1. Board members to consider the changes to the Clinical and Care Professional Leadership framework.
2. Board members to feedback/comment on next steps.
3. Board members to support arrangements going forward.

To view the presentation accompanying this item, refer to pages 125 to 136 of the Board pack.

To view the recording accompanying this item, refer to part 3 of the meeting recording from 43:10 – 1:07:40.

1. **Age Friendly Research Findings**

Jessica Engen presented on the Age Friendly Lambeth Community Engagement findings and the following was discussed:

* Sarah Austin offered support via Alice Jarvis around drawing in acute staff to assist with age friendly services in hospitals.
* Cllr Judith Cavanagh mentioned the age friendly feedback resonated with what young people were telling us with the child friendly Lambeth engagement piece, especially with busses, so wondered if the age friendly and child friendly teams could compare notes and see what we can look at to help break down barriers.
* Josepha Reynolds offered support from the Neighbourhood and Wellbeing Delivery Alliance to support older people in the borough so as not to duplicate work the Alliance may already be doing.
* Paul Coles asked if the survey on transport was followed up with bus companies, particularly around allowing time to sit down, which also is a crossover with young mothers. Paul is happy to be part of following up to do training with companies. Paul noted another issue is with buses not getting close enough to the kerb, which is a problem for those with mobility issues.
* Ruth explained that Transport for London (TFL) are linked to Greater London authorities and the London Mayor’s Office are doing work on the elderly taking buses, namely, drivers having more training – this is an opportunity for us to link into the London-wide work.
* Jess noted work is being done with the child friendly team and explained the age friendly team is linked in, recognising the crossovers. Jess thanked everyone for their offers of support.

**Action: Child Friendly Lambeth and Age Friendly Lambeth to liaise on engagement surveys to compare notes.**

**Action: Jessica Engen to link with Alice Jarvis, Paul Davis and Josepha Reynolds for support from the acute trusts, the Neighbourhood and Wellbeing Delivery Alliance and Age UK to assist with the engagement survey findings.**

**RESOLVED**

1. Board members to note the findings from the Age Friendly Lambeth Community Engagement.
2. Board members to support the next steps in taking forward Age Friendly Lambeth.

To view the presentation accompanying this item, refer to pages 99 to 116 of the Board pack.

To view the recording accompanying this item, refer to part 3 of the meeting recording from 01:07:42 – 01:32:21.

1. **Questions from public attendees**

There were no questions from public attendees.

1. **AOB**

The date of the next Lambeth Together Care Partnership Public Board meeting was confirmed as 21st March 2024 and will be held virtually and in person in the Basement of the Lambeth Town Hall.

The meeting ended at 17:00.

CHAIR

LAMBETH TOGETHER CARE PARTNERSHIP BOARD

Thursday 18 January 2024