

LAMBETH TOGETHER CARE PARTNERSHIP

Date: **Thursday 21 September 2023**

Time: **1.00 pm**

Venue: **[Microsoft Teams Meeting](#)**

Members of the Committee

Andrew Carter	Corporate Director of Children's Services, Lambeth Council Place Executive Lead Lambeth, Corporate Director, Integrated Health, and Care, Lambeth Council and South East London Integrated Care Board
Andrew Eyres	Lambeth Together Care Partnership Board Co-Chair. Cabinet Member for Healthier Communities (job-share), Lambeth Council
Cllr Jim Dickson	Cabinet Member for Healthier Communities (job-share), Lambeth Council
Cllr Marcia Cameron	Young People's Champion, Lambeth Council
Cllr Judith Cavanagh	Lambeth Together Care Partnership Board Co-Chair. Neighbourhood and Wellbeing Delivery Alliance Clinical and Care Professional Lead, GP
Di Aitken	Corporate Director of Housing and Adult Social Care, Lambeth Council
Fiona Connolly	Co-Chair of the Lambeth Primary Care Clinical Cabinet, GP
George Verghese	Site Chief Executive, Kings College Hospital NHS Foundation Trust
Julie Lowe	Director of Therapies, South London and Maudsley NHS Foundation Trust
Nathalie Zacharias	Chief Executive, Healthwatch Lambeth
Mairead Healy	
Lilian Latinwo-Olajide	Programme Director, Black Thrive, Lambeth Living Well Network Alliance Clinical and Care Professional Lead, South London, and the Maudsley NHS Foundation Trust
Nozomi Akanuma	Chief Executive, Age UK, Lambeth
Paul Coles	Chair, Lambeth Local Medical Committee, GP
Penelope Jarrett	Children and Young People's Alliance Clinical and Care Professional Lead, GP
Raj Mitra	Patient and Public Voice Member
Richard Wiltshire	Director of Public Health, Lambeth Council
Ruth Hutt	Chief Executive Integrated and Specialist Medicine, GSTT NHS Foundation Trust
Sarah Austin	
Sarah B Flanagan	Patient and Public Voice Member
Sue Gallagher	Lambeth Together Care Partnership Board Lay Member
Therese Fletcher	Managing Director, Lambeth GP Federation

Further Information

If you require any further information or have any queries please contact:
Charli Nelson, Project Manager: cnelson@lambeth.gov.uk, 020 7926 6583

AGENDA

	Page Nos.	
1	Agenda	1 - 2
1a	Introductions	
2	Declarations of Interest	
3	Review of Minutes	3 - 10
4	Lambeth Together Care Partnership - Place Executive Lead Report	11 - 18
5	Deep Dive: Children & Young People Alliance	19 - 32
6	Lambeth Together Assurance Update	
7	Adult Social Care Assurance	33 - 48
8	Deep Dive: Substance Misuse	49 - 66
9	Questions from public attendees	
10	AOB	

Lambeth Together Care Partnership Public Forum and Board Meeting in Public

Virtual [Microsoft Teams Meeting](#)
Thursday, 21 September 2023 | 1:00pm – 5:00pm

AGENDA

Members of the public are welcome and encouraged to participate in the Public Forum and observe the Board Meeting.

Agenda Item No. & Time	Agenda Item Title	Supporting Information	Item Lead & Contributors
1pm	Public Forum		
60 mins	Welcome and introductions The Public Forum and how to take part Questions from the public		Cllr Jim Dickson <i>Co-Chair</i>
2pm	Board Meeting in Public		
1.	Introductions <ul style="list-style-type: none"> ▫ Welcome, introductions and apologies 		Dr Di Aitken <i>Co-Chair</i>
2.	Declarations of Interest <ul style="list-style-type: none"> ▫ Members of the Board are asked to declare any interests on items included in this agenda 		Dr Di Aitken <i>Co-Chair</i>
3.	Review of Minutes <ul style="list-style-type: none"> ▫ Members of the Board are asked to approve minutes and review any matters arising from the Lambeth Together Care Partnership Board meeting in Public on 20th July 2023 	Paper enc.	Dr Di Aitken <i>Co-Chair</i>
4. 2:10pm (10 mins)	Lambeth Together Care Partnership - Place Executive Lead Report <ul style="list-style-type: none"> ▫ Members of the Board are asked to receive an update on key developments since the last Lambeth Together Care Partnership Board meeting in Public on 20th July 2023 	Paper enc.	Andrew Eyres <i>Place Executive Lead, Strategic Director, Integrated Health, and Care</i>
5.	Deep Dive: Children & Young People Alliance	Paper enc	Simon Boote <i>Children & Young People Alliance Lead</i>

2:20pm (40 mins)	<ul style="list-style-type: none"> Members of the Board are asked to note the proposed plan for the CYP Alliance, discuss any points of the plan that are of interest and highlight any areas of missed opportunity or concern 		Lambeth Together
3:00pm	BREAK		
6. 3:10pm (10 mins)	Lambeth Together Assurance Update <ul style="list-style-type: none"> Members of the Board are asked to note the report from the Lambeth Together Assurance Sub-Group and the associated Integrated Assurance Report for May 2023 	Paper attached	Sue Gallagher Lambeth Together Board Lay Member Warren Beresford Associate Director Health and Care Planning and Intelligence
7. 3:20pm (25 mins)	Adult Social Care Assurance <ul style="list-style-type: none"> Members of the Board are asked to note the new external inspection regime for Adult Social Care and consider those areas where support is requested from the Lambeth Together Partnership Board 	Paper enc	Fiona Connolly Corporate Director, Housing and Adult Social Care Jane Bowie Director of Integrated Commissioning for Adults Richard Outram Acting Director of Adult Social Care
8. 3:45pm (50 mins)	Deep Dive: Substance Misuse <ul style="list-style-type: none"> Members of the Board are asked to support Lambeth in achieving the ambitions of the drug strategy regarding numbers in treatment and accept the offer of free training related to substance misuse in Lambeth 	Paper enc	Robert Godwin Combating Drugs Partnership Programme Manager Ese Iyasere Public Health Consultant Alexandra Eastaugh Public Health Intelligence Analyst
9. 4:35pm (10 mins)	Questions from public attendees <ul style="list-style-type: none"> An opportunity for members of the public to ask any further questions 		Dr Di Aitken Co-Chair Cllr Jim Dickson Co-Chair
10. 4:45pm (5 mins)	AOB Close <i>Date of next meeting: 16th November 2023</i> <ul style="list-style-type: none"> Public forum, 1pm-2pm Board meeting in Public, 2pm-5pm In person, venue TBA 		Dr Di Aitken Co-Chair

LAMBETH TOGETHER CARE PARTNERSHIP BOARD MINUTES

Thursday, 20th July 2023, 2pm
Suite 16, Lambeth Town Hall, Brixton Hill, SW2 1RW

[Part 1 Meeting Recording - Public Forum](#) (please note, the Public Forum does not have formal minutes taken).

[Part 2 Meeting Recording - Item 1 to Item 7 \(Inclusive\)](#)

[Part 3 Meeting Recording - Item 8 to Item 11 \(Inclusive\)](#)

[Lambeth Together Care Partnership Board Papers](#)

Members Present:

Cllr Jim Dickson	Lambeth Together Care Partnership Board Co-Chair. Cabinet Member for Healthier Communities (job-share), Lambeth Council
Dr Di Aitken	Lambeth Together Care Partnership Board Co-Chair. Neighbourhood and Wellbeing Delivery Alliance Clinical and Care Professional Lead
Andrew Eyres	Place Executive Lead Lambeth, Corporate Director, Integrated Health, and Care, Lambeth Council and South East London Integrated Care Board
Anna Clough	Site Chief Operating Officer, Kings College Hospital NHS Foundation Trust (deputising for Julie Lowe, Site Chief Executive, Kings College Hospital NHS Foundation Trust)
Cllr Judith Cavanagh	Young People's Champion, Lambeth Council
Dr George Verghese	GP, Co-Chair of the Lambeth Primary Care Clinical Cabinet
Bimpe Oki	Consultant in Public Health, Lambeth Council, deputising for Ruth Hutt, Director of Public Health, Lambeth Council
Lilian Latinwo-Olajide	Programme Director, Black Thrive, Lambeth
Mairead Healy	Chief Executive, Healthwatch Lambeth
Nozomi Akanuma	Living Well Network Alliance Clinical and Care Professional Lead, South London, and the Maudsley NHS Foundation Trust
Paran Govender	Director of Operations and Partnerships, GSTT NHS Foundation Trust (deputising for Sarah Austin, Chief Executive Integrated and Specialist Medicine, GSTT NHS Foundation Trust)
Paul Coles	Chief Executive, Age UK, Lambeth
Rich Wiltshire	Patient and Public Voice Member
Richard Outram	Acting Director of Adult Social Care, Lambeth Council, (Deputising for Fiona Connolly, Corporate Director of Housing and Adult Social Care, Lambeth Council)
Sarah B Flanagan	Patient and Public Voice Member
Sue Gallagher	Lambeth Together Care Partnership Board Lay Member
Therese Fletcher	Managing Director, Lambeth GP Federation

Apologies:

Andrew Carter	Corporate Director of Children's Services, Lambeth Council
Cllr Marcia Cameron	Cabinet Member for Healthier Communities (job-share), Lambeth Council
Dan Stoten	Director of Integrated Children's Commissioning and Youth Services, Lambeth Council and SE London Integrated Care Board, deputising for Andrew Carter, Corporate Director of Children's Services, Lambeth Council
Dr Penelope Jarrett	Chair, Lambeth Local Medical Committee
Dr Raj Mitra	GP, Children and Young People's Alliance Clinical and Care Professional Lead
Fiona Connolly	Corporate Director of Housing and Adult Social Care, Lambeth Council

Julie Lowe	Site Chief Executive, Kings College Hospital NHS Foundation Trust
Kirsten Timmins	Deputy Chief Operating Officer, South London, and the Maudsley NHS Foundation Trust
Ruth Hutt	Director of Public Health, Lambeth Council
Sarah Austin	Chief Executive Integrated and Specialist Medicine, GSTT NHS Foundation Trust

In Attendance:

Edward Odoi	Associate Director of Finance, Lambeth, Southeast London Integrated Care Board.
Guy Swindle	Living Well Network Alliance Assistant Director.
Jane Bowie	Director of Integrated Commissioning (Adults), Lambeth Council and Southeast London Integrated Care Board
Joseph Reynolds	Neighbourhood and Wellbeing Delivery Alliance Programme Director.
Oge Chesa	Director of Primary Care and Transformation, Southeast London Integrated Care Board.
Sabrina Phillips	Living Well Network Alliance Programme Director.
Warren Beresford	Associate Director, Health and Care Planning and Intelligence, South East London Integrated Care Board
Josie Brooks	Lead Commissioner, Lambeth Council
Alice Dias	CEO Carers Hub, Lambeth
Ngozi Okoli	Lambeth Resident, Carer
Tom Barrett	Programme Director, Cost of Living, Lambeth Council
Laura Stoker	Programme Lead, Cost of Living, Lambeth Council
Helen Bolger	Lead Commissioner, Adults and Public Health, Lambeth Council
David Orekoya	Associate Director, Integrated Commissioning (Mental Health), Lambeth Council
Michelle Homer	Lead Commissioner, Learning Disabilities and Autism, Integrated Commissioning, Lambeth Council
Mariama Korrca Kande	Autism Voice representative?
Heidi Sternberg	Patient Carers Forum
Dr Nandini Mukhopadhyay	GP, Learning Disabilities and Autism Clinical and Care Professional Lead. Southeast London Integrated Care Board

1 Introductions

Dr Di Aitken welcomed members to the meeting and noted the topics discussed during the public forum that included:

- Dementia and the need for support workers for those living with dementia.
- Support available to residents within the borough as they grow older to ensure they stay as independent as possible for as long as possible.
- Support available to children with autism and their parents/carers.
- Actions being taken to address uptake in childhood immunisation.
- How best to share information on neighbourhood groups and forums to see the different activities that are happening across the borough.

The responses to specific questions raised will be published on the [Lambeth Together Website](#)

The following discussions were also had:

- Rich Wiltshire wanted to highlight the impact of the Cost-of-Living crisis on mental health and how it particularly impacts disabled residents and those with multiple long-term conditions.

- Rich Wiltshire also asked if the Assurance Report could be made more publicly accessible as it is very detailed and in small type. Sue Gallagher confirmed the report could be made easier to read and the report is currently being reviewed to make it more accessible.
- Cllr Dickson wanted to highlight that Thrivings had organised a Wellbeing Festival on Friday 21st July between 3pm and 7pm and asked those in the meeting to attend if they were able to or share with their networks.

Those present introduced themselves. It was noted that there were a range of apologies because of the need to address the operational requirements of industrial action and the impact of national transport strikes. To facilitate attendance the meeting was being held both in-person and online Apologies were noted from Fiona Connolly, Julie Lowe, Sarah Austin, Raj Mitra, Andrew Carter, Dan Stoten, Cllr Marcia Cameron, Penelope Jarrett, and Ruth Hutt.

Cllr Judith Cavanagh and Lilian Latinwo-Olajide were welcomed as new Board members – Cllr Cavanagh has taken Cllr Ben Kind's place on the Board and Lilian is the new Director of Black Thrive.

2 Declarations of Interest

Members were asked to declare any conflicts of interests linked to the items on the agenda.

None were declared.

3 Minutes from 18 May 2023 Meeting

The [minutes](#) of the meeting of Thursday 18 May 2023 were agreed as an accurate record of the meeting.

4 Lambeth Together Care Partnership – Place Executive Lead Update

Andrew Eyres provided an overview of key developments since the last Board meeting. The following items were highlighted:

- The impact of industrial action on delivering services as we enter the latest phase of action and it was noted that we saw the longest strike by junior doctors last week, consultants this week, next week radiographers. The excellent response from across the local system to address urgent and immediate care needs was noted alongside the disruption and longer-term impact of delayed treatments and appointments.
- The launch of the Homewards initiative by HRH the Prince of Wales at Mosaic Clubhouse and the priorities that are being looked at in Lambeth, namely women and girls subject to domestic violence, single adults with complex needs and young people.
- Other reasons to celebrate this month include the NHS 75th birthday, Windrush Day and Refugee Week.
- Cllr Dickson added his thanks to those contributed to the Lambeth Country Show and noted there was a lot of activity in the tent across the weekend.
- Sarah Flanagan was interested to know more about the Homeward Project, namely, how does the Living Well Network Alliance take this forward, and will there be more financial benefit added to what the foundation receives? Andrew explained Jade Holvey has taken up the role of Director of Housing Needs and will be leading the Homewards Project in Lambeth. It was suggested the Board ask Jade to come to a future meeting and update members on how the project is progressing.

Action: Jade Holvey to attend a future Board meeting to update on the progress of the Homewards Project.

RESOLVED

1. Board members to note the update of key developments since the last Lambeth Together Care Partnership Board meeting in Public on 18th May 2023.

To view the report accompanying this item, refer to pages 15 to 21 of the Board pack.

To view the recording accompanying this item, refer to part 2 of the meeting recording from 03:07 – 09:32.

5 Lambeth Together Primary Care Commissioning Committee Update

Sue Gallagher and Oge Chesa updated on the work of the Lambeth Together Primary Care Commissioning Committee meeting.

- Those within the meeting were concerned about risk regarding training resource, associated with a vibrant Lambeth training hub for primary care as there has been difficulty in recruiting certain members of staff to make its work happen.
- Dr Di Aitken asked how the work of the Primary Care Commissioning Committee, and in particular the Primary Care Incentive Scheme, linked to the Lambeth Health and Care Plan. Oge explained the aim is to ensure the incentive scheme incorporates elements of the Health and Care Plan where the outcomes are relevant to work carried out in general practice.
- Therese Fletcher asked if the Board needed to ratify any decisions made as part of the Primary Care Commissioning Committee that the Board were not aware of. Sue explained the Primary Care Commissioning Committee ratified a Chair's Action regarding the Waterloo Health Centre but did not believe a decision needed to be made by the Board.

RESOLVED

1. Board Members to note outputs of the Primary Care Commissioning Committee held on 14th June 2023 and ratify any agreements made.

To view the presentation accompanying this item, refer to pages 23 to 27 of the Board pack.

To view the recording accompanying this item, refer to part 2 of the meeting recording from 09:33 – 14:33.

6 Carers Strategy

Josie Brooks and Alice Dias gave an overview of and update on the Carers Strategy, with Ngozi Okoli, a service user of one of the Lambeth Carers Hub, giving an account of her experience as a carer in Lambeth and her hopes for the Lambeth Carers Strategy 2023. The following discussion took place:

- Dr Penelope Jarrett emailed a comment as she was unable to make the meeting – GPs are very aware of the good and important work done by carers and as a profession and society, we rely on them. GPs can offer assessments but have very little to offer additionally in terms of practical support.
- Dr Di Aitken mentioned that she has been a carer so is a strong advocate for carers and remembers in general practice about 15 years ago there was a push on carer identification and awareness and believed we needed to have another push for this. Dr Di Aitken noted Practices have a Carers Register but it is not always well maintained and explained it was fantastic to hear the Census has captured numbers.
- A question was asked around mental health services, namely 'does our talking therapy service prioritise carers?' Josie was not aware of this but could find out the answer.
- Paul Coles welcomed the presentation and asked will strategy look at how the carers' role may change over the next five years? Josie explained they will have an idea of what the population

of carers will look like over the next five years and there is a piece of commissioning work to look at what support is appropriate for carers so to confirm, the strategy will look forward at what support needs to look like over the next five years.

- Sue Gallagher thanked Josie for the presentation. Sue explained that Census says there are 19,000 carers and asked what proportion of those does the team have contact with? Josie explained they have access to information via social services data and there are other partners within the borough who support carers so there is likely to be an overlap.
- Sue also asked once the carers assessment is done, what proportion are those who had the assessment are entitled to respite care? Richard Outram explained there are many carers in the borough not known to services. 1,500 carers are known to the Council who have had an assessment at some point and had a range of services offered to them depending on what came from the assessment, some of that is respite care, benefit checks, ensuring the service is right for the user, etc.
- Sarah Flanagan explained the 2017 strategy didn't feel as though it was fully completed and asked if the new strategy could be future proofed for circumstances changing, for example, the pandemic. Josie confirmed the strategy would need to be flexible and explained there has been a lot of learning from the 2017 strategy around how we consult and work with partners, making sure it's a co-produced piece. One of the successes from the last strategy was the carers card which helped to identify carers. Cllr Dickson explained it would be interesting to see the fuller detail and response and the rich detail about the learnings and what people are saying and asked if that was available as a separate document to see? This was agreed.
- Jane Bowie explained different people at different times will identify with the role of being a carer. Assistance for those people will be changing at the point they identify as a carer. This has been a useful, interactive exercise and Jane appreciated the input from stakeholders but mostly from carers and noted this will be an important strategy.
- Nozomi Akanuma explained she was aware carers' wellbeing support may be more intermittent and was anticipating the outcome of the strategy. Josie explained there was accessible, flexible mental health support available when needed and a lot of carers would say having some respite or a mini break would help with their wellbeing. Things such as acupuncture, massage, health checks, respite is available and helps with general wellbeing and mental health support.

Action: Josie Brooks to share the detailed responses regarding the learnings from the previous Carers Strategy.

Action: Josie Brooks to find out if mental health services, namely our talking therapy service, prioritises carers.

RESOLVED

1. Board Members to note progress on the Lambeth Carers Strategy.

To view the presentation accompanying this item, refer to pages 29 to 40 of the Board pack.

To view the recording accompanying this item, refer to part 2 of the meeting recording from 14:33 – 1:02:00.

7 Cost of Living Programme Response

Tom Barrett updated members on the Council's Cost-of-Living Programme Response.

- Mairead Healy explained she was happy to see the grant programme for the community and voluntary sector is going to be in place as the community and voluntary sector do so much supporting residents who are struggling. Mairead explained the low-income tracker is an exciting and innovative tool and Camden Council have been able to stage interventions using this tracker, intervening at street level with things such as energy vouchers so Mairead was curious to hear Tom's thoughts on this and was keen to see how we can use that data to

address inequalities within Lambeth. Tom explained the tool has been used in a very targeted way providing targeted pay-outs and explained we also know who hasn't cashed their pay-out. The next bit of work is for the team to look at those who don't cash their pay-out. 85% do cash it but what do we know about the 15% who do not cash it and how can we resolve those issues? The tool is constantly being evolved; it even has a universal credit overlay, so we know what deductions people have.

- Paul Coles asked about the impact of this on the voluntary sector and what it actually means as between December and March this year compared to last year calls to the Age UK Gateway line for benefits advice was 25% compared to 6% the previous year and the other cost of living areas, such as energy, dropped from 10% to 3% so they have seen a shift away from needing energy advice but have consistently seen an uplift in demand for foodbank support which is about 11% of calls now compared to 1% the previous year. In June, Age UK had 526 calls to the Gateway line and further support and advice to staff would be welcome.
- Sue Gallagher asked if Tom had another team within the Council that is helping to link up with the employment situation, particularly with some of those most in need, finding £5 impossible to handle and single parents and other groups – a long term solution will need to be found so does Tom have any information as to their employment status and also, availability of local employment that could be flexibly applied to their situation. Tom confirmed there is a core team who work across the Council and colleagues from housing, employment and skills teams have key members working hard on employment programmes.
- Dr Di Aitken asked Tom to provide a more detailed written response following the meeting.

Action: Tom Barrett to give a detailed written response to questions asked by Board members.

RESOLVED

1. Board Members to note the Cost-of-Living Programme Response Plan.

To view the presentation accompanying this item, refer to pages 41 to 54 of the Board pack.

To view the recording accompanying this item, refer to part 2 of the meeting recording from 1:02:00 – 1:28:02.

8 Learning Disabilities and Autism – Deep Dive

Helen Bolger, Michelle Homer, and Dr Nandi Mukhopadhyay presented on the All-Age Autism Strategy and Learning Disabilities Annual Health Checks. Michelle presented on the All-Age Autism Strategy.

- Sue Gallagher noted it was very important to hear from this team and asked if there was a feel as to how many of the parents of people with autistic children the team think they have managed to talk to within this consultation. Michelle explained there was a survey and online engagement focus meetings. The people that did the consultation visited Autism Voice and the Lambeth Parent Forum and received 131 responses. The focus meetings and engagement reached a lot of people but a lot more can be done to ensure we are doing something about the community to hear from parents and carers.
- Lillian Latinwo-Olajide welcomed the presentation and wanted to extend the offer to support the strategy development as this work aligns with key programme areas at Black Thrive with learnings we can share, and she would like to assist where possible.
- Cllr Dickson thanked those who have come along to talk about their experiences and explained he had the good fortune to be able to take part in the launch of the strategy and spent time listening to experiences, concerns for the future and sometimes some quite moving, difficult, challenging comments about services received. The sense of struggle struck Cllr Dickson, particularly parents of those with autism and people who experience autism themselves and the day-to-day struggle of receiving the right support and generally being able to get the help required to live a comfortable life. The challenge for us is things are constrained by the

resources we have available; however, different parts of health and care and public service are generally not understanding all the issues people face we can help to change that.

- Rosemary Merricks explained a lot comes down to awareness and the mindset and acceptance of people who are different but still doing your best for everyone.

Dr Nandi Mukhopadhyay presented on the success in delivering Annual Health Checks for people living with a learning disability, including improved health outcomes:

- Dr Di Aitken was happy to see that all the hard work has paid off and explained it was a good reflection of the whole system working together.
- Andrew Eyres expressed it was an excellent way to finish a long meeting and asked if data was available to show improvement over time.
- Deneice, a parent/carer and a member of Carers Hub, and Autism Voice. A Project Community Connector and Deneice's young person is autistic and has speech and language needs, as well as school induced anxiety. Deneice explained her young person has had an education health and care plan for 14 years, which has now ended so is being home educated. Deneice explained to potentially get to 100%, the team could reach out to the facilitator on the Healthy Black Londoners event.
- Deneice's asked Helen and Michelle to keep in mind the young people transitioning from children to adults. Deneice wanted to thank health practitioners as when it comes to Deneice's young person, they have had continuity for 14 years. The focus from the feedback was uncertainty between transitions between young person to adult and then over 25s. We want to keep talking to the team about what can we do with different teams in Lambeth to make sure transitions are smoother. Helen explained we run an All-Age Learning Disabilities and Autism Programme and the group includes representatives from all ages to provide continuity. It is a key objective to understand the barriers to successful transition to adult services.
- The Chair thanked everyone for their contributions.

Action: Michelle Homer to connect with and Lilian Latinwo-Olajide at Black Thrive.

Action: Dr Nandi Mukhopadhyay to circulate previous data on annual health checks.

RESOLVED

1. Board Members to note the Progress of the All-Age Autism Strategy engagement workstream and successful results of the Learning Disabilities Annual Health Checks uptake target.

To view the presentation accompanying this item, refer to pages 55 to 71 of the Board pack.

To view the recording accompanying this item, refer to part 3 of the meeting recording from 00:01 – 1:03:47.

9 Lambeth Together Assurance Update

Sue Gallagher and Warren Beresford updated the Board on the Lambeth Together Assurance Group:

- Warren explained the way in which the Assurance Report looks and is presented will be changed so it is easier to understand and to become in line with the Health and Care Plan.
- Sue wanted to give thank Warren and Jo Fernandes on the work they have done on engaging people on the assurance work.
- Cllr Dickson noted it was useful to have the data comparison of the five other boroughs within South East London.
- Rich Wiltshire asked, under point 3.5 of the report, the community diabetes service refreshed their service specification and delivery model and we saw the draft specification so can we see the refreshed, final version. Jane Bowie agreed to circulate this to members.

Action: Jane Bowie to circulate the final version of the Community Diabetes Service Specification.

RESOLVED

1. Board Members to note the accompanying report from the Lambeth Together Assurance Sub-Group.

To view the presentation and Assurance Report accompanying this item, refer to the supplementary paper.

To view the recording accompanying this item, refer to part 3 of the meeting recording from 1:03:48 – 1:11:06.

10 Questions from public attendees

- Abdulaziz Ali Ibrahim Xildhiban stated in relation to the All-Age Autism Strategy, he has an issue with language barriers. He has received what has been necessary for his son but has faced difficulties for example when having hospital appointments. Dr Di Aitken confirmed to note down Abdulaziz's email address so a conversation could be had offline with relevant colleagues.

Action: Colleagues to meet with Abdulaziz Ali Ibrahim Xildhiban outside of meeting.

To view the recording accompanying this item, refer to part 3 of the meeting recording from 34:35 – 41:51.

11 AOB

The date of the next Lambeth Together Care Partnership Public Board meeting was confirmed as 21 September 2023 and will be held virtually.

The meeting ended at 16:52.

CHAIR
LAMBETH TOGETHER CARE PARTNERSHIP BOARD
Thursday 20 July 2023



Lambeth Together Care Partnership Board

Title	Lambeth Together Place Executive Lead Update
Meeting Date	21 September 2023
Author	Andrew Eyres – Strategic Director, Integrated Health and Care
Lead	Andrew Eyres – Strategic Director, Integrated Health and Care

This item is for;

<input checked="" type="checkbox"/>	Information	<input type="checkbox"/>	Discussion	<input type="checkbox"/>	Decision	<input type="checkbox"/>	Ratification
-------------------------------------	--------------------	--------------------------	-------------------	--------------------------	-----------------	--------------------------	---------------------

Recommendations;

The Lambeth Together Care Partnership Board is asked to;

1. Note an update on key developments since the formal Lambeth Together Care Partnership (LTCP) Board meeting in public on 20th July 2023.

What other groups or committees have considered this item to date?

N/A. Individual items addressed at various fora.

Summary and Impact on Inequalities

An update to the Lambeth Together Care Partnership Board (LTCP) from the Lambeth Place Executive Lead Andrew Eyres, reporting on key issues, achievements, and developments from across our Partnership.

This page is intentionally left blank

Lambeth Together Care Partnership

Place Executive Lead Report 21st September 2023

Andrew Eyres; Strategic Director, Integrated Health and Care

Our Governance and Leadership



A warm welcome to Nathalie Zacharias, Director of Therapies at South London and Maudsley as our newest member of the Lambeth Together Care Partnership Board. Nathalie replaces Kirsten Timmins from the beginning of the month. I'd like to thank Kirsten for her time on the Board and the valuable contributions across her time with us.

There have been important recent appointments to some key roles to support and enable the delivery of '[Our Health Our Lambeth](#)', our comprehensive five-year Health and Care Plan. Josepha Reynolds has been appointed to the Programme Director role overseeing the Neighbourhood and Wellbeing Delivery Alliance, Simon Boote appointed as Programme Lead for the Children & Young People's Alliance and Chris Moretti appointed as interim Programme Lead for the Lambeth Together Programme. We welcome them in their new roles and look forward to their contributions to the delivery of the plan going forward. Although it's early days since we launched our plan, we are taking active steps to ensure our arrangements incorporate the measures we need to monitor the progress of our plan. We want to celebrate our partnerships, build on success, increase our ambition and where we are not getting the results we expect; learn, adjust, improve, and refine activities so that they continue to be fit for purpose.

You may recall from my March 2023 report, following our 2022-2023 Year-in-Review at the January Board meeting, Co-Chairs, Cllr Dickson, Dr Di Aitken and I planned visits to Lambeth Together partners over the coming year. I committed to keeping you updated with the progress. The purpose of these visits is to provide their senior leaders with an opportunity to meet with us to discuss the relationship with Lambeth Together and to consider how we can work best together, to begin to promote our [Health and Wellbeing Strategy](#) and our shared priorities within their organisations. I am pleased to update we have had an opportunity to meet with senior leaders at both King's College Hospital (KCH) and South London and Maudsley (SLaM) this month. This follows on from our March meeting with the GP Federation. We intend to meet with leaders at Guy's and St Thomas' (GSTT) later in the year.

System Pressures and Industrial Action

Industrial action has continued throughout the summer months and is planned to continue in September and October. Junior doctors have voted in favour of potential action up until 29 February 2024. The prolonged period of dispute has added enormous extra pressure on our health and care services, but we are working closely with all system partners to implement measures to minimise disruption and any possible adverse impacts to services and our patients.

Within this context and the wider demand and financial challenges faced by all organisations, we are joining up our plans to prepare for winter. The SEL UEC Board met on 11 September, focusing on national winter plan submissions and each borough identified priorities, and the discussion was continued at the Lambeth and Southwark UEC Board on 13 September. Individual partners are finalising their plans and sharing with partners so collectively we can have the best arrangements in place ahead of winter.

Seasonal Vaccination Campaign

A new variant of Covid-19 has emerged in several countries, including the UK. It recently played a role in an outbreak in a care home in East England, where it spread rapidly. However, there is limited information

available about how easily it spreads, how severe the illness it causes is, and whether it can evade existing vaccines. So far, there is no evidence to suggest that it leads to more severe cases of the disease. In response to this situation, the NHS has taken a precautionary step by advancing the start of its autumn/winter vaccination campaign to September, with the goal of vaccinating much of the most at risk population by the end of October. Importantly, the eligibility criteria for both flu and Covid-19 vaccinations remain unchanged.

In Lambeth, there is a robust infrastructure in place to administer Covid-19 vaccines, including 34 community pharmacies, 3 PCN sites and a vaccination centre at Guys Hospital - some of these are assured to provide Covid vaccinations for children. The primary avenues for flu vaccinations continue to be general practitioners (GPs) and community pharmacies.

Our communication and engagement plan is underway. We are working closely with Voluntary and Community Sector partners and grassroots organisations to continue to build trust within the community involving engagement sessions and offering vaccinations as needed. We are actively reaching out to key contacts of families with young children, such as birth registrars and nurseries, to raise awareness about flu vaccinations for 2 and 3 year-olds and to encourage parents and caregivers to take advantage of the offer when contacted by their GPs. We will further tailor our communication efforts to target population groups with lower vaccination rates, as identified through our data analysis.

Our Delivery Alliances

Living Well Network Delivery Alliance (LWNA): Since our last report LLWNA members have been delighted to welcome the first Community Commissioner, as a regular member of the Alliance Management Team. Community Commissioners have experience of, and/or an interest in, mental health services in Lambeth. They bring a vital 'service user' perspective to our key discussions and decisions about our services. A second Community Commissioner will start shortly.

The Alliance has also published its fourth annual Progress Report ([click here](#)). This Report sets out our offer, impact and plans against our six Alliance priorities (reducing crisis, independence, home, equity for Black communities, physical activity and employment).

The Alliance continues to manage high demand and various spells of industrial action whilst maintaining services and reducing the number waiting to be assessed by our Single Point of Access.

Children and Young People Delivery Alliance (CYP): The CYP Alliance is undertaking reflection to support pushing ahead with Our Health Our Lambeth goals and creating a solid action plan. This action plan will be a visible guide showing what the Alliance aims to achieve, its support for ongoing projects, and its commitment to teamwork to get the best results. The emphasis will be on improving communication, ensuring both our partners and the local community have a voice. It will create a learning hub for both the community and health and social care experts. This hub will guide people to resources, training, and alliance events. The Plan is also about progress – making sure the Alliance remains cutting-edge and continually brings benefits to Lambeth.

Neighbourhood and Wellbeing Delivery Alliance (NWDA): The NWDA held a Chronic Pain Study Day at King's College Hospital in July. This event was led by the Chair of the Patient Advisory Group which was set up last year and had 100% representation from all Lambeth GP Practices. There was a diverse range of guest speakers, and the theme for the day was about providing patient centred care, ensuring patients are heard, enabling the journey towards acceptance, self-management and identifying those who could benefit from additional procedures. Participants were highly engaged throughout the day, and during collaborative discussions there was a particular focus on reviewing the current pathway to provide holistic care, as well as an interest in setting up PCN Chronic Pain Patient Groups.

The Alliance also commissioned research over the summer into the experience of ethnic minority communities in Lambeth having their blood pressure checked and being diagnosed with hypertension. One-to-one interviews as well as focus groups were held with residents and a report will be available in the coming weeks, with valuable insight which will be shared across the system. This work will help in boosting our efforts towards combating hypertension as highlighted recently in the national Know "Know Your Numbers Week" which encouraged people to get their blood pressure checked earlier in the month.

Equality, Diversity and Inclusion (EDI)

The newly formed Lambeth Together LGBTQ+ sub-group has begun gathering a list of LGBTQ+ projects across the partnership and will focus on providing guidance to support the health and care of our transgender and non-binary community as its first task. Alice-Amanda Hinton, a midwife at King's College Hospital, and Simon O'Donoghue, Head of Equality at KCH, are co-chairing the sub-group.

King's College Hospital continue to share updates on their inequalities program of work. At the last EDI group meeting, they presented on early cancer diagnosis, with a focus on inequalities in breast screening. The group were able to connect and explore potential partnership opportunities in this area. Additionally, we had a presentation from the 'Improving Access to Psychological Therapies' service regarding the upcoming Lambeth Community Wellbeing event 3rd October at 3pm-6pm at Mosaic Clubhouse.

Juliet Amoa - Associate Director of EDI Community Health and Engagement, reported on the London Inspire Programme (LiP), which aims to improve the health of black Londoners. The LiP-selected steering group members had their first meeting in August and will be working on engaging ICBs across London in their work. An Anti-Racism Statement for London has been launched. The statement underpins the commitment to embedding a strong strategic anti-racism approach in London's Health and Care Systems; identifying and taking action to tackle structural racism and wider health inequalities, embedding reflection and learning at all levels. You can read the Statement [here](#). The Statement leads on from the pan-London work, led by [the tackling race inequality programme](#) by London Councils, which was headed by Lambeth Council leader Cllr Claire Holland in 2020.

Age Friendly Lambeth

Members are aware that we are working together with partners and residents to become an Age Friendly Borough. An Age Friendly community is one where all people can live healthy and active later lives. A place where the environment, activities and services enable older people to enjoy life, participate in society and be valued for their contribution. With the older population of Lambeth set to increase it is more important than ever to ensure that we work together to meet the needs of all of us as we age. We have recently conducted a survey with residents aged 50 years and over to understand what Lambeth is like as a place in which to grow older and how we can make it a better environment to age-well. Lambeth has also recently joined the UK Network of Age Friendly Communities. Supported by the Network, we will develop a local approach to becoming an Age-Friendly borough, building on World Health Organisation's [Age Friendly Cities framework](#). We will be focusing on 8 key areas of the social and built environment that support healthy ageing:

- Outdoor spaces and buildings
- Housing
- Transport
- Social participation
- Respect and inclusion
- Civic participation and employment
- Community support and health services
- Communication and information

To celebrate our commitment to becoming an Age Friendly borough and International Day of Older Persons, a free event for older people, their families and carers, is being held at the Oval Cricket Ground on 30th September from 11am - 3pm. The event will include information stalls, workshops, tea dance, activities, and art and crafts. The event will also be a place for us to feedback on the preliminary results of the recent survey and for attendees to talk about their experiences of growing older in Lambeth.

Delivering our Primary Care Access Plan

General Practice is one of the most dynamic and innovative parts of the health service. The pandemic has changed the landscape and general practice capacity needs to keep pace with growing demand. The Delivering Primary Care Access Plan has been developed to deliver against two central ambitions:

1. To tackle the 8am rush and reduce the number of people struggling to contact their practice. Patients should no longer be asked to call back another day to book an appointment, and we will invest in general practice to enable this.
2. For patients to know on the day they contact their practice how their request will be managed.

In Lambeth we have developed our Plan recognising that

- Lambeth General Practice delivered the largest number of appointments within SEL in June 2023 (135,000), with most appointments provided face to face appointments (63.15%)
- 90% of patients are seen within 2 weeks
- Lambeth has the lowest 111 activity across South East London ICB, could imply that residents initial needs are met by general practice
- Lambeth will invest £79m during 2023/24 for the delivery of Primary Care Medical Services
- £16m will be invested in Primary Care Network (PCN) Initiatives. Over half of this investment is to increase the number of clinical and non-clinical front-line (ARRS) staff
- £1.6m is allocated for PCNs to review and improve access to services and patient experiences of access.
- During the latest publication of the GP Survey (IPSOS MORI), all 9 Lambeth PCNs are above the SE London ICB average for the percentage of patients saying their overall experience of their GP practice was 'good'. The top 4 rated places are Lambeth PCNs
- All 9 PCNs are above the SE London ICB average for 'Overall, how would you describe your experience of making an appointment?' and the top four rated PCNs are from Lambeth

General Practice continue to work with the GSTT Health Improvement Team (HIT) to develop services for our Initial Accommodation Centre (IAC) residents including adult and children's nurses and health navigators. In addition, we have created links between the premises managers, the HIT team, Pharmacy First and practice managers to allow for better communication and resolving of concerns, including access to patients care records to ensure continuity of care.

Addressing the Cost of Living Crisis

Three months ago, Lambeth Council announced its [Cost of Living Response Plan 2023/24](#) to support residents to minimise their costs, maximise their incomes and build financial resilience. Since the Plan was announced, 17,000 families have received financial support over the school holidays, including an additional 600 who are newly eligible as part of the council's Free School Meal eligibility expansion. Additional activity has also included free over-the-counter medication for low-income residents provided by 33 pharmacies as part of our Pharmacy First pilot, and a series of a pre-loved school uniform swap shops run in partnership with the local VCS and supported by NHS partners through the use of Baldry Gardens Primary Care Centre as a warehouse and sorting hub.

We recognise this Winter is going to be particularly challenging for many of our most vulnerable residents and will be coordinating a network of warm spaces through the borough's community groups, providing additional funds for those identified as most in need and delivering training so all front-line staff can recognise the signs of financial crisis and take steps to signpost residents to available support. More information on the support available now and over the coming months can be found on the council's website: www.lambeth.gov.uk/costofliving

Community Living Rooms



In July, with funding from Lambeth Together and Lambeth Council's Community Connections Fund, Thriving Stockwell launched [Community Living Room](#) health and wellbeing activities

The Living Rooms, in Stockwell Park Estate and at a community arts space, host health and wellbeing sessions designed and run by local people. Activities include yoga and tai-chi wellbeing groups, rumba classes, coffee and chat sessions for people living with chronic

pain, a Safe Space group for women from multi-ethnic communities and a creative sewing club. Community leaders, local councillors, practitioners, partner organisations, and residents leading the sessions came together to officially launch the programme and celebrate the impact of thinking differently; of sharing 'power' with the local community through co-production and co-design as a tool to improve people's lives and health outcomes. This Community Living Room initiative is an example of how we are working with local communities to ensure people in Lambeth have access to tailored and culturally appropriate advice and support in community settings to help them stay independent and well in line with 'Our health Our Lambeth' Health and Care Plan.

Know Your Numbers - Community Blood Pressure Checks



'Know Your Numbers Week', from 4th to 10th September was a national campaign to raise awareness of high blood pressure and encourage all UK adults to get a blood pressure check. With 1 in 3 adults in the UK having high blood pressure and 1 in 2 strokes and heart attacks being the result of high blood pressure; this is one of our highest priorities we aim to address. Ahead of the national campaign, pioneering [Lambeth work featured in national media](#) as NHS England announced the expansion of blood pressure checks available in community settings including barber shops and mosques as part of a major drive to prevent strokes and heart attacks. Our HBD PCN's work with Black Thrive and with Brixton Immortals Dominoes Club was given special mention as an example of innovation to reach into communities to find potential health problems before they become more serious or even life-threatening.



In Lambeth, blood pressure checks are available free of charge at many community pharmacies, and on our [Health and Wellbeing Bus](#), which parks up in a different neighbourhood each day, offering heart health information and advice and blood pressure check on selected days. Our partnership with the Beacon Project sees blood pressure checks and more offered in churches, mosques, community centres and a barbers' shop in

Streatham, bringing health information and potentially life-saving checks to people from our diverse populations in a way that builds trust and works for them.

Over two days staff from Lambeth Council and NHS South East London were offered free blood pressure checks at the Civic Centre work, as part of ['Know Your Numbers Week'](#), and 117 staff took up the offer to get a check and have a conversation with a clinician about what their numbers mean.

Tackling hypertension is one of Lambeth Together's priority areas of work. Read more about our work to tackle hypertension in our five year [Health and Care Plan](#) and on our [Neighbourhood and Wellbeing Alliance webpage](#)



This page is intentionally left blank



Lambeth Together Care Partnership Board

Title	Children and Young People Alliance (CYP) Deep Dive
Meeting Date	21 st September 2023
Author	Simon Boote – CYP Alliance Lead
Lead	Simon Boote – CYP Alliance Lead

This item is for;

<input checked="" type="checkbox"/>	Information	<input checked="" type="checkbox"/>	Discussion	<input type="checkbox"/>	Decision	<input type="checkbox"/>	Ratification
-------------------------------------	--------------------	-------------------------------------	-------------------	--------------------------	-----------------	--------------------------	---------------------

Recommendations;

- The Lambeth Together Care Partnership Board is asked to;
1. Note the proposed plan for the CYP Alliance.
 2. Discuss any points of the plan that are of interest.
 3. Highlight any areas of missed opportunity or concern.

What other groups or committees have considered this item to date?

The outline work plan has been presented at Lambeth Together Executive Group, and the plan's priorities will be circulated/discussed with CYPA Board Members

Summary and Impact on Inequalities

The CYP Alliance Work Plan, presented to Lambeth Together Care Partnership Board members and attendees, centres on six strategic priorities. The plan's primary objective is to forge a solid communication channel with Lambeth's young community and pregnant mothers, highlighting the Alliance's vital role. This involves leveraging digital platforms and hosting community events.

Furthermore, the Alliance aspires to be a primary source for education and training, providing insights on health, social services, recreational facilities, among others. Collaborations with multidisciplinary professionals will reinforce this initiative, ensuring uniform application of knowledge and training across Lambeth.

A dedicated performance dashboard is also in the pipeline. This will allow real-time oversight of all CYP activities and will be paired with mid-year and annual reports for stakeholders.

Governance is a key area of focus. There are plans to review and potentially rejuvenate the CYP Alliance Board. Support measures for the existing working groups will be reinforced, and new Alliance teams may be established to guarantee smooth operations and facilitate community input.

The plan places a strong emphasis on partnerships, particularly in primary and secondary care, aiming to establish a cohesive system approach and eliminate isolated working.

Lastly, the plan is set to launch transformative projects based on recommendations from relevant studies, aligned with the “Our Health, Our Lambeth” strategy. These projects target marked improvements in the health and social care experiences of Lambeth’s young community.

Update: Children & Young Person Alliance

21st September 2023



Points to cover



- A plan for change:
 - Delivering our 3 priorities
 - A focused work plan
 - How we will deliver
- Our 6 elements
- Q&A



A plan for change



Key Points:

- Alignment:
 - Our Health, Our Lambeth: Lambeth Together health & care plan 2023-28.
 - Focusing on tackling unfair and avoidable differences in health between different groups of people.
 - Priority alignment with Lambeth Health & Wellbeing Strategy, and the Lambeth Borough Plan.
- Enable a strong foundation for the Children & Young Person Alliance (CYPA) to deliver its 3 priorities:
 - Ensure women and birthing people have positive experiences of maternal healthcare and increase equality in outcomes across all population groups.
 - Support prevention and early intervention for emotional and mental health issues by ensuring community and school-based mental health support is a timely and positive experience.
 - Increase the number of children that are immunised against vaccine preventable disease.
- What it will focus on:
 - Form an essential network of support around Lambeth's younger community and women and birthing people.
 - Putting in place the right structure and function to enable success.
 - Bringing together all of the great initiatives in the borough under the CYPA-banner to ensure better collaboration and more visibility.
 - Communicating outwards all of the work we are doing.
 - Listening to the needs of our community.
- How we will deliver:
 - 6 delivery elements to act as a starting point.
 - The plan will be a collaborative roadmap which will adapt as needed.

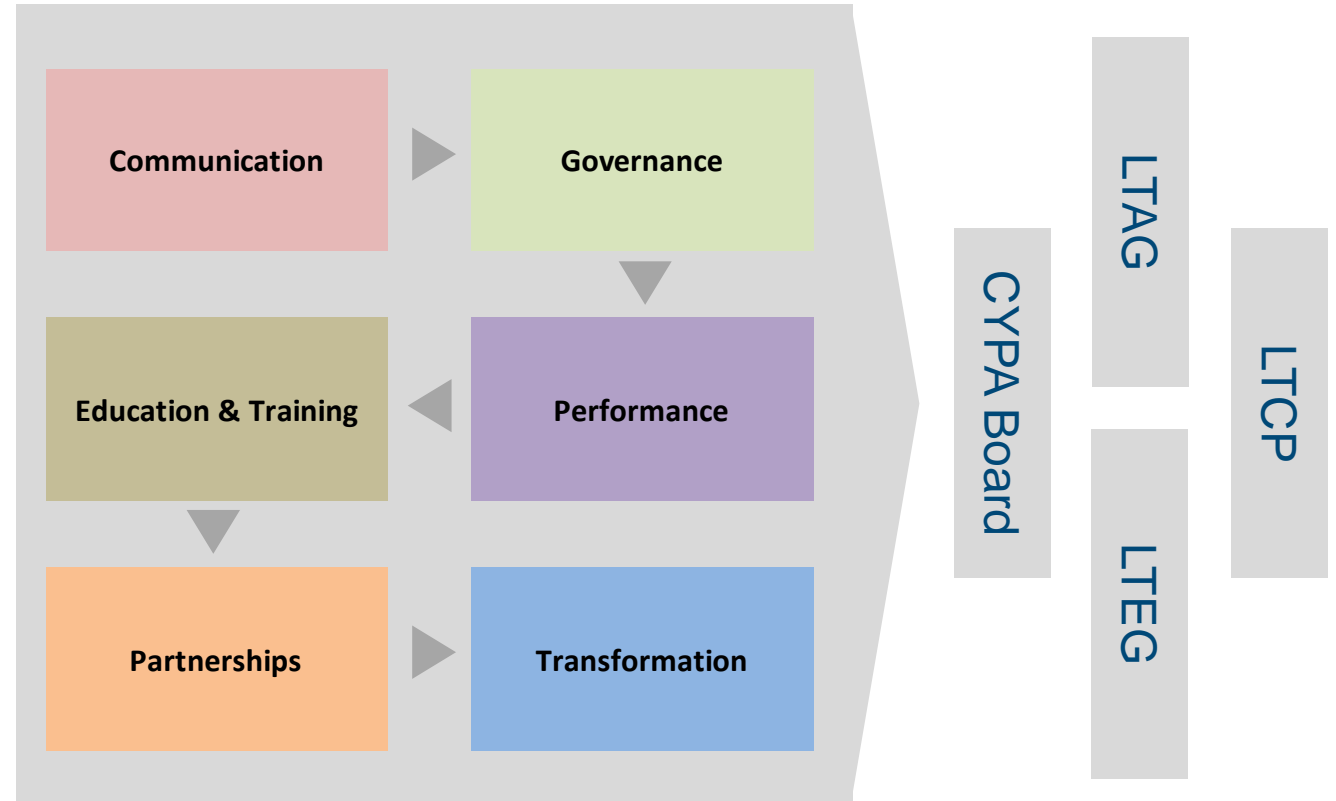


The CYPA Work Plan: 6 Elements



An adaptable approach

- Should be seen as a living document, adaptable to the changing needs of the Lambeth community.
- Regular reviews will ensure that the CYP Alliance continues to align with its overarching objectives and the needs of its stakeholders.
- Periodic reporting will ensure all elements of the plan, and progress against it, are well communicated.





Elements in focus: Communication

CYPA Strategic Priorities

Foster two-way communication with the younger Lambeth community, expecting mothers and birthing people to promote CYP Alliance as a crucial resource.

Engage	Comms Strategy	Digital Platforms	Community	Feedback
Link with CYP Community	Develop two-way strategy	Web presence	Platform to speak	Feedback systems
Coordinate with LT Comms	Promote the CYPA	Social media content	Community champions	React and refine





Elements in focus: Governance

CYPA Strategic Priorities

Strengthen governance frameworks and enhance community participation.

Structure Review

Examine current governance

Revitalise/relaunch CYPA Board

Support Mechanisms

Needs assessment for current work

System to allocate resource

Alliance Teams

Form an alliance management team

Establish a reference forum

Community Voice

Robust channels for formal feedback

Insight integration





Elements in focus: Performance

CYPA Strategic Priorities

Design a dashboard to track activities and enhance reporting mechanisms.

Current Measures

Work with LTAG to evaluate metrics

Measure alignment

Missing Measures

Missing metrics

Integrate

Dashboard Development

Draft a CYPA Dashboard

Work towards real time tracking

Reporting

Mid and annual reporting

Access to performance measures





Elements in focus: Education & Training

CYPA Strategic Priorities

Offer information and training resources to enhance the lives of young residents and parents.

Content ID

Pinpoint relevant topics

Collaboration

MDT partnership

Sharing forums

Repository
Development

Online materials

Ease of access

Outreach

Extend reach

Community working





Elements in focus: Partnerships

CYPA Strategic Priorities

Eliminate silos and enhance collaboration through strong partnerships.

Stakeholder Review

Partnership Platforms

System-Wide Projects

Recognise collaborators

Working groups/forums

Value co-creation

Tailor interactions

Networking

Drive change through partnerships





Elements in focus: Transformation

CYPA Strategic Priorities

Lead initiatives to transform health and social care experiences for Lambeth's CYP, expecting mothers and birthing people.

Scoping/Strategic Aims

Review external recommendations

Our Health, Our Lambeth alignment

Project Initiation

Agree transformation projects

Allocate resource

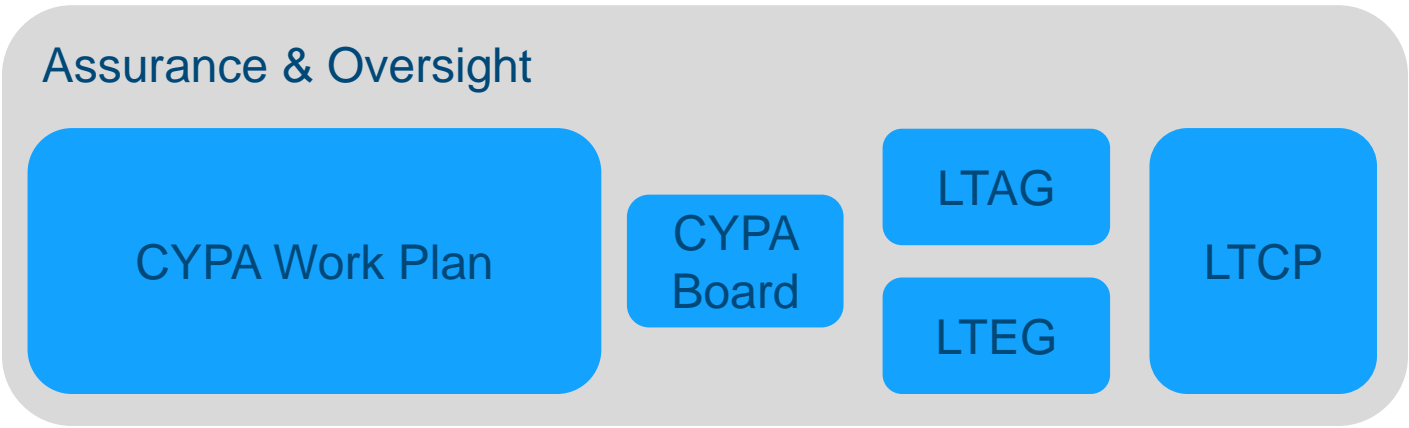
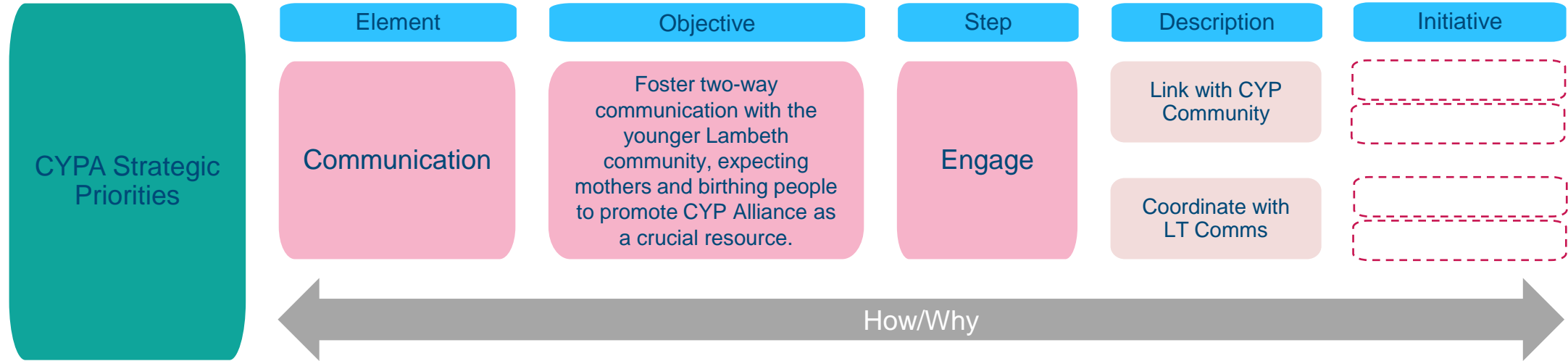
Continuous Evaluation

Track progress

Constant feedback



Strategic Alignment





Glossary

Term	Definition
LT	Lambeth Together
LTEG	Lambeth Together Executive Group
LTAG	Lambeth Together Assurance Group
LTCP	Lambeth Together Care Partnership
CYPA	Children & Young Person Alliance
MDT	Multidisciplinary Team

Thank you, and questions please





Lambeth Together Care Partnership Board

Title	Social Care Assurance Update
Meeting Date	21 st September 2023
Author	Richard Outram - Acting Director of Adult Social Care Jane Bowie - Director of Integrated Commissioning for Adults
Lead	Richard Outram - Acting Director of Adult Social Care

This item is for;

<input checked="" type="checkbox"/>	Information	<input checked="" type="checkbox"/>	Discussion	<input type="checkbox"/>	Decision	<input type="checkbox"/>	Ratification
-------------------------------------	--------------------	-------------------------------------	-------------------	--------------------------	-----------------	--------------------------	---------------------

Recommendations;

- The Lambeth Together Care Partnership Board is asked to;
1. Note the new external inspection regime for Adult Social Care
 2. Consider those areas where support is requested from the Lambeth Together Partnership Board

What other groups or committees have considered this item to date?

- Council Management Board
- Adult Social Care DMT
- Integrated Health and Care SMT
- Cabinet Member Briefings

Summary and Impact on Inequalities

One of the nine Quality Statements making up the inspection framework is Equity of experience and outcomes. All themes being inspected will be considered from an equity perspective and evidence sought regarding Lambeth's performance.

This page is intentionally left blank

Adult Social Care Inspection

Lambeth together Care Partnership
September 2023



Working in partnership for a healthier borough

Background



Adult Social Care departments are to be inspected by the Care Quality Commission (CQC).

A framework has been shared showing what themes the inspection will cover.

The CQC is currently testing the new inspection arrangements with five Councils. They have also started to consider information that is already publicly available about services in Lambeth and how this compares with other Adult Social Care departments.

The Lambeth Adult Social Care Inspection could be any time from November 2023 up to October 2025. Arrangements for inspecting Integrated Care Systems are being developed.

After our inspection we will receive a rating for the different areas considered by the inspectors and an overall score.



CQC scope: local authorities

The initial focus of local authority assessments will be across four themes:

Theme 1: Working with people

- Assessing needs
- Supporting people to live healthier lives
- Equity in experience and outcomes

Theme 2: Providing support

- Care provision, integration and continuity
- Partnerships and communities

Theme 3: Ensuring safety

- Safe systems, pathways and transitions
- Safeguarding

Theme 4: Leadership

- Governance, management and sustainability
- Learning, improvement and innovation

How we are getting ready for the Lambeth Adult Social Care inspection



- Adult Social Care Managers have thought about what we are good at and where we want to improve. We are checking this with our staff and then others, such as our partners and people who use our services and their carers.
- An experienced leader did an independent review of our performance and told us where she thought we were strong and also where she thought we needed to improve.
- We are capturing how we think Adult Social Care in Lambeth is performing in a self-assessment. This will be ready by October 2023.
- We have a plan setting out, in detail, all areas where action is planned to improve the service. We have identified 8 areas as priorities for making improvements.
- We are also gathering evidence of how we perform, including feedback from our partners and people who use our services and their carers.



Where we think our performance is good



- Our work with Age UK Lambeth within our front door service to work with people to find solutions to their challenges
- We have lots of data to inform us about how our services are performing
- Our work to move to a neighbourhood model for commissioning and arranging home care services
- We understand the challenges in recruiting and retaining staff and have clear aims and ambitions to address this
- We take equality, diversity and inclusion seriously and have plans to make improvements for our staff and people who use service
- Our Adult Safeguarding work and the strong partnership work led by the Lambeth Safeguarding Adults Board
- We have strong partnership working arrangements in place but need to be able to evidence the difference this makes for residents and those we work with





Where we want to improve

- We want to **learn more from people who use our services and their carers**
- We want to **develop an Adult Social Care Prevention Strategic Framework** to set out all the services that seek to prevent, reduce or delay people needing statutory care and support from Adult Social Care. We are also developing a plan for how we will use assistive (or care) technology to support residents.
- We will continue to manage and monitor **how long people have to wait.**
- We want to **make sure all our work is of a high standard** so have developed a new programme to consider samples of work. This will include contacting the person involved to ask them about their experience. Learning will be shared with staff.
- We are looking at all the data we gather on our services to make sure we are learning from it and **seeing how we compare to other councils.**



Where we want to improve

- We have strong partnerships with our provider base and we are continuing to build on the **support we offer to social care providers** to maintain sufficient, high-quality providers in place to meet local needs.
- We want to **increase the number of people with a direct payment**, as this will increase people's control and choice about the services they receive. We do not currently do as well on this as many other areas.
- We want to increase the **number of adults with learning disabilities in employment** as this is also an area we are currently not doing as well on as other areas.



What does this mean for you?



Partners

- We may need to ask you for **information and evidence** to support our self-assessment
- Our first ask is for information and evidence setting out how the Lambeth together partnership is contributing to work on prevention and helping people to remain healthier and lessen demand on statutory services.
- We want to know **what you think about us**
- We need your **support** to improve our services, many of which are integrated with partner organisations

Residents / people who receive adult social care

- We want to know **what you think about us** and are we making improvements on matters that are important to you. We want to expand our contacts for people willing to **join us in engagement activities and reference groups.**
- After our inspection you will be able to see what the inspectors thought about Adult Social Care in Lambeth



What we need from you – Theme 1



The independent review of our performance (March 2023) set out some recommendations for improvements that require your assistance.

Theme 1: Working with People

- We are very aware of the need to **strengthen prevention** as a key component of an effective demand management strategy for Adult Social Care. However, it was not clear how ASC was using data to develop and deliver targeted prevention and early intervention approaches.
- Lambeth has a higher proportions of referrals leading to long term services than the London average and a lower proportion of referrals leading to reablement than the London average.
- We would welcome input from Lambeth together partners.
- We want to **secure more paid employment opportunities for people with learning disabilities**. We have increased the number from 7 to 17 in 2022/23 but remain below London average. To achieve the London average we would need to increase the numbers by 22.
- Organisations that are part of Lambeth Together (Lambeth anchor institutions) can assist us in this by considering how they could support this aim and offer more employment opportunities to adults with learning disabilities.



What we need from you – Theme 1



- Access to **reablement/intermediate care** is in the large majority people being discharged from hospital: few people begin their reablement journey from within the community.
- 93% were referred from hospitals, 5% were diversions from hospital and only 3% from the community.
- Clearly, the pressures to support people being discharged from hospital will continue and if more people living in the community are to be able to benefit from reablement, new approaches will be needed.
- We also need to improve the outcomes achieved by our current reablement / intermediate care arrangements as Lambeth has lower number of people completing reablement than the England and national average (44% for Lambeth in 2021/22 and 2022/23 compared to 2021/22 London average of 73% and 78% national average).
- This indicator doesn't take account of people that receive an ongoing package of care at a reduced level. If these people were included, then performance would be considerably higher (75%).
- To achieve the London average we would have had to prevent an additional 163 people from requiring an ongoing package of care.

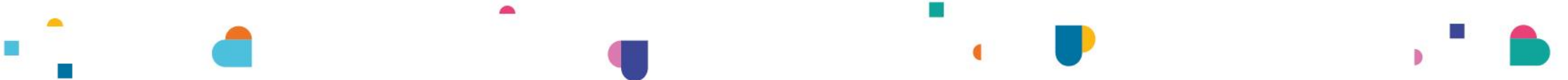


What we need from you – Theme 4



Theme 4: Leadership

- Lambeth Together offers an excellent opportunity for a system wide approach to workforce development across health and care. Establishing a system wide values-based recruitment programme, might help attract people into the wider ASC workforce.
- Adult Social Care could better articulate the improved outcomes achieved for residents, the workforce and the public purse as a result of the Lambeth together arrangements. Helping us shape the evidence of improved outcomes would be most welcome.



Background information for reference

Assessment framework: 9 quality statements across 4 themes



Assessment framework for local authorities

CQC will assess using 9 quality statements across 4 themes.

Theme 1: Working with People	Theme 2: Providing Support
<p>Assessing needs: We maximise the effectiveness of people’s care and treatment by assessing and reviewing their health, care, wellbeing and communication needs with them.</p> <p>Supporting people to lead healthier lives: We support people to manage their health and wellbeing so they can maximise their independence, choice and control, live healthier lives and where possible, reduce future needs for care and support.</p> <p>Equity in experience and outcomes: We actively seek out and listen to information about people who are most likely to experience inequality in experience or outcomes. We tailor the care, support and treatment in response.</p>	<p>Care provision, integration and continuity: We understand the diverse health and care needs of people and our local communities, so care is joined-up, flexible and supports choice and continuity.</p> <p>Partnerships and communities: We understand our duty to collaborate and work in partnership, so our services work seamlessly for people. We share information and learning with partners and collaborate for improvement.</p>

Assessment framework for local authorities

CQC will assess using 9 quality statements across 4 themes.

Theme 3: Ensuring Safety	Theme 4: Leadership
<p>Safe systems, pathways and transitions: We work with people and our partners to establish and maintain safe systems of care, in which safety is managed, monitored and assured. We ensure continuity of care, including when people move between different services.</p> <p>Safeguarding: We work with people to understand what being safe means to them and work with our partners to develop the best way to achieve this. We concentrate on improving people’s lives while protecting their right to live in safety, free from bullying, harassment, abuse, discrimination, avoidable harm and neglect. We make sure we share concerns quickly and appropriately.</p>	<p>Governance, management and sustainability: We have clear responsibilities, roles, systems of accountability and good governance to manage and deliver good quality, sustainable care, treatment and support. We act on the best information about risk, performance and outcomes, and we share this securely with others when appropriate.</p> <p>Learning, improvement and innovation: We focus on continuous learning, innovation and improvement across our organisation and the local system. We encourage creative ways of delivering equality of experience, outcome and quality of life for people. We actively contribute to safe, effective practice and research.</p>



Lambeth Together Care Partnership Board

Title	Substance Misuse – Deep Dive
Meeting Date	21 st September 2023
Author	Vanessa Cottrell – Senior Commissioning Officer – Public Health Rob Carrick – Lead Commissioner – Public Health Rob Goodwin - Combating Drugs Partnership Programme Manager Alexandra Eastaugh - Public Health Intelligence Analyst
Lead	Rob Carrick, Lead Commissioner – Substance Misuse

This item is for;

<input checked="" type="checkbox"/>	Information	<input checked="" type="checkbox"/>	Discussion	<input type="checkbox"/>	Decision	<input type="checkbox"/>	Ratification
-------------------------------------	--------------------	-------------------------------------	-------------------	--------------------------	-----------------	--------------------------	---------------------

Recommendations;

The Lambeth Together Care Partnership Board is asked to;

1. Support Lambeth in achieving the ambitions of the drug strategy regarding numbers in treatment
2. Accept the offer of free training related to substance misuse in Lambeth

What other groups or committees have considered this item to date?

Public Health SMT

Summary and Impact on Inequalities

We recognise that accessing drug and alcohol treatment for some of our most vulnerable residents can be challenging.

We should not underestimate the impact of a holistic offer for those struggling with addiction and we want to ensure that everyone has an opportunity to be empowered to make positive life choices and have the chance to build their recovery capital and take advantage of the many available support services in Lambeth

There is adequate capacity in the substance misuse treatment service provided by the Integrated Treatment Consortium. We urge partners who interface with people who may benefit from substance misuse support to refer into the service and support patient engagement.

This page is intentionally left blank

Deep dive: Lambeth Substance Misuse

Lambeth Substance Misuse Team (Public Health)

Lambeth Together Care Partnership Board Meeting
September 21st 2023



Working in partnership for a healthier borough

Outline



1. Setting the scene
2. Our key ambitions
3. How does Lambeth compare locally and nationally
4. Service user voices
5. How are we tackling key challenges and what support is needed?
6. Training opportunities
7. Local perspective – *Lambeth Service User Council and Lambeth Treatment Consortium*

SubstanceMisusePublicHealth@lambeth.gov.uk



From Harm to Hope National Drugs Strategy



Breaking drugs supply chains

- Working in partnership with key stakeholders to deal with current anti-social behaviour issues
- Supporting victims and reducing violence and homicide

World-class treatment & recovery system

- rebuild and strengthen links with local authority commissioned substance misuse services, professional workforce & voluntary sectors to improve quality, capacity and outcomes

Generational shift in demand for drugs

- Evidence based services
- delivering school-based prevention and early intervention
- supporting young people and families most at risk of substance misuse

Key Treatment and Recovery Ambitions*

Capacity

- In 2022/23, there were 1,645 adults in treatment
- This has not significantly changed since 2019/20
- The OHID ambition set for 2023/24 is 1,890
- To do this we need to see 203 additional adults in treatment
- This is roughly 20 extra people a month from June

Continuity of Care

- In 2022/23, 21% of referred prison releases engaged in treatment within 21 days
- This has seen an overall decrease since 2019/20
- This is similar to the overall London figure of 23%
- The OHID ambition set for 2023/24 is 65%

Residential Rehab

- In 2022/23, RR saw 25 clients
- The number has consistently decreased since 2019/20
- This is the third lowest number in SEL
- The OHID ambition set for 2023/24 is 77
- This requires an additional 5 people a month

Health referrals into treatment*



Local NHS referral picture

- In 2022/23, 10% of all referrals into treatment in Lambeth came from health partners – the substance group with the highest proportion of referrals was non-opiate and alcohol at 14% and the lowest was opiate at 5%
- NHS referral numbers do not reflect that there is adequate treatment capacity

Change over time in Lambeth

- Since 2017/18, there has been no significant change seen in the proportion of health referrals into treatment in Lambeth

Comparison to SEL, national and regional picture

- Compared to our local South East London boroughs, Lambeth has the lowest proportion of health referrals overall in relation to referring into drugs and alcohol treatment.
- Both the London and England average of health referrals is higher than what is seen in Lambeth
- The biggest differences between alcohol only and non-opiate and alcohol substance groups
- In SEL, only the two highest boroughs, Lewisham and Bexley, perform similarly to the London averages

Conclusion

- There is opportunity to strengthen current NHS referrals process from A&E, GPs, Hospital Alcohol Care Team & Mental Health into substance misuse treatment.

*More information can be found in Appendix B



Nothing without us, about us 'Lived experience'



"Giving up drugs with the support of Lorraine Hewitt House put me on the path to recovery. It has always been a supportive and non judgemental way"
Jude, Lambeth Service User Council

"When I was in the depth of my drug dependency I had housing, employment, financial, relationship, legal, physical and mental health issues that I simply couldn't begin to address because of the life I was leading. It was only through Lambeth drug services that I met workers I could trust who advised me to go on opiate substitution therapy (OST). Being key worked and on a methadone script brought a stability to my life that I hadn't experienced in 20yrs and it allowed me the time to start to address the many issues I had that can come with drug dependency. I have no doubt that without the help of Lambeth drug services that path I was on led one way to prison and/or death and that is no exaggeration"
Martin, Lambeth Service User Council



Opportunities



- Supplementary grant provides additional funding to treatment and recovery ambitions
- Oversight and whole systems approach through Combating Drugs Partnership
- Reviewing existing services/referral pathways/prevention
- Shared ownership of improvement including referrals throughout the systems
- Excellent partnership with the Police and Project ADDER (Addiction, Diversion, Disruption, Enforcement and Recovery) funded by Mayor's Office for Policing and Crime (MOPAC) to support the ambitions of the drug strategy.



Building on our strengths



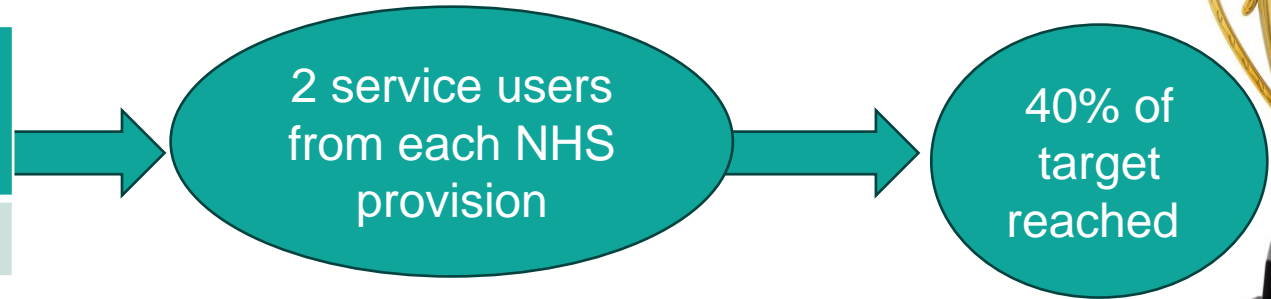
Focus	Links to strategy	Response
Reviewing existing services	Positive experiences	Current services are being reviewed to ensure fitness for purpose and that service offers are updated in line with local and national approaches to create more accessible support offer across our communities.
Addressing gaps in service provisions	Early detection & empowerment	In response to increasing need, explore opportunities to develop a robust assertive outreach team to support our communities, vulnerable residents and provision for young people.
Strengthening referral pathways and awareness of service	Early detection & empowerment	Continue to promote the service offer to strengthen our partnership approach. Utilise any method at our disposal to raise awareness of the support on offer and continue to engage with local residents and communities.
Increase skills and training opportunity	Early detection & empowerment AND Healthy lives	Continue to build on the suite of training currently offered across all partners and work in partnership with colleagues to upskill teams, generate awareness of our substance misuse offer and in so doing provide richer support to our communities and residents.
Stronger investment and focus on early intervention and prevention.	Early detection & empowerment AND Healthy lives	Working proactively across all services to raise awareness of support that is available, intervening earlier, providing training and education across all age groups, focusing on brief intervention at the earliest opportunity and empowering people to make healthy and informed choices.

Stronger Together*



- We do well, but we need to do better. We cannot do this alone.
- 21 additional adults referred a month required to meet treatment ambition across criminal justice, health services, substance misuse and other
- NHS referrals routes include GP, hospital, social services and other health services
- In 2022/23, the majority of health referrals came from GPs

Monthly targets from May 22	Adult Opiate	Adult non-opiate	Adult alcohol	Young people
	15	4	2	4



- It looks like a massive task, but the reality is small steps will make a big impact.
- More robust links with A&E, Primary Care and organisations working with vulnerable communities
- Improvement in performance will help make the case for future funding

*More information can be found in Appendix C



Training



Please take advantage of the following training courses available

Aneemo

The following free online courses are being recommended as **Core Learning** for all staff.

Piece of PIE – *Developing Psychologically Informed Environment (PIE)*

- **Trauma Informed Approaches**
- **Rough Sleeper Mental Health Awareness**

Please contact: angee.jenkins@aneemo.com to enroll you and/or your team

- **Low uptake to date:** 24 students across 4 organisations, with 5% completion rate.
- In progress of re-launching service.

Alcohol Change UK

The following free online courses for partners and providers in Lambeth until March 2024.

- Alcohol related risk and harm
- The Blue Light family approach – supporting family members to respond to change resistant drinkers
- Alcohol and drug awareness training
- Dual diagnosis / co-occurring conditions
- Safeguarding Vulnerable Dependent Drinkers
- Alcohol related liver disease: impact on the patient and family
- Intervention and Brief Advice (IBA)
- Blue Light

Please contact sbailey@lambeth.gov.uk for further information



Thank you

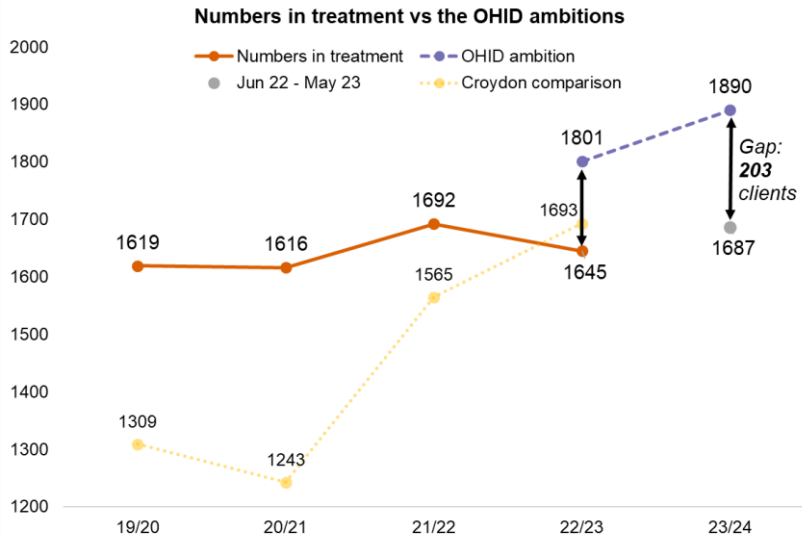
Substance Misuse Team

SubstanceMisusePublicHealth@lambeth.gov.uk



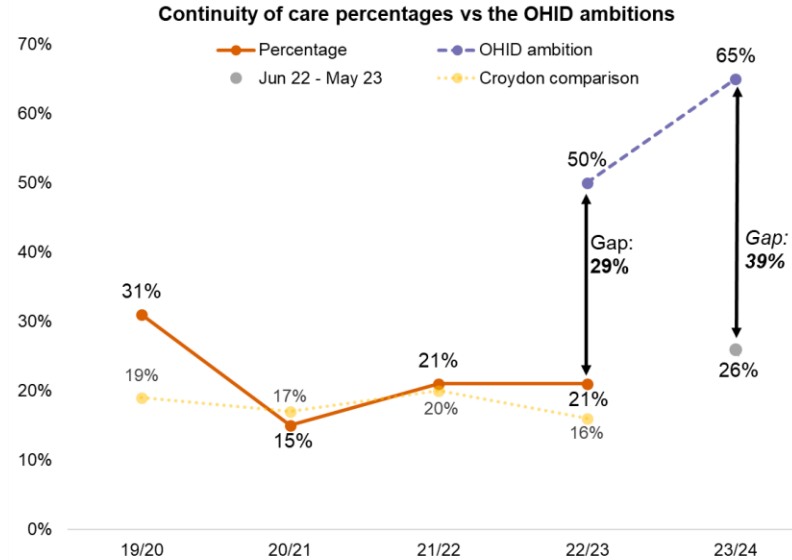
Appendix A - Key ambitions

Capacity



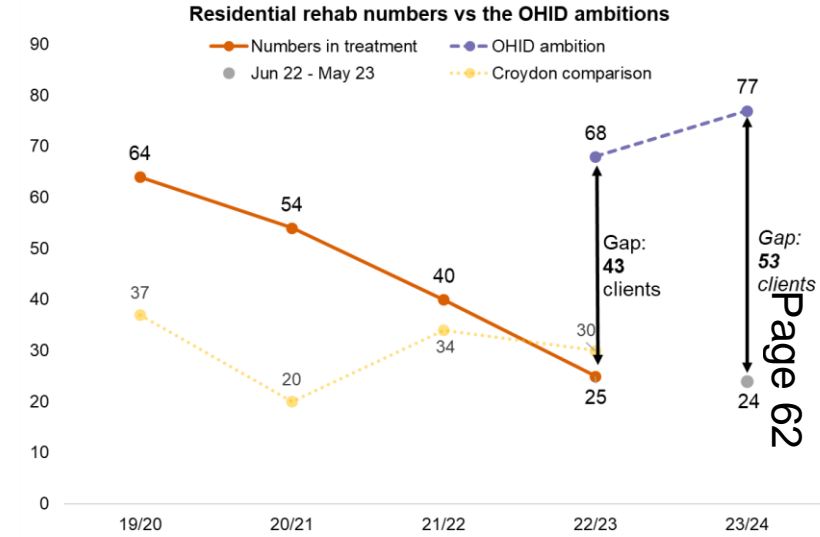
Source: NDTMS, Local Outcomes Framework

Continuity of Care



Source: NDTMS, Local Outcomes Framework

Residential Rehab



Source: NDTMS, Local Outcomes Framework

- Overall, in 22/23, none of the ambitions were met
- Preliminary figure of June 2022 – May 2023 used to highlight the extra people needed to be added to service over the year

Note: Q1 22/23 numbers will be available from 28/09/23

Appendix B – Proportion of referrals to Substance misuse service from NHS providers

Table 1

	Proportion of overall referrals in 2022/23			
	Overall	Alcohol only	Non-opiate and alcohol	Opiate
Lambeth	10%	11%	14%	5%
Bromley	11%	14%	11%	8%
Southwark	17%	19%	18%	12%
Greenwich	25%	29%	29%	12%
Lewisham	29%	35%	30%	18%
Bexley	30%	39%	31%	7%
London	28%	35%	30%	13%
England	19%	24%	19%	9%

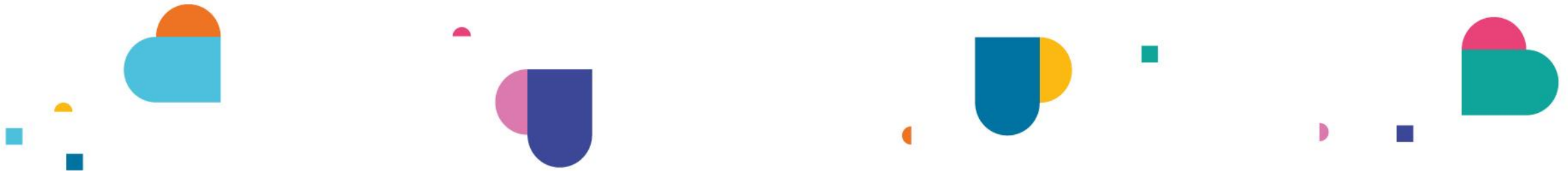
Table 2







	Proportion of overall referrals in Lambeth					
	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23
Proportion of overall referrals	10%	14%	16%	11%	11%	10%



Appendix C – Number of referrals to substance misuse services by referrer 22/23

Referrals in 2022/23			
	Number	Average per month	Proportion
GP	45	3.8	64%
Hospital	13	1.1	19%
Social services	7	0.6	10%
Other health services and social care	5	0.4	7%



Strategic outcomes and metrics			Intermediate outcomes and metrics		
 Reduce drug use	 Reduce drug-related crime	 Reduce drug-related deaths and harm	 Reduce drug supply	 Increase engagement in treatment	 Improve recovery outcomes
Headline metrics	Headline metrics	Headline metrics	Headline metrics	Headline metrics	Headline metrics
<ul style="list-style-type: none"> Proportion of individuals reporting use of drugs in the last year Estimated prevalence of opiate and/or crack cocaine use (OCU) 	<ul style="list-style-type: none"> The number of neighbourhood crimes; domestic burglary, personal robbery, vehicle offences and theft from the person The number of homicides that involve drug users or dealers, or have been related to drugs in any way 	<ul style="list-style-type: none"> Deaths related to drug misuse Hospital admissions for drug poisoning and drug-related mental health and behavioural disorders (primary diagnosis of selected drug) 	<ul style="list-style-type: none"> Number of county lines closed Number of major and moderate disruptions against organised criminal groups 	<ul style="list-style-type: none"> Continuity of care: engagement in community-based structured treatment within three weeks of leaving prison (adults) The numbers in treatment for adults and young people 	<ul style="list-style-type: none"> Showing substantial progress by completing the treatment programme (free of dependent drug use and without an acute housing need) or still in treatment and either not using or having substantially reduced use of their problem substances measured over the preceding 12 months
Supporting metrics	Supporting metrics	Supporting metrics	Supporting metrics	Supporting metrics	Supporting metrics
<ul style="list-style-type: none"> Number and proportion of households owed a homelessness duty with a drug dependency need Rate per population of children of referral and assessments by social services with drugs as a factor Number of permanent exclusions and suspensions and the proportion that are drug and alcohol related Proportion of 11 to 15 year olds who think it is OK to take drugs to see what it is like, and think it is OK to take drugs once a week 	<ul style="list-style-type: none"> Proven reoffending within 12 months Police recorded trafficking of drugs and possession of drugs offences Hospital admissions for assault by a sharp object 	<ul style="list-style-type: none"> Hepatitis C prevalence (chronic infection) in people who inject drugs Number and percentage of people in treatment that have died during their time in contact with the treatment system 	<ul style="list-style-type: none"> Volume and number of drugs seizures Number and proportion of National Referral Mechanism referrals with a county lines flag 	<ul style="list-style-type: none"> Number of individuals in treatment in prisons and secure settings Number of community or suspended sentence orders with drug treatment requirements Number and proportion of adults starting treatment in the establishment within three weeks of arrival (from community or other custodial setting) Unmet need for OCU treatment 	<ul style="list-style-type: none"> Proportion of people in treatment that have reported no housing problems in the last 28 days Proportion of people in treatment that have reported at least one day of paid work, voluntary work, or training and education in the last 28 days Proportion of people in treatment reporting a mental health need who received treatment or interventions Proportion of parents that have received specific family or parental interventions



This page is intentionally left blank