

LAMBETH TOGETHER CARE PARTNERSHIP BOARD MINUTES

Thursday 18 May 2023

Microsoft Teams

[Part 1 Meeting Recording \(Public Forum to item 7\)](#)

[Part 2 Meeting Recording \(First half of item 8\)](#)

[Part 3 Meeting Recording \(Item 8 to end\)](#)

Members Present:

Cllr Jim Dickson	Cabinet Member for Healthier Communities (job-share), Lambeth Together Care Partnership Board Co-Chair – Lambeth Council.
Dr Di Aitken	GP, Lambeth Together Care Partnership Board Co-Chair. Neighbourhood and Wellbeing Delivery Alliance Clinical and Care Professional Lead – Southeast London Integrated Care Board.
Andrew Eyres	Strategic Director, Integrated Health and Care, Lambeth. Place Lead Executive, Lambeth – Southeast London Integrated Care Board.
Anna Clough	Site Chief Operating Officer, King's College Hospital NHS Foundation Trust – Southeast London Integrated Care Board, deputising for Julie Lowe, Site Chief Executive, Kings College Hospital NHS Foundation Trust – Southeast London Integrated Care Board.
Cllr Marcia Cameron	Cabinet Member for Healthier Communities (job-share) – Lambeth Council.
Dan Stoten	Director of Integrated Children's Commissioning and Youth Services – Lambeth Council, deputising for Andrew Carter, Strategic Director of Children's Services – Lambeth Council.
Dr George Verghese (partial attendance)	GP, Co-Chair of the Lambeth Primary Care Clinical Cabinet – Southeast London Integrated Care Board.
Mairead Healy	Chief Executive - Healthwatch Lambeth.
Paul Coles	CEO – Age UK, Lambeth.
Dr Raj Mitra	GP, Children and Young People's Alliance Clinical and Care Professional Lead – Southeast London Integrated Care Board.
Richard Outram	Acting Director of Adult Social Care – Lambeth Council, deputising for Fiona Connolly, Executive Director of Adult Social Care, Strategic Director of Children's Services – Lambeth Council.
Richard Wiltshire	Patient and Public Voice Member.
Ruth Hutt	Director of Public Health – Lambeth Council.
Sarah Austin (partial attendance)	Chief Executive Integrated and Specialist Medicine, GSTT NHS Foundation Trust – Southeast London Integrated Care Board.
Sarah Flanagan	Patient and Public Voice Member.
Therese Fletcher	Managing Director, Lambeth GP Federation – Southeast London Integrated Care Board.

Apologies:

Andrew Carter	Strategic Director of Children's Services – Lambeth Council.
Fiona Connolly	Executive Director of Adult Social Care, Strategic Director of Children's Services – Lambeth Council.
Julie Lowe	Site Chief Executive, Kings College Hospital NHS Foundation Trust – Southeast London Integrated Care Board.
Kirsten Timmins	Deputy Chief Operating Officer, South London, and the Maudsley NHS Foundation Trust – Southeast London Integrated Care Board.
Nozomi Akanuma	Living Well Network Alliance Clinical and Care Professional Lead, South London, and the Maudsley NHS Foundation Trust - Southeast London Integrated Care Board.

Dr Penelope Jarrett	Chair - Lambeth Local Medical Committee.
Sue Gallagher	Lambeth Together Care Partnership Board Lay Member – Southeast London Integrated Care Board.
Vacant	Black Thrive Director.

In Attendance:

Amanda Coyle	Neighbourhood and Wellbeing Delivery Alliance Director – GSTT NHS Foundation Trust.
Amanda Goswell	PA / LBSAT Business Support Admin – Southeast London Integrated Care Board.
Catherine Flynn	Head of Communications and Engagement – Southeast London Integrated Care Board.
Cheryl Smith	Governance Lead – Southeast London Integrated Care Board.
Edward Odoi	Associate Director, Finance, Lambeth – Southeast London Integrated Care Board.
Emily Holmes	Neighbourhood and Wellbeing Delivery Alliance Project Manager – GSTT NHS Foundation Trust.
Gerry Evans	Lambeth Together Engagement Manager – Lambeth Council.
Guy Swindle	Lambeth Living Well Network Alliance Deputy Director.
Jane Bowie	Director of Integrated Commissioning (Adults) - Lambeth Council.
Lyssa Jenkins	Communications and Engagement Manager – Southeast London Integrated Care Board.
Niyemeti Ramadan	Lambeth Together Project Officer – Southeast London Integrated Care Board.
Oge Chesa	Director of Primary Care and Transformation – Southeast London Integrated Care Board.
Pamela Handy	LBSAT Business Support Manager – Southeast London Integrated Care Board.
Pete Hesketh	Assistant Director of Finance – Lambeth Council.
Rebecca Manzi	Lambeth Together Project Officer – Lambeth Council.
Sophie Taylor	Lambeth Together Programme Lead – Lambeth Council.
Warren Beresford	Associate Director, Health and Care, Planning, and Intelligence – Southeast London Integrated Care Board.
Adrian Kelly	Lead Commissioner – Sexual Health London.
Ike Philip	Observer.
Nancy Padwick	Lead Commissioner in Sexual Health – Lambeth Council.
Rachel Scantlebury	Public Health Consultant – Lambeth Council.
Raks Patel	Healthwatch, Lambeth.
Sulaimon Quadri	Quality Governance – Southeast London Integrated Care Board.
Virginia De La Hamayde	Observer.

1 Introductions

Dr Di Aitken welcomed members to the meeting and noted the topics discussed during the public forum that included:

- Learning disability health checks.
- Residents' issues accessing GP and dental appointments.
- Mental Health crisis response.
- Southeast London ICB Joint Forward Plan.

Action: Jane Bowie to communicate with Nicola Taylor outside of the Board meeting to discuss the fourth emergency service opportunity.

The responses to the above questions will be published on the [Lambeth Together Website](#)

The following discussions were also had:

- Mental Health Week and the work being done across the Integrated Care Board and Lambeth Council to highlight this – Andrew Eyres explained there were a range of events happening across the Civic Centre to support people to talk to each other. Dr Raj Mitra explained within Primary Care, talk around mental health happens all the time, ensuring staff are checked up on, making sure they take their full breaks and holiday entitlement and ensuring patients are asked about their mental health consistently. Cllr Jim Dickson stated there was a “Love Your Mind” workshop on Wednesday 18 May at Brixton library.
- Sarah Flanagan wanted to make it clear and for public record that men can now have a simple blood test to check for prostate cancer in the early stages of detection. Sarah Flanagan also mentioned the Volunteer Fair happening on the 1 June in Lambeth Town Hall and the Lambeth Country Show happening on the 10 and 11 June.
- Andrew Eyres talked about the Southeast London Joint Forward Plan and how work being completed by the individual six boroughs have fed into the Plan. For more information on the Joint Forward Plan, please visit [South East London's Joint Forward Plan](#)

Those present introduced themselves and apologies were noted from Fiona Connolly, Julie Lowe, Nozomi Akanuma, Dr Penelope Jarrett, and Sue Gallagher. It was noted that Sarah Austin would join the meeting at 3:00pm and Dr George Verghese would join the meeting intermittently.

A welcome was given to Anna Clough, who was deputising for Julie Lowe and to Virginia De La Hamayde and Ike Philip, who were observing the meeting.

Dr Di Aitken mentioned that it was World Hypertension Day on Wednesday 18 May.

2 Declarations of Interest

Members were asked to declare any conflicts of interests linked to the items on the agenda.

None were declared.

3 Review of Minutes

The minutes of the meeting of Wednesday 08 March 2023 were agreed as an accurate record of the meeting.



4 Lambeth Together Care Partnership - Place Executive Lead Report

Andrew Eyres provided an overview of key developments since the last Board meeting. The following was mentioned:

- Cllr Marcia Cameron wanted to add that she also attended the GP Federation visit in March, along with Andrew Eyres, Cllr Jim Dickson, and Dr Di Aitken.
- Dr Raj Mitra explained there are a lot of unhappy patients within Primary Care who have had their operations cancelled due to strike action and asked if there is a system-wide approach to manage the public's distress. Andrew Eyres explained trusts have been contacting patients where their operations have been cancelled and mentioned he could ask the trusts the extent to which they can reschedule operations in future but also noted that every time there is a strike, there is further impact.
- Dr Raj Mitra asked if there is any support for Primary Care and Andrew Eyres explained he didn't think so and asked if there was anything anyone could flag where they think help could be given. Andrew Eyres also stated it is most important that there are clear lines of communication for the future and explained if there was a lack of information coming from trusts, we can flag that with them.
- Dr Raj Mitra explained the Royal Mail strikes were also impacting patients as appointment letters were arriving too late and stated he would ask patients about what they feel could help them. Anna Clough explained the impact of the strikes had been monitored but wasn't sure what had been done as a result of this. Anna Clough also explained patients should be getting text reminders about their appointments and would find out where King's Hospital was in terms of rescheduling appointments.
- Dr George Verghese explained the Primary Care Access Recovery Plan talks about the interface between Primary Care and acute trusts and explained it is being investigated whether the acute trusts can arrange a single point of contact so patients can directly contact the acute sector, without having to ring around different phone numbers. Dr George Verghese also wanted to commend Andrew on his visit with Caroline Clarke as she now wants to showcase Primary Care and mental health to all the CEOs.
- Andrew Eyres explained Caroline Clarke was most impressed by the frontline staff she met and stated the team they met were very enthusiastic with how we can support mental health.
- Sarah Flanagan wanted to state that Guy's and St Thomas' send appointment letters by email, as well as by post. Andrew Eyres agreed that was his experience too but reiterated that not everyone has digital access and postal letters are just as important.

Action: Anna Clough to explore progress of King's College Hospital is with rescheduling appointments following strike action and feed back to Board members.

RESOLVED

1. To note the update.

To view the report accompanying this item, please refer to pages 11 to 16 of the agenda pack.

To view the meeting recording for this item, please refer to Part 1 of the recording at 1:06:17.

5 **Our Health, Our Lambeth - Lambeth Together health and care plan 2023-28**

Andrew Eyres presented the *Our Health, Our Lambeth* health and care plan aspirations and outcomes and showed the new introductory video to the plan. Andrew Eyres asked Board

members to approve sign-off for the *Our Health, Our Lambeth* plan, which all Board members approved.

The following discussion took place:

- Cllr Jim Dickson asked if there was anything we could do to get the plan out in the domain for residents to see.
- Dr Di Aitken explained there were numerous forms of communications going out and explained it falls on Board members to promote it as much as possible.
- Catherine Flynn explained the public would be provided with films and case studies to measure the impact of the plan and explained the Lambeth Together website and social media would be used to promote the plan. Catherine Flynn and the Communications and Engagement team will provide partners with content to share via their own channels.
- Andrew Eyres thanked Sophie Taylor for all her work on creating the plan and for her work with Lambeth Together, as it is Sophie's last Board meeting.

Action: Catherine Flynn and team to provide partners with content to share the health and care plan.

APPROVED

1. The *Our Health, Our Lambeth* health and care plan has been approved.

To view the presentation accompanying this item, please refer to pages 17 to 72 of the agenda pack.

To view the meeting recording for this item, please refer to Part 1 of the recording at 1:17:24.

6 Lambeth Together Primary Care Commissioning Committee Update

Oge Chesa presented the update from the recent Lambeth Together Primary Care Commissioning Committee meeting on behalf of Sue Gallagher.

There was no discussion or questions.

RESOLVED

1. To note the update.

To view the presentation accompanying this item, please refer to pages 73 to 78 of the agenda pack.

To view the meeting recording for this item, please refer to Part 1 of the recording at 1:34:11.

7 Lambeth Together Assurance Update

Warren Beresford presented the update from the previous Lambeth Together Assurance Group on behalf of Sue Gallagher.

The following discussion was had:

- Dr Raj Mitra asked Warren Beresford if there was anything Warren was worried about this month in terms of assurance. Warren Beresford explained the pressure on mental health access had been raised and Guy Swindle from the Living Well Network Alliance was at the assurance meeting to answer questions.



- Dr Raj Mitra asked if there was any data on the effect of the strikes yet. Warren Beresford explained the data isn't in real time and invited colleagues to comment on some of the pressures they may have been facing.
- Cllr Jim Dickson mentioned it may be worth noting the work on safer surgeries done by Primary Care Networks as more than half of our surgeries are now safe surgeries. Cllr Jim Dickson also mentioned that it was disappointing that only a few of the safer surgeries are saying so on their websites. Cllr Jim Dickson asked if we could take this issue back to the assurance group or Primary Care Networks. Cllr Jim Dickson reiterated it is great progress, but we need to let people know about it. Dr Di Aitken explained it may be to do with the issue of practice managers completing communications and engagement tasks on top of their day job, managing their staff and surgeries, etc. so communications and engagement may get lost along the way.
- Dr Di Aitken asked about the Adult Social Care pages in the assurance report and noted that the number of contacts, referrals, and conversion rates have decreased and asked if that was expected. Richard Outram explained it depended on the period that was being looked at and explained it needed to be looked at over a longer period and if going back over three years, you can see there was an increase during the pandemic as people contacted Adult Social Care with concerns at different points in time. We have seen over the last six months the figures tailing off to higher than we had pre-pandemic. We are facing people contacting Adult Social Care for other reasons apart from that and we are working with Paul Coles and Age UK Lambeth. Age UK staff are collaborating with Adult Social Care staff and offering different services to new users that contact Adult Social Care for first time. 15-20% then go off to the voluntary sector and are looped back to their GPs. Paul Coles explained that Age UK are running a pilot with Adult Social Care where staff are taking calls from Adult Social Care and supporting them to identify help outside of the Adult Social Care sector to deliver the outcomes they want. It is important to recognise Adult Social Care can't always offer the support required and we are seeing great outcomes with this pilot and are piloting this for another year. Richard Outram mentioned bringing the outcome of the pilot back to the Board once it has finished.
- Richard Outram explained that Dr Raj Mitra reached out to him about an article he read on social work, and he was mulling over if there could be an interface with social work students and new GPs. Dr Raj Mitra wanted to spend time with a social worker and Richard Outram explained they are in the early stages of discussion on this.
- Cllr Marcia Cameron asked about the government giving funding to GPs to reduce appointment waiting times, amongst other things, and asked how this would work. Cllr Marcia Cameron also asked about GP training in mental health and was not sure what the uptake is by GPs; do they recognise the signs, know where to signpost patients, etc.
- Oge Chesa explained there is funding available to support Primary Care and assuming 100% is in the pot, 70% of that is already being paid to GPs monthly. The remaining 30% is subject to us working with practices to produce an access plan and the Primary Care team are working to produce a template to capture the GPs' plans on how their individual practice will deliver on the aims of the guidance. By 30 June, a draft submission from all practices on their initial thoughts on the plan will be ready. 30% of the fund will be released subject to delivery of the plan.
- Dr Di Aitken asked if the progress of the access plan would come back via the assurance report. Oge Chesa explained it would come back via the assurance report or the Primary Care Commissioning Committee so the Board will get an update on this.
- Dr Di Aitken explained completing hospital work in mental health is one of the vocational training options offered on the path to becoming a GP and confirmed most GP trainees should have done this. Cllr Marcia Cameron explained in a paper or meeting from about a

year ago, it showed that GPs did not know how to signpost to mental health services.

- Dr Raj Mitra explained all Lambeth GPs have protected learning time including mental health, so it is ongoing. Dr Raj Mitra explained we have talking therapy sessions, monthly Staying Well clinics and work closely with South London and Maudsley NHS Foundation Trust.
- Dan Stoten explained from a children's mental health perspective, there is a workstream to make sure there is sufficient mental health training for Primary Care colleagues and explained there is a difference in training for children so this workstream will ensure all skills are up to date.

Action: Safer Surgeries promotion on surgery websites to be taken back to the assurance group or Primary Care Networks directly.

RESOLVED

1. To note the update.

To view the presentation accompanying this item, please refer to pages 79 to 126 of the agenda pack.

To view the meeting recording for this item, please refer to Part 1 of the recording at 1:39:27.

8 Deep Dive: Sexual Health

Rachel Scantlebury, Nancy Padwick, Adrian Kelly, Joss Dempster, and Karen Mathieu presented on contraception services in Lambeth.

The following discussion took place:

- Dr Raj Mitra asked if termination rates are being cross-referenced and are these going up or down.
- Cllr Jim Dickson explained that reproductive health is a big priority, and that early medical abortion was made more available due to Covid-19. Cllr Jim Dickson also explained there has been a debate post Covid-19 to ensure early medical abortion arrangements were maintained and asked if we have seen a shift in the way abortion services are accessed since early medical abortion has been made more available.
- Rachel Scantlebury confirmed when looking at termination rates year by year, these have not changed much and explained it is difficult to interpret so this can reflect a lack of access to contraception but indicates good access to abortion services. The rates are broadly flat, coming down a little. Rachel Scantlebury explained we want people to have a choice with contraception and that some people will want to see their GP, some will want to access a clinic, and some would prefer an online service. Rachel Scantlebury agreed to look at the detail in the shift of the early medical abortions and would look at the pattern since Covid-19 and would bring this information back.
- Dr Raj Mitra stated condoms used to be available in the practice, but they were taken away and asked if they should be in the practice.
- Dr Raj Mitra asked Adrian Kelly if there is a frequent request for emergency contraception, is that a warning sign that some people should be on regular contraception.
- Adrian Kelly explained emergency contraception will always be monitored and when a woman repeats an order of emergency contraception, there is only a small number where this happens and the reason why women make those choices would be quite unique. There is an issue of access and groups we see taking emergency contraception struggle to get through barriers to get through to services so the question is for the rest of the

system about how they can be more approachable and acceptable.

- Dr Raj Mitra mentioned in his practice, those who have asked for emergency contraception end up having a termination, so something is not joining up. Adrian Kelly explained these are very complex issues.
- Karen Mathieu explained she did not know who took the condoms away but would explore this. There are posters and materials available so we can get some materials posted out to you. Karen will drop the email into the chat where you can request materials – Dr Raj Mitra asked for this to be added to the Lambeth GP Bulletin.
- Dr Di Aitken asked a question on behalf of Dr Penelope Jarrett - it seems there is insufficient capacity in the system, especially for Long-Acting Reversible Contraception but also getting appointments in sexual health clinics for infections and problems which cannot be managed by a GP. Online access has helped, and pharmacists managing pills will help, but neither can replace the work of the sexual health clinics. GPs would like to be able to do more Long-Acting Reversible Contraception, but the current payments are less than the costs of running the clinics, so they are running at a loss. Is there any way Lambeth Together can find more resource to expand overall capacity?
- Rachel Scantlebury explained women are telling us they do find it hard to get those appointments so would agree on the need for additional capacity. Payment is complicated as there are different arrangements with Primary Care and sexual health clinics. A survey is in development to understand more about the use of Long-Acting Reversible Contraception. Nancy Padwick explained work is being carried out with GPs to look at trialling different models and looking at a payment scheme.
- Dr Di Aitken will feed back to Dr Penelope Jarrett.
- Ruth Hutt explained in relation to Long-Acting Reversible Contraception and Primary Care access, we must encourage our GPs and nurses to get their training completed so it is easier to manage in-clinic. There has been feedback from patients having to make multiple appointments, so it is easier to streamline them for women – the idea is to have a central booking system. Ruth Hutt also explained it would be helpful for GPs to be able to do the training – if, for example, someone is on day four and coming in for emergency contraception, a GP can fit a coil. Free condoms are widely available, but we need to get messages out to young people about where to find that information.

Action: Rachel Scantlebury to review the detail around early medical abortions and the pattern since Covid-19 and feed back to Board members.

Action: Karen Mathieu to add email address for requesting contraception posters and materials into the chat so it can be added to the GP Bulletin.

RESOLVED

1. To note the presentation.

To view the presentation accompanying this item, please refer to pages 127 to 157 of the agenda pack.

To view the meeting recording for this item, please refer to Part 2 and 3 of the recording.

9 Questions from public attendees

Wendy Horler asked the following question:

- Can you say to what extent the ambiguity about funding from NHS England and the Southeast London Integrated Care Board is impacting on implementing Lambeth's

plans? Allocations are uncertain from now until 2027-2028 so how damaging is that?

- Andrew Eyres explained we do not have an indication for allocation beyond next year and that is not unusual, but we can make assumptions. The difficulty is, we have lived through low inflation for some years, which is no longer the case and there is more financial uncertainty now. We face significant change and demand at different times.

10 AOB

Dr Di Aitken reminded Board members of the Plain English training session available to them on 9 June and of the Lambeth Country Show on 10 and 11 June.

The date of the next Lambeth Together Care Partnership Public Board meeting was confirmed as 20 July 2023.

The meeting ended at 16:32.

CHAIR
LAMBETH TOGETHER CARE PARTNERSHIP
Thursday 20 July 2023

Date of Despatch: 06 June 2023

Contact for Enquiries: Rebecca Manzi

Tel: (020) 7926 8723

E-mail: rmanzi@lambeth.gov.uk