

LAMBETH TOGETHER CARE PARTNERSHIP BOARD MINUTES

Thursday, 20th July 2023, 2pm
Suite 16, Lambeth Town Hall, Brixton Hill, SW2 1RW

[Part 1 Meeting Recording - Public Forum](#) (please note, the Public Forum does not have formal minutes taken).

[Part 2 Meeting Recording - Item 1 to Item 7 \(Inclusive\)](#)

[Part 3 Meeting Recording - Item 8 to Item 11 \(Inclusive\)](#)

[Lambeth Together Care Partnership Board Papers](#)

Members Present:

Cllr Jim Dickson	Lambeth Together Care Partnership Board Co-Chair. Cabinet Member for Healthier Communities (job-share), Lambeth Council
Dr Di Aitken	Lambeth Together Care Partnership Board Co-Chair. Neighbourhood and Wellbeing Delivery Alliance Clinical and Care Professional Lead
Andrew Eyres	Place Executive Lead Lambeth, Corporate Director, Integrated Health, and Care, Lambeth Council and South East London Integrated Care Board
Anna Clough	Site Chief Operating Officer, Kings College Hospital NHS Foundation Trust (deputising for Julie Lowe, Site Chief Executive, Kings College Hospital NHS Foundation Trust)
Cllr Judith Cavanagh	Young People's Champion, Lambeth Council
Dr George Verghese	GP, Co-Chair of the Lambeth Primary Care Clinical Cabinet
Bimpe Oki	Consultant in Public Health, Lambeth Council, deputising for Ruth Hutt, Director of Public Health, Lambeth Council
Lilian Latinwo-Olajide	Programme Director, Black Thrive, Lambeth
Mairead Healy	Chief Executive, Healthwatch Lambeth
Nozomi Akanuma	Living Well Network Alliance Clinical and Care Professional Lead, South London, and the Maudsley NHS Foundation Trust
Paran Govender	Director of Operations and Partnerships, GSTT NHS Foundation Trust (deputising for Sarah Austin, Chief Executive Integrated and Specialist Medicine, GSTT NHS Foundation Trust)
Paul Coles	Chief Executive, Age UK, Lambeth
Rich Wiltshire	Patient and Public Voice Member
Richard Outram	Acting Director of Adult Social Care, Lambeth Council, (Deputising for Fiona Connolly, Corporate Director of Housing and Adult Social Care, Lambeth Council)
Sarah B Flanagan	Patient and Public Voice Member
Sue Gallagher	Lambeth Together Care Partnership Board Lay Member
Therese Fletcher	Managing Director, Lambeth GP Federation

Apologies:

Andrew Carter	Corporate Director of Children's Services, Lambeth Council
Cllr Marcia Cameron	Cabinet Member for Healthier Communities (job-share), Lambeth Council
Dan Stoten	Director of Integrated Children's Commissioning and Youth Services, Lambeth Council and SE London Integrated Care Board, deputising for Andrew Carter, Corporate Director of Children's Services, Lambeth Council
Dr Penelope Jarrett	Chair, Lambeth Local Medical Committee
Dr Raj Mitra	GP, Children and Young People's Alliance Clinical and Care Professional Lead
Fiona Connolly	Corporate Director of Housing and Adult Social Care, Lambeth Council

Julie Lowe	Site Chief Executive, Kings College Hospital NHS Foundation Trust
Kirsten Timmins	Deputy Chief Operating Officer, South London, and the Maudsley NHS Foundation Trust
Ruth Hutt	Director of Public Health, Lambeth Council
Sarah Austin	Chief Executive Integrated and Specialist Medicine, GSTT NHS Foundation Trust

In Attendance:

Edward Odoi	Associate Director of Finance, Lambeth, Southeast London Integrated Care Board.
Guy Swindle	Living Well Network Alliance Assistant Director.
Jane Bowie	Director of Integrated Commissioning (Adults), Lambeth Council and Southeast London Integrated Care Board
Joseph Reynolds	Neighbourhood and Wellbeing Delivery Alliance Programme Director.
Oge Chesa	Director of Primary Care and Transformation, Southeast London Integrated Care Board.
Sabrina Phillips	Living Well Network Alliance Programme Director.
Warren Beresford	Associate Director, Health and Care Planning and Intelligence, South East London Integrated Care Board
Josie Brooks	Lead Commissioner, Lambeth Council
Alice Dias	CEO Carers Hub, Lambeth
Ngozi Okoli	Lambeth Resident, Carer
Tom Barrett	Programme Director, Cost of Living, Lambeth Council
Laura Stoker	Programme Lead, Cost of Living, Lambeth Council
Helen Bolger	Lead Commissioner, Adults and Public Health, Lambeth Council
David Orekoya	Associate Director, Integrated Commissioning (Mental Health), Lambeth Council
Michelle Homer	Lead Commissioner, Learning Disabilities and Autism, Integrated Commissioning, Lambeth Council
Mariama Korrc Kande	Autism Voice representative?
Heidi Sternberg	Patient Carers Forum
Dr Nandini Mukhopadhyay	GP, Learning Disabilities and Autism Clinical and Care Professional Lead. Southeast London Integrated Care Board

1 Introductions

Dr Di Aitken welcomed members to the meeting and noted the topics discussed during the public forum that included:

- Dementia and the need for support workers for those living with dementia.
- Support available to residents within the borough as they grow older to ensure they stay as independent as possible for as long as possible.
- Support available to children with autism and their parents/carers.
- Actions being taken to address uptake in childhood immunisation.
- How best to share information on neighbourhood groups and forums to see the different activities that are happening across the borough.

The responses to specific questions raised will be published on the [Lambeth Together Website](#)

The following discussions were also had:

- Rich Wiltshire wanted to highlight the impact of the Cost-of-Living crisis on mental health and how it particularly impacts disabled residents and those with multiple long-term conditions. Rich Wiltshire also wanted to note he has witnessed the increased and growing spread of Covid in

the communities he is part of. He noted the outsized negative impact Covid has on the vulnerable and self-employed.

- Rich Wiltshire also asked if the Assurance Report could be made more publicly accessible as it is very detailed and in small type. Sue Gallagher confirmed the report could be made easier to read and the report is currently being reviewed to make it more accessible.
- Cllr Dickson wanted to highlight that Thrivings had organised a Wellbeing Festival on Friday 21st July between 3pm and 7pm and asked those in the meeting to attend if they were able to or share with their networks.

Those present introduced themselves. It was noted that there were a range of apologies because of the need to address the operational requirements of industrial action and the impact of national transport strikes. To facilitate attendance the meeting was being held both in-person and online Apologies were noted from Fiona Connolly, Julie Lowe, Sarah Austin, Raj Mitra, Andrew Carter, Dan Stoten, Cllr Marcia Cameron, Penelope Jarrett, and Ruth Hutt.

Cllr Judith Cavanagh and Lilian Latinwo-Olajide were welcomed as new Board members – Cllr Cavanagh has taken Cllr Ben Kind's place on the Board and Lilian is the new Director of Black Thrive.

2 Declarations of Interest

Members were asked to declare any conflicts of interests linked to the items on the agenda.

None were declared.

3 Minutes from 18 May 2023 Meeting

The [minutes](#) of the meeting of Thursday 18 May 2023 were agreed as an accurate record of the meeting.

4 Lambeth Together Care Partnership – Place Executive Lead Update

Andrew Eyres provided an overview of key developments since the last Board meeting. The following items were highlighted:

- The impact of industrial action on delivering services as we enter the latest phase of action and it was noted that we saw the longest strike by junior doctors last week, consultants this week, next week radiographers. The excellent response from across the local system to address urgent and immediate care needs was noted alongside the disruption and longer-term impact of delayed treatments and appointments.
- The launch of the Homewards initiative by HRH the Prince of Wales at Mosaic Clubhouse and the priorities that are being looked at in Lambeth, namely women and girls subject to domestic violence, single adults with complex needs and young people.
- Other reasons to celebrate this month include the NHS 75th birthday, Windrush Day and Refugee Week.
- Cllr Dickson added his thanks to those contributed to the Lambeth Country Show and noted there was a lot of activity in the tent across the weekend.
- Sarah Flanagan was interested to know more about the Homeward Project, namely, how does the Living Well Network Alliance take this forward, and will there be more financial benefit added to what the foundation receives? Andrew explained Jade Holvey has taken up the role of Director of Housing Needs and will be leading the Homewards Project in Lambeth. It was suggested the Board ask Jade to come to a future meeting and update members on how the project is progressing.

Action: Jade Holvey to attend a future Board meeting to update on the progress of the Homewards Project.

RESOLVED

1. Board members to note the update of key developments since the last Lambeth Together Care Partnership Board meeting in Public on 18th May 2023.

To view the report accompanying this item, refer to pages 15 to 21 of the Board pack.

To view the recording accompanying this item, refer to part 2 of the meeting recording from 03:07 – 09:32.

5 Lambeth Together Primary Care Commissioning Committee Update

Sue Gallagher and Oge Chesa updated on the work of the Lambeth Together Primary Care Commissioning Committee meeting.

- Those within the meeting were concerned about risk regarding training resource, associated with a vibrant Lambeth training hub for primary care as there has been difficulty in recruiting certain members of staff to make its work happen.
- Dr Di Aitken asked how the work of the Primary Care Commissioning Committee, and in particular the Primary Care Incentive Scheme, linked to the Lambeth Health and Care Plan. Oge explained the aim is to ensure the incentive scheme incorporates elements of the Health and Care Plan where the outcomes are relevant to work carried out in general practice.
- Therese Fletcher asked if the Board needed to ratify any decisions made as part of the Primary Care Commissioning Committee that the Board were not aware of. Sue explained the Primary Care Commissioning Committee ratified a Chair's Action regarding the Waterloo Health Centre but did not believe a decision needed to be made by the Board.

RESOLVED

1. Board Members to note outputs of the Primary Care Commissioning Committee held on 14th June 2023 and ratify any agreements made.

To view the presentation accompanying this item, refer to pages 23 to 27 of the Board pack.

To view the recording accompanying this item, refer to part 2 of the meeting recording from 09:33 – 14:33.

6 Carers Strategy

Josie Brooks and Alice Dias gave an overview of and update on the Carers Strategy, with Ngozi Okoli, a service user of one of the Lambeth Carers Hub, giving an account of her experience as a carer in Lambeth and her hopes for the Lambeth Carers Strategy 2023. The following discussion took place:

- Dr Penelope Jarrett emailed a comment as she was unable to make the meeting – GPs are very aware of the good and important work done by carers and as a profession and society, we rely on them. GPs can offer assessments but have very little to offer additionally in terms of practical support.
- Dr Di Aitken mentioned that she has been a carer so is a strong advocate for carers and remembers in general practice about 15 years ago there was a push on carer identification and awareness and believed we needed to have another push for this. Dr Di Aitken noted Practices have a Carers Register but it is not always well maintained and explained it was fantastic to hear the Census has captured numbers.
- A question was asked around mental health services, namely 'does our talking therapy service prioritise carers?' Josie was not aware of this but could find out the answer.

- Paul Coles welcomed the presentation and asked will strategy look at how the carers' role may change over the next five years? Josie explained they will have an idea of what the population of carers will look like over the next five years and there is a piece of commissioning work to look at what support is appropriate for carers so to confirm, the strategy will look forward at what support needs to look like over the next five years.
- Sue Gallagher thanked Josie for the presentation. Sue explained that Census says there are 19,000 carers and asked what proportion of those does the team have contact with? Josie explained they have access to information via social services data and there are other partners within the borough who support carers so there is likely to be an overlap.
- Sue also asked once the carers assessment is done, what proportion are those who had the assessment are entitled to respite care? Richard Outram explained there are many carers in the borough not known to services. 1,500 carers are known to the Council who have had an assessment at some point and had a range of services offered to them depending on what came from the assessment, some of that is respite care, benefit checks, ensuring the service is right for the user, etc.
- Sarah Flanagan explained the 2017 strategy didn't feel as though it was fully completed and asked if the new strategy could be future proofed for circumstances changing, for example, the pandemic. Josie confirmed the strategy would need to be flexible and explained there has been a lot of learning from the 2017 strategy around how we consult and work with partners, making sure it's a co-produced piece. One of the successes from the last strategy was the carers card which helped to identify carers. Cllr Dickson explained it would be interesting to see the fuller detail and response and the rich detail about the learnings and what people are saying and asked if that was available as a separate document to see? This was agreed.
- Jane Bowie explained different people at different times will identify with the role of being a carer. Assistance for those people will be changing at the point they identify as a carer. This has been a useful, interactive exercise and Jane appreciated the input from stakeholders but mostly from carers and noted this will be an important strategy.
- Nozomi Akanuma explained she was aware carers' wellbeing support may be more intermittent and was anticipating the outcome of the strategy. Josie explained there was accessible, flexible mental health support available when needed and a lot of carers would say having some respite or a mini break would help with their wellbeing. Things such as acupuncture, massage, health checks, respite is available and helps with general wellbeing and mental health support.

Action: Josie Brooks to share the detailed responses regarding the learnings from the previous Carers Strategy.

Action: Josie Brooks to find out if mental health services, namely our talking therapy service, prioritises carers.

RESOLVED

1. Board Members to note progress on the Lambeth Carers Strategy.

To view the presentation accompanying this item, refer to pages 29 to 40 of the Board pack.

To view the recording accompanying this item, refer to part 2 of the meeting recording from 14:33 – 1:02:00.

7 Cost of Living Programme Response

Tom Barrett updated members on the Council's Cost-of-Living Programme Response.

- Mairead Healy explained she was happy to see the grant programme for the community and voluntary sector is going to be in place as the community and voluntary sector do so much supporting residents who are struggling. Mairead explained the low-income tracker is an exciting and innovative tool and Camden Council have been able to stage interventions using

this tracker, intervening at street level with things such as energy vouchers so Mairead was curious to hear Tom's thoughts on this and was keen to see how we can use that data to address inequalities within Lambeth. Tom explained the tool has been used in a very targeted way providing targeted pay-outs and explained we also know who hasn't cashed their pay-out. The next bit of work is for the team to look at those who don't cash their pay-out. 85% do cash it but what do we know about the 15% who do not cash it and how can we resolve those issues? The tool is constantly being evolved; it even has a universal credit overlay, so we know what deductions people have.

- Paul Coles asked about the impact of this on the voluntary sector and what it actually means as between December and March this year compared to last year calls to the Age UK Gateway line for benefits advice was 25% compared to 6% the previous year and the other cost of living areas, such as energy, dropped from 10% to 3% so they have seen a shift away from needing energy advice but have consistently seen an uplift in demand for foodbank support which is about 11% of calls now compared to 1% the previous year. In June, Age UK had 526 calls to the Gateway line and further support and advice to staff would be welcome.
- Sue Gallagher asked if Tom had another team within the Council that is helping to link up with the employment situation, particularly with some of those most in need, finding £5 impossible to handle and single parents and other groups – a long term solution will need to be found so does Tom have any information as to their employment status and also, availability of local employment that could be flexibly applied to their situation. Tom confirmed there is a core team who work across the Council and colleagues from housing, employment and skills teams have key members working hard on employment programmes.
- Dr Di Aitken asked Tom to provide a more detailed written response following the meeting.

Action: Tom Barrett to give a detailed written response to questions asked by Board members.

RESOLVED

1. Board Members to note the Cost-of-Living Programme Response Plan.

To view the presentation accompanying this item, refer to pages 41 to 54 of the Board pack.

To view the recording accompanying this item, refer to part 2 of the meeting recording from 1:02:00 – 1:28:02.

8 Learning Disabilities and Autism – Deep Dive

Helen Bolger, Michelle Homer, and Dr Nandi Mukhopadhyay presented on the All-Age Autism Strategy and Learning Disabilities Annual Health Checks. Michelle presented on the All-Age Autism Strategy.

- Sue Gallagher noted it was very important to hear from this team and asked if there was a feel as to how many of the parents of people with autistic children the team think they have managed to talk to within this consultation. Michelle explained there was a survey and online engagement focus meetings. The people that did the consultation visited Autism Voice and the Lambeth Parent Forum and received 131 responses. The focus meetings and engagement reached a lot of people but a lot more can be done to ensure we are doing something about the community to hear from parents and carers.
- Lillian Latinwo-Olajide welcomed the presentation and wanted to extend the offer to support the strategy development as this work aligns with key programme areas at Black Thrive with learnings we can share, and she would like to assist where possible.
- Cllr Dickson thanked those who have come along to talk about their experiences and explained he had the good fortune to be able to take part in the launch of the strategy and spent time listening to experiences, concerns for the future and sometimes some quite moving, difficult, challenging comments about services received. The sense of struggle struck Cllr Dickson, particularly parents of those with autism and people who experience autism themselves and

the day-to-day struggle of receiving the right support and generally being able to get the help required to live a comfortable life. The challenge for us is things are constrained by the resources we have available; however, different parts of health and care and public service are generally not understanding all the issues people face we can help to change that.

- Rosemary Merricks explained a lot comes down to awareness and the mindset and acceptance of people who are different but still doing your best for everyone.

Dr Nandi Mukhopadhyay presented on the success in delivering Annual Health Checks for people living with a learning disability, including improved health outcomes:

- Dr Di Aitken was happy to see that all the hard work has paid off and explained it was a good reflection of the whole system working together.
- Andrew Eyres expressed it was an excellent way to finish a long meeting and asked if data was available to show improvement over time.
- Deneice, a parent/carer and a member of Carers Hub, and Autism Voice. A Project Community Connector and Deneice's young person is autistic and has speech and language needs, as well as school induced anxiety. Deneice explained her young person has had an education health and care plan for 14 years, which has now ended so is being home educated. Deneice explained to potentially get to 100%, the team could reach out to the facilitator on the Healthy Black Londoners event.
- Deneice's asked Helen and Michelle to keep in mind the young people transitioning from children to adults. Deneice wanted to thank health practitioners as when it comes to Deneice's young person, they have had continuity for 14 years. The focus from the feedback was uncertainty between transitions between young person to adult and then over 25s. We want to keep talking to the team about what can we do with different teams in Lambeth to make sure transitions are smoother. Helen explained we run an All-Age Learning Disabilities and Autism Programme and the group includes representatives from all ages to provide continuity. It is a key objective to understand the barriers to successful transition to adult services.
- The Chair thanked everyone for their contributions.

Action: Michelle Homer to connect with and Lilian Latinwo-Olajide at Black Thrive.

Action: Dr Nandi Mukhopadhyay to circulate previous data on annual health checks.

RESOLVED

1. Board Members to note the Progress of the All-Age Autism Strategy engagement workstream and successful results of the Learning Disabilities Annual Health Checks uptake target.

To view the presentation accompanying this item, refer to pages 55 to 71 of the Board pack.

To view the recording accompanying this item, refer to part 3 of the meeting recording from 00:01 – 1:03:47.

9 Lambeth Together Assurance Update

Sue Gallagher and Warren Beresford updated the Board on the Lambeth Together Assurance Group:

- Warren explained the way in which the Assurance Report looks and is presented will be changed so it is easier to understand and to become in line with the Health and Care Plan.
- Sue wanted to give thank Warren and Jo Fernandes on the work they have done on engaging people on the assurance work.
- Cllr Dickson noted it was useful to have the data comparison of the five other boroughs within South East London.

- Rich Wiltshire asked, under point 3.5 of the report, the community diabetes service refreshed their service specification and delivery model and we saw the draft specification so can we see the refreshed, final version. Jane Bowie agreed to circulate this to members.

Action: Jane Bowie to circulate the final version of the Community Diabetes Service Specification.

RESOLVED

1. Board Members to note the accompanying report from the Lambeth Together Assurance Sub-Group.

To view the presentation and Assurance Report accompanying this item, refer to the supplementary paper.

To view the recording accompanying this item, refer to part 3 of the meeting recording from 1:03:48 – 1:11:06.

10 Questions from public attendees

- Abdulaziz Ali Ibrahim Xildhiban stated in relation to the All-Age Autism Strategy, he has an issue with language barriers. He has received what has been necessary for his son but has faced difficulties for example when having hospital appointments. Dr Di Aitken confirmed to note down Abdulaziz's email address so a conversation could be had offline with relevant colleagues.

Action: Colleagues to meet with Abdulaziz Ali Ibrahim Xildhiban outside of meeting.

To view the recording accompanying this item, refer to part 3 of the meeting recording from 34:35 – 41:51.

11 AOB

The date of the next Lambeth Together Care Partnership Public Board meeting was confirmed as 21 September 2023 and will be held virtually.

The meeting ended at 16:52.

CHAIR
LAMBETH TOGETHER CARE PARTNERSHIP BOARD
Thursday 20 July 2023