

LAMBETH TOGETHER CARE PARTNERSHIP BOARD MINUTES

Thursday, 16th November 2023, 2pm
Council Chamber, Lambeth Town Hall, Brixton Hill, SW2 1RW

[Part 1 Meeting Recording - Public Forum](#) – (please note, the Public Forum does not have formal minutes taken).

[Part 2 Meeting Recording - Item 1 to Item 6 \(Inclusive\)](#)

[Part 3 Meeting Recording - Item 7 to Item 10 \(Inclusive\)](#)

[Lambeth Together Care Partnership Board Papers](#)

Members Present:

Cllr Jim Dickson	Lambeth Together Care Partnership Board Co-Chair. Cabinet Member for Healthier Communities (job-share), Lambeth Council
Dr Di Aitken	Lambeth Together Care Partnership Board Co-Chair. Neighbourhood and Wellbeing Delivery Alliance Clinical and Care Professional Lead
Andrew Eyres	Place Executive Lead Lambeth, Corporate Director, Integrated Health, and Care, Lambeth Council and South East London Integrated Care Board
Anna Clough	Site Chief Operating Officer, Kings College Hospital NHS Foundation Trust (deputising for Julie Lowe, Site Chief Executive, Kings College Hospital NHS Foundation Trust)
Cllr Judith Cavanagh	Young People's Champion, Lambeth Council
Cllr Marcia Cameron	Cabinet Member for Healthier Communities (job-share), Lambeth Council
Dan Stoten	Director of Integrated Children's Commissioning and Youth Services, Lambeth Council (deputising for Andrew Carter, Corporate Director of Children's Services, Lambeth Council)
Dr George Verghese	GP, Co-Chair of the Lambeth Primary Care Clinical Cabinet
Dr Raj Mitra	GP, Children and Young People's Alliance Clinical and Care Professional Lead
Mairead Healy	Chief Executive, Healthwatch Lambeth
Nozomi Akanuma	Living Well Network Alliance Clinical and Care Professional Lead, South London, and the Maudsley NHS Foundation Trust
Paul Coles	Chief Executive, Age UK, Lambeth
Rich Wiltshire	Patient and Public Voice Member
Richard Outram	Director of Adult Social Care, Lambeth Council (deputising for Fiona Connolly, Corporate Director of Housing and Adult Social Care, Lambeth Council)
Ruth Hutt	Director of Public Health, Lambeth Council
Sarah Austin	Chief Executive Integrated and Specialist Medicine, GSTT NHS Foundation Trust
Sarah B Flanagan	Patient and Public Voice Member
Sue Gallagher	Lambeth Together Care Partnership Board Lay Member

Apologies:

Andrew Carter	Corporate Director of Children's Services, Lambeth Council
Dr Penelope Jarrett	Chair, Lambeth Local Medical Committee
Fiona Connolly	Corporate Director of Housing and Adult Social Care, Lambeth Council
Julie Lowe	Site Chief Executive, Kings College Hospital NHS Foundation Trust
Lilian Latinwo-Olajide	Programme Director, Black Thrive, Lambeth
Nathalie Zacharias	Director of Therapies, South London, and Maudsley NHS Foundation Trust
Therese Fletcher	Managing Director, Lambeth GP Federation

In Attendance:

Catherine Flynn	Head of Communications and Engagement, Southeast London Integrated Care Board
Chris Moretti	Lambeth Together Programme Lead
Edward Odoi	Associate Director of Finance, Lambeth, Southeast London Integrated Care Board
Guy Swindle	Living Well Network Alliance Deputy Director
Jane Bowie	Director of Integrated Commissioning (Adults), Lambeth Council and Southeast London Integrated Care Board
Jen Henderson	Interim Associate Director, Integrated Commissioning (Older People), Lambeth Council
Joseph Reynolds	Neighbourhood and Wellbeing Delivery Alliance Programme Director
Juliet Amoa	Associate Director, EDI Community Health and Engagement, Lambeth Council
Oge Chesa	Director of Primary Care and Transformation, Southeast London Integrated Care Board
Simon Boote	Children and Young People Alliance Lead
Warren Beresford	Associate Director, Health and Care Planning and Intelligence, South East London Integrated Care Board
Alice Dias	CEO, Carers Hub Lambeth
Dr Stephen Thomas	Clinical Director, Medical Specialities and Specialist Ambulatory Service
Josie Brooks	Lead Commissioner, Lambeth Council
Margaret Ashmead	Lambeth Carer

1 Introductions

Those present introduced themselves. Apologies were noted from Nathalie Zacharias, Fiona Connolly, Therese Fletcher, and Julie Lowe.

Reporting back from the Public Forum

Dr Di Aitken welcomed members to the meeting and noted the topics discussed during the public forum that included:

- Access to public parks during the winter months.
- Coin Street Community Builders' long-term project for a nursing home in North Lambeth.
- The ability to book a blood test at Guy's and St Thomas' Hospital, Gracefield Gardens, and the Tessa Jowell Centre, namely, the booking system being an online system only.
- Lambeth Together 'Vox Pop' community engagement at the Lambeth Country Show was introduced to Forum participants and the Board during the Public Forum. Three Vox Pops were shown to the Forum where members of the public in the community were asked 'what matters to them about their health and care?' Access to medical services, such as GP appointments and hospital waiting times were the main responses. The responses to the Vox Pop questions raised can be found [here](#) at 37:41.

The responses to specific questions raised will be published on the [Lambeth Together Website](#).

The following discussions were also had:

- Sue Gallagher requested to have an item on the Housing Strategy brought to a future meeting, namely, advice and/or input into how the consultation has gone, what the issues are, and how the health constituency has inputted into the consultation.
- Preparing for Winter Self Care Week 13th to 19th November 2023.
- How to and where to get your winter flu and Covid jabs in the borough, as well as cost of living support for residents with sickle cell disease during the winter.

Action: The Housing Strategy to be brought back to a future meeting.

2 Declarations of Interest

Members were asked to declare any conflicts of interests linked to the items on the agenda.

None were declared.

3 Minutes from 21 September 2023 Meeting

The [minutes](#) of the meeting of Thursday 21 September 2023 were agreed as an accurate record of the meeting.

4 Lambeth Together Care Partnership – Place Executive Lead Update

Andrew Eyres gave an overview of key highlights in his Place Executive Lead report, and the following discussions were had:

- Dr Raj Mitra mentioned Primary Care Commissioners helping practices get ready for the new inspection regime. Andrew confirmed it is not a new inspection regime, the existing regime has just been restarted but work will be done with practices to remind them how they are going to be measured and to build shared learnings.
- Sue Gallagher raised the point around engagement opportunities that the Integrated Care Board offer, namely, do they have a similar Public Forum to Lambeth? Andrew confirmed the Southeast London Integrated Care Board met in public and had held the November Board meeting the day before the Lambeth Board meeting. Andrew explained they rotate their meetings around each borough and held their November one in the Bromley Civic Centre. Lambeth were the first out of the six boroughs to hold the Integrated Care Board meeting. They do not have a Public Forum in the way Lambeth do but do have the opportunity to ask questions in advance, to be answered at the Board meeting.
- Age restrictions on cigarettes and increased funding for smoking cessation and tobacco enforcement. Lambeth are consulting on this at the moment and are asking members of the public for their views before responding back to the government. Lambeth are looking at putting together a Local Lambeth Tobacco Control Plan.
- The issue of flu vaccination was raised as we come into winter, and their effectiveness. Ruth Hutt confirmed Lambeth is actively trying to encourage vaccine uptake as it remains an effective preventative measure.

RESOLVED

1. Board members to note the update of key developments since the last Lambeth Together Care Partnership Board meeting in Public on 21st September 2023.

To view the report accompanying this item, refer to pages 19 to 25 of the Board pack.

To view the recording accompanying this item, refer to part 2 of the meeting recording from 01:14 – 13:05.

5 Carers Strategy

Josie Brooks presented the Lambeth Carer's Strategy for approval by the Board and the following was discussed:

- The mental health of carers and the brilliant work around supporting carers who do suffer with poor mental health as a result of their caring responsibilities.

- Sue Gallagher asked about the number of carers who are currently accessing respite care and how certain can we be that the recommendations will guarantee at least some respite care for all carers? Sue asked if we can prioritise looking at things that give tangible benefits when considering timing, as capacity is limited and to what extent are volunteer programmes linked in with carers and the Carers' Hub? Josie responded that respite is planned into people's packages of care as needed. Where it is needed, additional respite is provided, such as residential respite or something else (that may be required). We must be assured that those who are needing a break are accessing those services in a way that is meaningful for them. In terms of tangible benefits, we will look at those as priority services. With the volunteer programme, we haven't thought about that previously but can explore that.
- Cllr Judith Cavanagh raised a point around young carers and plans for them, especially in terms of respite and tasks that young children should not be doing at home. Josie explained, in terms of young carers, the bulk of the work has been done around adult carers, but some work has been done with young carers as well, the priorities do align across all areas, so we need to continue to work together across social services, the council, and ensure identifying young carers is one of our main priorities. We have consulted the young carers with exactly the same points as we have done with adult carers too.
- Sue Gallagher asked what happens when the person who is being cared for passes away, what support is there? Josie explained this point came through a lot in the consultation. Shopping for someone or helping them around their home is very different to when it comes to the end of someone's life, and we do recognise that.
- Sarah Flanagan stated there has been a 29% increase in the number of carers since the pandemic – is this as a result of the pandemic or were they there before? Josie mentioned, with the increase in the percentage of carers, the Census data is thought to not be a true reflection of the number of carers we currently have and regarding those we do not know about, that is why the identification work is so key so we can ensure we do know about the majority of our carers in the borough.
- Di Aitken asked, as Board members, how many of us know about our own teams and colleagues and whether they have caring responsibilities so suggested to start thinking about individual teams.

APPROVED

1. Board members approved the Lambeth Carers Strategy 2023-2028.

To view the presentation accompanying this item, refer to pages 27 to 78 of the Board pack.

To view the recording accompanying this item, refer to part 2 of the meeting recording from 13:06 – 56:00.

6 Lambeth Together Primary Care Commissioning Committee Update

Sue Gallagher gave an update on the meeting that took place in September and asked the Board to ratify the decisions made at the September meeting.

RATIFIED

1. Board members to note the update on discussions held at the Primary Care Commissioning Committee on 07 September 2023.
2. Board members ratified the decisions made at the Primary Care Commissioning Committee on 07 September 2023.

To view the presentation accompanying this item, refer to pages 79 to 84 of the Board pack.

To view the recording accompanying this item, refer to part 2 of the meeting recording from 56:10 – 1:00:00.

7 Community Diabetes Service

Dr Stephen Thomas updated the Board on the Lambeth Community Diabetes Service, and the following discussion took place:

- Sue Gallagher asked what the likelihood is of those being diagnosed with diabetes being given an electronic blood sugar monitor and when considering engagement opportunities, whether education, training and support could be looked at? Stephen explained there is work ongoing around how the monitors may be useful – if you have type 1 diabetes, you definitely get the device but not for the majority of those with other types of diabetes. Ruth Hutt added to Sue's point by asking, if there was support for families or within the community to help with prevention and if it is not part of the offer, is there any way it could be included in the offer? Stephen explained the standard training package, Diabetes Education and Self-Management for Ongoing and Newly Diagnosed (DESMOND), is offered. Further, the contract for the new service has a requirement for training to be given on weekends, as it is Monday to Friday currently. We are considering Q&A sessions with diabetes professionals as well. We have not considered Primary Care Network engagement/training sessions, but it is something we could think about.
- Rich Wiltshire asked about the capacity the service has as numbers of those being referred into the service is increasing. Stephen responded that there was a huge uptake in referrals which may be due to not having diabetes care during the pandemic and this was responded to quite well, but it is often difficult to discharge back to primary care as there are a lot of very complex issues but again, this is down to education. The solution to the increase is engaging with some primary care colleagues to take up some of the work as well.
- Cllr Judith Cavanagh asked about young people and the service. Regarding young people in Lambeth, Stephen explained that there is a huge risk to young people with diabetes. The standard offer provided is education. But we need to think about how we provide services to the young population, so we are focusing on them, and we are looking to develop a support group.
- Josepha Reynolds requested to be connected with the Service via Jenny Sivaganam and Finlay Royle to assist with work the Neighbourhood and Wellbeing Delivery Alliance are completing.
- Raj Mitra asked about prevention and the success of the prevention programme. Stephen highlighted that in terms of prevention, the service isn't addressing the much younger population and working with public health, we would offer any expertise that we could.

Action: Josepha Reynolds requested to be connected with the Service via Jenny Sivaganam and Finlay Royle to assist with work the Neighbourhood and Wellbeing Delivery Alliance are completing.

RESOLVED

1. Board members to note the update on the Lambeth Community Diabetes Service.
2. Board members to continue to support and contribute to the future aims of the Service.

To view the presentation accompanying this item, refer to pages 85 to 101 of the Board pack.

To view the recording accompanying this item, refer to part 3 of the meeting recording from 01:55 – 39:00.

8 Lambeth Together Assurance Update

Sue Gallagher and Warren Beresford gave an update on the September Assurance Group meeting.

RESOLVED

1. Board members to note the report from the Lambeth Together Assurance Sub-Group and the associated Integrated Assurance Report for September 2023.

To view the presentation accompanying this item, refer to the supplementary papers pack.

To view the recording accompanying this item, refer to part 3 of the meeting recording from 39:48 – 47:42.

9 Living Well Network Alliance – Deep Dive

Guy Swindle updated the Board on the alliance's business plan and the Primary Care and Alliance Network (PCAN) and Individual Placement Support (IPS) services. The following discussion took place:

- Paul Coles asked how the PCAN service deals with supporting someone who is of an age where it is not deemed a normal 'working age' but are of an older age, namely, is it accessible. Guy Swindle explained PCAN support a lot of older people, there is not a cut-off. We would like to look at all-age services as the need is there for it. There are increasing numbers of people over 60 accessing PCAN, around 20-25%. We have linked with older adults' teams as well.
- Sue Gallagher asked where the population is not yet covered by the PCAN service, will they get support soon and what are the usual reasons for rejecting referrals to the IPS single point of access service? Guy explained there are mental health practitioners in each of the primary care networks which work really well. Single point of access referrals is not rejected as such, we get a lot of questions around medication which tends to clog up the referral service.
- Cllr Jim Dickson mentioned the arrangement we have with the alliance is looked upon by Southeast London as a model to emulate, particularly the relationship with the voluntary sector. As we look to review the alliance contract going forward, are there other voluntary sector organisations we are looking to work with that we do not currently work with and what conversations are being had? Guy responded – in terms of voluntary sector organisations, we are having conversations with as many organisations as possible, involving GPs, expanding services we currently have. We are trying to reduce those attending A&E where they can attend a service instead.
- Cllr Marcia Cameron noted that British Gas engineers enter properties where they find vulnerable people, report what they find and when they go back to the property, no change has been made. How can we pick up this missed cohort of people?

Action: A response is to be provided to Cllr Marcia Cameron's question outside of the Board.

RESOLVED

1. Board members to note the progress of the Living Well Network Alliance in delivering its business plan.
2. Board members to note the success of the PCAN and IPS services.

To view the presentation accompanying this item, refer to pages 103 to 129 of the Board pack.

To view the recording accompanying this item, refer to part 3 of the meeting recording from 47:50 – 1:31:48.

10 Questions from public attendees

There were no questions from public attendees.

Sarah Flanagan asked if there would be 'warm spaces' in the borough again this year, as there was last year.

Ruth Hutt confirmed there would be and if the information had not already been sent out, it will be circulated.

Action: To circulate information on warm spaces to Board members.

11 AOB

Healthwatch Lambeth are recruiting to a new position on their Board. Please look online for more information.

The date of the next Lambeth Together Care Partnership Public Board meeting was confirmed as 18th January 2024 and will be held virtually.

The meeting ended at 16:55.

CHAIR
LAMBETH TOGETHER CARE PARTNERSHIP BOARD
Thursday 16 November 2023