

LAMBETH TOGETHER CARE PARTNERSHIP

Date: **Thursday 20 July 2023**

Time: **1.00 pm**

Venue: **Lambeth Town Hall, Suite 16 and [Microsoft Teams](#)**

Members of the Committee

Andrew Carter	Strategic Director of Children's Services (DCS) - Lambeth Council
Di Aitken	GP, Lambeth Together Care Partnership Board Co-chair and Neighbourhood and Wellbeing Delivery Alliance Clinical and Care Professional Lead - Southeast London Integrated Care Board
Fiona Connolly	Executive Director of Adult Social Care, Strategic Director of Children's Services – Lambeth Council
George Verghese	GP, Co-Chair of the Lambeth Primary Care Clinical Cabinet – Southeast London Integrated Care Board
Nozomi Akanuma	Living Well Network Alliance Clinical and Care Professional Lead, South London and the Maudsley NHS Foundation Trust - Southeast London Integrated Care Board
Raj Mitra	GP, Children and Young People's Alliance Clinical and Care Professional Lead – Southeast London Integrated Care Board
Ruth Hutt	Director of Public Health - Lambeth Council
Cllr Jim Dickson	Cabinet Member for Healthier Communities (job-share), Lambeth Together Care Partnership Board Board Co-chair - Lambeth Council
Cllr Marcia Cameron	Cabinet Member for Healthier Communities (job-share) - Lambeth Council
Cllr Judith Cavanagh	Councillor - Lambeth Council
Lilian Latinwo-Olajide	Programme Director, Black Thrive
Richard Wiltshire	Patient and Public Voice Member
Sarah B Flanagan	Patient and Public Voice Member
Sue Gallagher	Lambeth Together Care Partnership Board Lay Member - Southeast London Integrated Care Board
Andrew Eyres	Corporate Director, Integrated Health and Care, Lambeth. Place Executive Lead, Lambeth – Southeast London Integrated Care Board
Julie Lowe	Site Chief Executive, Kings College Hospital NHS Foundation Trust - Southeast London Integrated Care Board
Kirsten Timmins	Deputy Chief Operating Officer, South London and the Maudsley NHS Foundation Trust - Southeast London Integrated Care Board
Paul Coles	CEO, Age UK Lambeth
Sarah Austin	Chief Executive Integrated and Specialist Medicine, GSTT NHS Foundation Trust

Therese Fletcher	Managing Director, Lambeth GP Federation - Southeast London Integrated Care Board
Mairead Healy	Chief Executive, Healthwatch Lambeth
Penelope Jarrett	Chair, Lambeth Local Medical Committee

Further Information

If you require any further information or have any queries, please contact:
Cheryl Smith, Email: Cheryl.smith@selondonics.nhs.uk

AGENDA

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Lambeth Together Care Partnership Public Forum and Board Meeting in Public

In Person at Lambeth Town Hall, Suite 16 & [Microsoft Teams Meeting](#)

Thursday, 20 July 2023 | 1:00pm – 5:00pm

AGENDA

Members of the public are welcome and encouraged to attend the Public Forum and observe the Board Meeting.

Agenda Item No. and Time	Agenda Item Title	Attachment / Supporting Information	Agenda Item Lead
1 p.m.	Public Forum		
60 mins	Welcome and introductions The Public Forum and how to take part Questions from the public		Cllr Jim Dickson <i>Co-Chair</i>
2 p.m.	Board Meeting in Public		
1.	Introductions <ul style="list-style-type: none"> ▫ Welcome, introductions and apologies 		Dr Di Aitken <i>Co-Chair</i>
2.	Declarations of Interest <ul style="list-style-type: none"> ▫ Members of the Board are asked to declare any interests on items included in this agenda 		Dr Di Aitken <i>Co-Chair</i>
3.	Review of Minutes <ul style="list-style-type: none"> ▫ Members of the Board are asked to approve minutes and review any matters arising from the Lambeth Together Care Partnership Board meeting in Public on 18th May 2023 	Paper enc.	Dr Di Aitken <i>Co-Chair</i>
4. 2:15pm (10 mins)	Lambeth Together Care Partnership - Place Executive Lead Report <ul style="list-style-type: none"> ▫ Members of the Board are asked to receive an update on key developments since the last Lambeth Together Care Partnership Board meeting in Public on 18th May 2023 	Paper enc.	Andrew Eyres <i>Place Executive Lead, Strategic Director, Integrated Health, and Care</i>

Agenda Item No. and Time	Agenda Item Title	Attachment / Supporting Information	Agenda Item Lead
5. 2:25pm (10 mins)	Lambeth Together Primary Care Commissioning Committee Update <ul style="list-style-type: none"> ▫ Members of the Board are asked to note outputs of the Primary Care Commissioning Committee held on 14th June 2023 and ratify any agreements made 	Paper enc.	Sue Gallagher <i>Board Lay Member</i> Oge Chesa <i>Director of Primary Care and Transformation</i>
6. 2:35pm (25mins)	Carers Strategy <ul style="list-style-type: none"> ▫ Members of the Board are asked to note progress on the Lambeth Carers Strategy 	Paper enc	Josie Brooks <i>Lead Commissioner</i> Alice Dias <i>CEO Carers Hub Lambeth</i> Ngozi Okoli <i>Carer / Service User</i>
7. 3:00pm (20 mins)	Cost of Living Programme Response <ul style="list-style-type: none"> ▫ Members of the Board are asked to note the Cost of Living Programme Response Plan 	Paper enc	Tom Barrett <i>Programme Director – Cost of Living</i> Laura Stoker <i>Programme Lead – Cost of Living</i>
3:20pm	BREAK		
8. 3:30pm (60 mins)	Deep Dive: Learning Disability and Autism (LDA) <ul style="list-style-type: none"> ▫ Members of the Board are asked to note the Progress of the All-Age Autism Strategy engagement workstream and successful results of the Learning Disabilities Annual Health Checks (LD AHCs) uptake target 	Paper enc	Helen Bolger <i>Lead Commissioner - Adults & Public Health</i> David Orekoya <i>Associate Director Integrated Commissioning-Mental Health</i> Michelle Homer <i>Lead Commissioner-Learning Disabilities and Autism, Integrated Commissioning, Lambeth Council</i> Mariama Korrc Kande <i>Autism Voice</i> Heidi Sternberg, Martin Heath <i>Parent Carers Forum</i> Dr Nandini Mukhopadhyay <i>CCPL in Learning disabilities and autism : SEL ICS: Lambeth</i>
9. 4:30pm (10 mins)	Lambeth Together Assurance Update <ul style="list-style-type: none"> ▫ Members of the Board are asked to note the accompanying report from the Lambeth Together Assurance Sub-Group 	Paper attached	Sue Gallagher <i>Board Lay Member</i> Warren Beresford <i>Associate Director Health and Care Planning and Intelligence</i>

Agenda Item No. and Time	Agenda Item Title	Attachment / Supporting Information	Agenda Item Lead
10. 4:40pm (15 mins)	Questions from public attendees <ul style="list-style-type: none"> ▫ An opportunity for members of the public to ask any further questions 		Dr Di Aitken <i>Co-Chair</i> Cllr Jim Dickson <i>Co-Chair</i>
11. 4.55pm	AOB Close <i>Date of next meeting: 21st September 2023 (virtual)</i> <ul style="list-style-type: none"> ▫ <i>Public forum, 1pm-2pm</i> ▫ <i>Board meeting in Public, 2pm-5pm</i> 		Dr Di Aitken <i>Co-Chair</i>

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LAMBETH TOGETHER CARE PARTNERSHIP BOARD MINUTES

Thursday 18 May 2023

Microsoft Teams

[Part 1 Meeting Recording \(Public Forum to item 7\)](#)

[Part 2 Meeting Recording \(First half of item 8\)](#)

[Part 3 Meeting Recording \(Item 8 to end\)](#)

Members Present:

Cllr Jim Dickson	Cabinet Member for Healthier Communities (job-share), Lambeth Together Care Partnership Board Co-Chair – Lambeth Council.
Dr Di Aitken	GP, Lambeth Together Care Partnership Board Co-Chair. Neighbourhood and Wellbeing Delivery Alliance Clinical and Care Professional Lead – Southeast London Integrated Care Board.
Andrew Eyres	Strategic Director, Integrated Health and Care, Lambeth. Place Lead Executive, Lambeth – Southeast London Integrated Care Board.
Anna Clough	Site Chief Operating Officer, King's College Hospital NHS Foundation Trust – Southeast London Integrated Care Board, deputising for Julie Lowe, Site Chief Executive, Kings College Hospital NHS Foundation Trust – Southeast London Integrated Care Board.
Cllr Marcia Cameron	Cabinet Member for Healthier Communities (job-share) – Lambeth Council.
Dan Stoten	Director of Integrated Children's Commissioning and Youth Services – Lambeth Council, deputising for Andrew Carter, Strategic Director of Children's Services – Lambeth Council.
Dr George Verghese (partial attendance)	GP, Co-Chair of the Lambeth Primary Care Clinical Cabinet – Southeast London Integrated Care Board.
Mairead Healy	Chief Executive - Healthwatch Lambeth.
Paul Coles	CEO – Age UK, Lambeth.
Dr Raj Mitra	GP, Children and Young People's Alliance Clinical and Care Professional Lead – Southeast London Integrated Care Board.
Richard Outram	Acting Director of Adult Social Care – Lambeth Council, deputising for Fiona Connolly, Executive Director of Adult Social Care, Strategic Director of Children's Services – Lambeth Council.
Richard Wiltshire	Patient and Public Voice Member.
Ruth Hutt	Director of Public Health – Lambeth Council.
Sarah Austin (partial attendance)	Chief Executive Integrated and Specialist Medicine, GSTT NHS Foundation Trust – Southeast London Integrated Care Board.
Sarah Flanagan	Patient and Public Voice Member.
Therese Fletcher	Managing Director, Lambeth GP Federation – Southeast London Integrated Care Board.

Apologies:

Andrew Carter	Strategic Director of Children's Services – Lambeth Council.
Fiona Connolly	Executive Director of Adult Social Care, Strategic Director of Children's Services – Lambeth Council.
Julie Lowe	Site Chief Executive, Kings College Hospital NHS Foundation Trust – Southeast London Integrated Care Board.
Kirsten Timmins	Deputy Chief Operating Officer, South London, and the Maudsley NHS Foundation Trust – Southeast London Integrated Care Board.
Nozomi Akanuma	Living Well Network Alliance Clinical and Care Professional Lead, South London, and the Maudsley NHS Foundation Trust - Southeast London Integrated Care Board.



Dr Penelope Jarrett	Chair - Lambeth Local Medical Committee.
Sue Gallagher	Lambeth Together Care Partnership Board Lay Member – Southeast London Integrated Care Board.
Vacant	Black Thrive Director.

In Attendance:

Amanda Coyle	Neighbourhood and Wellbeing Delivery Alliance Director – GSTT NHS Foundation Trust.
Amanda Goswell	PA / LBSAT Business Support Admin – Southeast London Integrated Care Board.
Catherine Flynn	Head of Communications and Engagement – Southeast London Integrated Care Board.
Cheryl Smith	Governance Lead – Southeast London Integrated Care Board.
Edward Odoi	Associate Director, Finance, Lambeth – Southeast London Integrated Care Board.
Emily Holmes	Neighbourhood and Wellbeing Delivery Alliance Project Manager – GSTT NHS Foundation Trust.
Gerry Evans	Lambeth Together Engagement Manager – Lambeth Council.
Guy Swindle	Lambeth Living Well Network Alliance Deputy Director.
Jane Bowie	Director of Integrated Commissioning (Adults) - Lambeth Council.
Lyssa Jenkins	Communications and Engagement Manager – Southeast London Integrated Care Board.
Niyemeti Ramadan	Lambeth Together Project Officer – Southeast London Integrated Care Board.
Oge Chesa	Director of Primary Care and Transformation – Southeast London Integrated Care Board.
Pamela Handy	LBSAT Business Support Manager – Southeast London Integrated Care Board.
Pete Hesketh	Assistant Director of Finance – Lambeth Council.
Rebecca Manzi	Lambeth Together Project Officer – Lambeth Council.
Sophie Taylor	Lambeth Together Programme Lead – Lambeth Council.
Warren Beresford	Associate Director, Health and Care, Planning, and Intelligence – Southeast London Integrated Care Board.
Adrian Kelly	Lead Commissioner – Sexual Health London.
Ike Philip	Observer.
Nancy Padwick	Lead Commissioner in Sexual Health – Lambeth Council.
Rachel Scantlebury	Public Health Consultant – Lambeth Council.
Raks Patel	Healthwatch, Lambeth.
Sulaimon Quadri	Quality Governance – Southeast London Integrated Care Board.
Virginia De La Hamayde	Observer.



1 Introductions

Dr Di Aitken welcomed members to the meeting and noted the topics discussed during the public forum that included:

- Learning disability health checks.
- Residents' issues accessing GP and dental appointments.
- Mental Health crisis response.
- Southeast London ICB Joint Forward Plan.

Action: Jane Bowie to communicate with Nicola Taylor outside of the Board meeting to discuss the fourth emergency service opportunity.

The responses to the above questions will be published on the [Lambeth Together Website](#)

The following discussions were also had:

- Mental Health Week and the work being done across the Integrated Care Board and Lambeth Council to highlight this – Andrew Eyres explained there were a range of events happening across the Civic Centre to support people to talk to each other. Dr Raj Mitra explained within Primary Care, talk around mental health happens all the time, ensuring staff are checked up on, making sure they take their full breaks and holiday entitlement and ensuring patients are asked about their mental health consistently. Cllr Jim Dickson stated there was a “Love Your Mind” workshop on Wednesday 18 May at Brixton library.
- Sarah Flanagan wanted to make it clear and for public record that men can now have a simple blood test to check for prostate cancer in the early stages of detection. Sarah Flanagan also mentioned the Volunteer Fair happening on the 1 June in Lambeth Town Hall and the Lambeth Country Show happening on the 10 and 11 June.
- Andrew Eyres talked about the Southeast London Joint Forward Plan and how work being completed by the individual six boroughs have fed into the Plan. For more information on the Joint Forward Plan, please visit [South East London's Joint Forward Plan](#)

Those present introduced themselves and apologies were noted from Fiona Connolly, Julie Lowe, Nozomi Akanuma, Dr Penelope Jarrett, and Sue Gallagher. It was noted that Sarah Austin would join the meeting at 3:00pm and Dr George Verghese would join the meeting intermittently.

A welcome was given to Anna Clough, who was deputising for Julie Lowe and to Virginia De La Hamayde and Ike Philip, who were observing the meeting.

Dr Di Aitken mentioned that it was World Hypertension Day on Wednesday 18 May.

2 Declarations of Interest

Members were asked to declare any conflicts of interests linked to the items on the agenda.

None were declared.

3 Review of Minutes

The minutes of the meeting of Wednesday 08 March 2023 were agreed as an accurate record of the meeting.



4 Lambeth Together Care Partnership - Place Executive Lead Report

Andrew Eyres provided an overview of key developments since the last Board meeting. The following was mentioned:

- Cllr Marcia Cameron wanted to add that she also attended the GP Federation visit in March, along with Andrew Eyres, Cllr Jim Dickson, and Dr Di Aitken.
- Dr Raj Mitra explained there are a lot of unhappy patients within Primary Care who have had their operations cancelled due to strike action and asked if there is a system-wide approach to manage the public's distress. Andrew Eyres explained trusts have been contacting patients where their operations have been cancelled and mentioned he could ask the trusts the extent to which they can reschedule operations in future but also noted that every time there is a strike, there is further impact.
- Dr Raj Mitra asked if there is any support for Primary Care and Andrew Eyres explained he didn't think so and asked if there was anything anyone could flag where they think help could be given. Andrew Eyres also stated it is most important that there are clear lines of communication for the future and explained if there was a lack of information coming from trusts, we can flag that with them.
- Dr Raj Mitra explained the Royal Mail strikes were also impacting patients as appointment letters were arriving too late and stated he would ask patients about what they feel could help them. Anna Clough explained the impact of the strikes had been monitored but wasn't sure what had been done as a result of this. Anna Clough also explained patients should be getting text reminders about their appointments and would find out where King's Hospital was in terms of rescheduling appointments.
- Dr George Verghese explained the Primary Care Access Recovery Plan talks about the interface between Primary Care and acute trusts and explained it is being investigated whether the acute trusts can arrange a single point of contact so patients can directly contact the acute sector, without having to ring around different phone numbers. Dr George Verghese also wanted to commend Andrew on his visit with Caroline Clarke as she now wants to showcase Primary Care and mental health to all the CEOs.
- Andrew Eyres explained Caroline Clarke was most impressed by the frontline staff she met and stated the team they met were very enthusiastic with how we can support mental health.
- Sarah Flanagan wanted to state that Guy's and St Thomas' send appointment letters by email, as well as by post. Andrew Eyres agreed that was his experience too but reiterated that not everyone has digital access and postal letters are just as important.

Action: Anna Clough to explore progress of King's College Hospital is with rescheduling appointments following strike action and feed back to Board members.

RESOLVED

1. To note the update.

To view the report accompanying this item, please refer to pages 11 to 16 of the agenda pack.

To view the meeting recording for this item, please refer to Part 1 of the recording at 1:06:17.

5 Our Health, Our Lambeth - Lambeth Together health and care plan 2023-28

Andrew Eyres presented the *Our Health, Our Lambeth* health and care plan aspirations and outcomes and showed the new introductory video to the plan. Andrew Eyres asked Board



members to approve sign-off for the *Our Health, Our Lambeth* plan, which all Board members approved.

The following discussion took place:

- Cllr Jim Dickson asked if there was anything we could do to get the plan out in the domain for residents to see.
- Dr Di Aitken explained there were numerous forms of communications going out and explained it falls on Board members to promote it as much as possible.
- Catherine Flynn explained the public would be provided with films and case studies to measure the impact of the plan and explained the Lambeth Together website and social media would be used to promote the plan. Catherine Flynn and the Communications and Engagement team will provide partners with content to share via their own channels.
- Andrew Eyres thanked Sophie Taylor for all her work on creating the plan and for her work with Lambeth Together, as it is Sophie's last Board meeting.

Action: Catherine Flynn and team to provide partners with content to share the health and care plan.

APPROVED

1. The *Our Health, Our Lambeth* health and care plan has been approved.

To view the presentation accompanying this item, please refer to pages 17 to 72 of the agenda pack.

To view the meeting recording for this item, please refer to Part 1 of the recording at 1:17:24.

6 Lambeth Together Primary Care Commissioning Committee Update

Oge Chesa presented the update from the recent Lambeth Together Primary Care Commissioning Committee meeting on behalf of Sue Gallagher.

There was no discussion or questions.

RESOLVED

1. To note the update.

To view the presentation accompanying this item, please refer to pages 73 to 78 of the agenda pack.

To view the meeting recording for this item, please refer to Part 1 of the recording at 1:34:11.

7 Lambeth Together Assurance Update

Warren Beresford presented the update from the previous Lambeth Together Assurance Group on behalf of Sue Gallagher.

The following discussion was had:

- Dr Raj Mitra asked Warren Beresford if there was anything Warren was worried about this month in terms of assurance. Warren Beresford explained the pressure on mental health access had been raised and Guy Swindle from the Living Well Network Alliance was at the assurance meeting to answer questions.



- Dr Raj Mitra asked if there was any data on the effect of the strikes yet. Warren Beresford explained the data isn't in real time and invited colleagues to comment on some of the pressures they may have been facing.
- Cllr Jim Dickson mentioned it may be worth noting the work on safer surgeries done by Primary Care Networks as more than half of our surgeries are now safe surgeries. Cllr Jim Dickson also mentioned that it was disappointing that only a few of the safer surgeries are saying so on their websites. Cllr Jim Dickson asked if we could take this issue back to the assurance group or Primary Care Networks. Cllr Jim Dickson reiterated it is great progress, but we need to let people know about it. Dr Di Aitken explained it may be to do with the issue of practice managers completing communications and engagement tasks on top of their day job, managing their staff and surgeries, etc. so communications and engagement may get lost along the way.
- Dr Di Aitken asked about the Adult Social Care pages in the assurance report and noted that the number of contacts, referrals, and conversion rates have decreased and asked if that was expected. Richard Outram explained it depended on the period that was being looked at and explained it needed to be looked at over a longer period and if going back over three years, you can see there was an increase during the pandemic as people contacted Adult Social Care with concerns at different points in time. We have seen over the last six months the figures tailing off to higher than we had pre-pandemic. We are facing people contacting Adult Social Care for other reasons apart from that and we are working with Paul Coles and Age UK Lambeth. Age UK staff are collaborating with Adult Social Care staff and offering different services to new users that contact Adult Social Care for first time. 15-20% then go off to the voluntary sector and are looped back to their GPs. Paul Coles explained that Age UK are running a pilot with Adult Social Care where staff are taking calls from Adult Social Care and supporting them to identify help outside of the Adult Social Care sector to deliver the outcomes they want. It is important to recognise Adult Social Care can't always offer the support required and we are seeing great outcomes with this pilot and are piloting this for another year. Richard Outram mentioned bringing the outcome of the pilot back to the Board once it has finished.
- Richard Outram explained that Dr Raj Mitra reached out to him about an article he read on social work, and he was mulling over if there could be an interface with social work students and new GPs. Dr Raj Mitra wanted to spend time with a social worker and Richard Outram explained they are in the early stages of discussion on this.
- Cllr Marcia Cameron asked about the government giving funding to GPs to reduce appointment waiting times, amongst other things, and asked how this would work. Cllr Marcia Cameron also asked about GP training in mental health and was not sure what the uptake is by GPs; do they recognise the signs, know where to signpost patients, etc.
- Oge Chesa explained there is funding available to support Primary Care and assuming 100% is in the pot, 70% of that is already being paid to GPs monthly. The remaining 30% is subject to us working with practices to produce an access plan and the Primary Care team are working to produce a template to capture the GPs' plans on how their individual practice will deliver on the aims of the guidance. By 30 June, a draft submission from all practices on their initial thoughts on the plan will be ready. 30% of the fund will be released subject to delivery of the plan.
- Dr Di Aitken asked if the progress of the access plan would come back via the assurance report. Oge Chesa explained it would come back via the assurance report or the Primary Care Commissioning Committee so the Board will get an update on this.
- Dr Di Aitken explained completing hospital work in mental health is one of the vocational training options offered on the path to becoming a GP and confirmed most GP trainees should have done this. Cllr Marcia Cameron explained in a paper or meeting from about a



year ago, it showed that GPs did not know how to signpost to mental health services.

- Dr Raj Mitra explained all Lambeth GPs have protected learning time including mental health, so it is ongoing. Dr Raj Mitra explained we have talking therapy sessions, monthly Staying Well clinics and work closely with South London and Maudsley NHS Foundation Trust.
- Dan Stoten explained from a children's mental health perspective, there is a workstream to make sure there is sufficient mental health training for Primary Care colleagues and explained there is a difference in training for children so this workstream will ensure all skills are up to date.

Action: Safer Surgeries promotion on surgery websites to be taken back to the assurance group or Primary Care Networks directly.

RESOLVED

1. To note the update.

To view the presentation accompanying this item, please refer to pages 79 to 126 of the agenda pack.

To view the meeting recording for this item, please refer to Part 1 of the recording at 1:39:27.

8 Deep Dive: Sexual Health

Rachel Scantlebury, Nancy Padwick, Adrian Kelly, Joss Dempster, and Karen Mathieu presented on contraception services in Lambeth.

The following discussion took place:

- Dr Raj Mitra asked if termination rates are being cross-referenced and are these going up or down.
- Cllr Jim Dickson explained that reproductive health is a big priority, and that early medical abortion was made more available due to Covid-19. Cllr Jim Dickson also explained there has been a debate post Covid-19 to ensure early medical abortion arrangements were maintained and asked if we have seen a shift in the way abortion services are accessed since early medical abortion has been made more available.
- Rachel Scantlebury confirmed when looking at termination rates year by year, these have not changed much and explained it is difficult to interpret so this can reflect a lack of access to contraception but indicates good access to abortion services. The rates are broadly flat, coming down a little. Rachel Scantlebury explained we want people to have a choice with contraception and that some people will want to see their GP, some will want to access a clinic, and some would prefer an online service. Rachel Scantlebury agreed to look at the detail in the shift of the early medical abortions and would look at the pattern since Covid-19 and would bring this information back.
- Dr Raj Mitra stated condoms used to be available in the practice, but they were taken away and asked if they should be in the practice.
- Dr Raj Mitra asked Adrian Kelly if there is a frequent request for emergency contraception, is that a warning sign that some people should be on regular contraception.
- Adrian Kelly explained emergency contraception will always be monitored and when a woman repeats an order of emergency contraception, there is only a small number where this happens and the reason why women make those choices would be quite unique. There is an issue of access and groups we see taking emergency contraception struggle to get through barriers to get through to services so the question is for the rest of the

system about how they can be more approachable and acceptable.

- Dr Raj Mitra mentioned in his practice, those who have asked for emergency contraception end up having a termination, so something is not joining up. Adrian Kelly explained these are very complex issues.
- Karen Mathieu explained she did not know who took the condoms away but would explore this. There are posters and materials available so we can get some materials posted out to you. Karen will drop the email into the chat where you can request materials – Dr Raj Mitra asked for this to be added to the Lambeth GP Bulletin.
- Dr Di Aitken asked a question on behalf of Dr Penelope Jarrett - it seems there is insufficient capacity in the system, especially for Long-Acting Reversible Contraception but also getting appointments in sexual health clinics for infections and problems which cannot be managed by a GP. Online access has helped, and pharmacists managing pills will help, but neither can replace the work of the sexual health clinics. GPs would like to be able to do more Long-Acting Reversible Contraception, but the current payments are less than the costs of running the clinics, so they are running at a loss. Is there any way Lambeth Together can find more resource to expand overall capacity?
- Rachel Scantlebury explained women are telling us they do find it hard to get those appointments so would agree on the need for additional capacity. Payment is complicated as there are different arrangements with Primary Care and sexual health clinics. A survey is in development to understand more about the use of Long-Acting Reversible Contraception. Nancy Padwick explained work is being carried out with GPs to look at trialling different models and looking at a payment scheme.
- Dr Di Aitken will feed back to Dr Penelope Jarrett.
- Ruth Hutt explained in relation to Long-Acting Reversible Contraception and Primary Care access, we must encourage our GPs and nurses to get their training completed so it is easier to manage in-clinic. There has been feedback from patients having to make multiple appointments, so it is easier to streamline them for women – the idea is to have a central booking system. Ruth Hutt also explained it would be helpful for GPs to be able to do the training – if, for example, someone is on day four and coming in for emergency contraception, a GP can fit a coil. Free condoms are widely available, but we need to get messages out to young people about where to find that information.

Action: Rachel Scantlebury to review the detail around early medical abortions and the pattern since Covid-19 and feed back to Board members.

Action: Karen Mathieu to add email address for requesting contraception posters and materials into the chat so it can be added to the GP Bulletin.

RESOLVED

1. To note the presentation.

To view the presentation accompanying this item, please refer to pages 127 to 157 of the agenda pack.

To view the meeting recording for this item, please refer to Part 2 and 3 of the recording.

9 Questions from public attendees

Wendy Horler asked the following question:

- Can you say to what extent the ambiguity about funding from NHS England and the Southeast London Integrated Care Board is impacting on implementing Lambeth's



plans? Allocations are uncertain from now until 2027-2028 so how damaging is that?

- Andrew Eyres explained we do not have an indication for allocation beyond next year and that is not unusual, but we can make assumptions. The difficulty is, we have lived through low inflation for some years, which is no longer the case and there is more financial uncertainty now. We face significant change and demand at different times.

10 AOB

Dr Di Aitken reminded Board members of the Plain English training session available to them on 9 June and of the Lambeth Country Show on 10 and 11 June.

The date of the next Lambeth Together Care Partnership Public Board meeting was confirmed as 20 July 2023.

The meeting ended at 16:32.

CHAIR
LAMBETH TOGETHER CARE PARTNERSHIP
Thursday 20 July 2023

Date of Despatch: 06 June 2023

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Lambeth Together Care Partnership Board

Title	Lambeth Together Place Executive Lead Update
Meeting Date	20 July 2023
Author	Andrew Eyres – Strategic Director, Integrated Health and Care
Lead	Andrew Eyres – Strategic Director, Integrated Health and Care

This item is for;

<input checked="" type="checkbox"/>	Information	<input type="checkbox"/>	Discussion	<input type="checkbox"/>	Decision	<input type="checkbox"/>	Ratification
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Recommendations;

The Lambeth Together Care Partnership Board is asked to;

1. Note an update on key developments since the formal Lambeth Together Care Partnership (LTCP) Board meeting in public on 18^h May 2023.

What other groups or committees have considered this item to date?

N/A. Individual items addressed at various fora.

Summary and Impact on Inequalities

An update to the Lambeth Together Care Partnership Board (LTCP) from the Lambeth Place Executive Lead Andrew Eyres, reporting on key issues, achievements, and developments from across our Partnership.

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**Lambeth Together Care Partnership
Place Executive Lead Report
20th July 2023**

Andrew Eyres; Strategic Director, Integrated Health and Care

Our Governance and Leadership



I would like to extend a warm welcome to our two new Board members. Lilian Latinwo-Olajide has joined as our Black Thrive Board member, succeeding Natalie Creary. We are pleased to have Lilian on board and look forward to benefiting from her valuable insights. Additionally, we are delighted to welcome Cllr Judith Cavanagh, who will be taking over from Cllr Ben Kind in relation to Children and Young People. We express our gratitude to Cllr Kind and Natalie for their contributions to Lambeth Together.

Furthermore, I would like to welcome Josepha Reynolds, who has assumed the Programme Director role for our Neighbourhood and Wellbeing Delivery Alliance (NWDA), bringing her expertise from the Southwark Partnership. Congratulations to Sophie Taylor on her new role as Lambeth Council's Director of Housing, and we extend our congratulations to Chris Moretti, who will be assuming Sophie's prior role as the Lambeth Together Programme Lead on an interim basis.

As part of the Organisational Development (OD) Programme mentioned in my last update, the Lambeth Together Care Partnership Board members met to consider our OD needs with the aim of developing our capability to work effectively together to deliver the ambitions in our Health and Care Plan - *Our Health, Our Lambeth*. Follow up actions will include our focus on equality, diversity and inclusion and taking forward our anti-racist approach, making best use of our time together, and ensuring ownership of key priorities across the system to enable change. To complement this work, each of our Partners have hosted an internal learning session on their role and / or organisation within the Partnership. To date, sessions have been held on the Lambeth Primary Care Clinical Cabinet, Lambeth Urgent Emergency Care transformation and the Lambeth GP Federation.

Our Board members recently participated in a Plain English session facilitated by an external training professional. The session specifically focused on spoken English within the context of health and care, aiming to enhance a shared understanding of clear and inclusive language and promote the use of Plain English at the partnership level, particularly during Lambeth Together Board meetings and in the Public Forum. By prioritising clear communication, we can build trust and accountability ensuring that residents are well-informed, effectively engaged and able to hold the Board accountable.

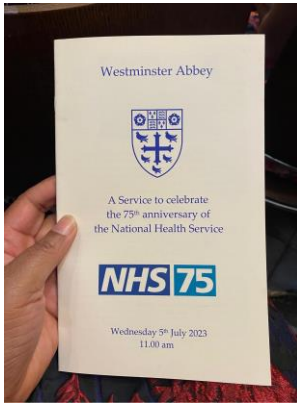
Delivering Our Strategies

During our Public Board Meeting in May, we launched '[Our Health Our Lambeth](#)', our comprehensive five-year Health and Care Plan designed for the Lambeth Together initiative, which sets out what we, as the Lambeth health and care system, aim to achieve over the next five years. To underscore our commitment, we released a video that outlines the three core aspirations of *Our Health, Our Lambeth*;

1. People lead healthy lives and have good physical and emotional health and wellbeing for as long as possible
2. Physical and mental health conditions are detected early and people are supported and empowered to manage these conditions and avoid complications
3. People have access to and positive experiences of health and care services that they trust and meet their needs

You can [watch the video](#) here.

75 Years of the NHS



We joined our colleagues in celebrating the NHS 75th anniversary on the 5th of July. This remarkable milestone represents the enduring commitment to delivering high-quality healthcare to our communities, a commitment that has evolved over the years to meet the changing needs of our population. I would encourage everyone watch the captivating [video](#) shared by the South East London Integrated Care Board (SEL ICB) Communications team, which provides a retrospective look at 75 years of the NHS in SE London. Dr. Di Aitken, Lambeth Together co-chair, attended the NHS 75 Service at Westminster Abbey on behalf of the Lambeth Team.

Lambeth Country Show



Lambeth Together was fully represented at the annual Lambeth Country Show which always provides An invaluable opportunity to interact with residents and offer advice and support. Partners were able to promote health and well-being, including access to talking therapies, delivering blood pressure (BP) checks and supporting their hypertension work. Across two days, the team delivered 348 BP checks, referring 39 patients back to their GP for follow-up.

Windrush 75



Last month we celebrated National Windrush Day, 75 years since the arrival of the first Windrush Empire passengers to the UK. National Windrush Day appreciates the contributions and achievements of the Windrush generation and their descendants to the UK, many of whom have contributed enormously to health and care services with the NHS, also turning 75 this month.

Lambeth, focused on the arrival of the procession, music, and dancing in Windrush Square in Brixton. I was fortunate to attend a great community event with music, story-telling and poetry from talented local performers. I'd like to extend appreciation to Equality, Diversity and Inclusion (EDI) and event colleagues and teams for all the organisation involved in collectively recognising the achievements and determination of the Windrush generation.

HRH Prince William – launches Homewards in Lambeth



On the 26th of June, Lambeth had the honour of hosting HRH Prince William as he visited the award-winning Mosaic Clubhouse in Brixton to launch the new Homeward Partnership. This initiative, led by the Royal Foundation, is a collaborative effort aimed at ending homelessness within a five-year timeframe. Lambeth was chosen as one of only six pilot areas across the UK to work together with committed individuals, organisations, and businesses to develop and implement locally tailored plans to prevent and ultimately eradicate homelessness. Each area will receive substantial support, including funding of up to £500,000 and the appointment of a dedicated local

lead to drive change at the grassroots level.

We recognise the severe impact of homelessness on individuals' mental, physical, and overall well-being, as well as their life opportunities. As such, the program seeks to adopt innovative approaches in preventing homelessness, with a specific focus on addressing the needs of often overlooked groups such as young people, women, and families facing domestic abuse, as well as single adults with complex needs.

Recent challenges in mental health services have underscored the vital role that stable housing plays in supporting effective discharges from inpatient care and overall health and care systems. By prioritising housing as an essential component, Lambeth's involvement in the Homeward Partnership aims to address these pressing issues and pave the way for transformative change in the lives of those affected by homelessness.

Industrial Action and System Pressures

As you may be aware, junior doctors, radiographers, and consultants have confirmed their intent to continue industrial action this summer. The latest strike by junior doctors will span a longer period, starting on Thursday, July 13th at 7am and ending on Tuesday, July 18th at 7am. Additionally, consultants will participate in strike action for the first time in the current dispute on July 20th and 21st. This prolonged period of industrial action, followed immediately by a weekend, will put significant pressure on our health and care services. We are working closely with all system partners to implement comprehensive measures that minimise disruption and prioritise patient safety across our services.

Despite the challenges, our collaboration and the dedication of our colleagues have enabled us to maintain many services during previous industrial action. The cumulative impact of prolonged strikes presents ongoing challenges for our health system colleagues. Our partners are proactively contacting patients to reschedule appointments as needed, and we continue to communicate with residents through multiple channels, guiding them to make use of the full range of available services in our system.

Our Programmes and Delivery Alliances

Children and Young People Delivery Alliance (CYP): Our Family Hub Start for Life Programme proposals have now gone through all required governance proposals, and we are implementing new commissioning and delivery arrangements to support programme delivery. In June, the Health and Well Being Board had a thematic focus on Best Start in Life and reviewed these proposals and the first Annual Learning Report from the LEAP (Lambeth Early Action Partnership) *A Better Start* initiative, now in its 9th year of 10. We are continuing to develop our established Emotional Health and Well Being Alliance group and to identify and take forward actions under this group. Recruitment for our Children's Brokerage and Specialist Placements service has progressed with permanent appointments made. The service is continuing to develop in accordance with programme plans.



Living Well Network Delivery Alliance (LWNA): As mentioned above, we are excited to be part of the Lambeth team to deliver the Prince of Wales' Homewards programme to end homelessness in 5 years, which was launched at the Alliance funded Mosaic Clubhouse. 'Home' - increasing the number of people living in stable and appropriate accommodation - is one of our 6 priorities. We have now recruited a team of Mental Health Practitioners, jointly funded by the Alliance and our GP colleagues and based in surgeries across Lambeth, who will be a central part of our Staying Well offer, supporting more people with their mental health in their own homes and communities and reducing the number that need crisis and long-term support. We continue to manage high demand

and various spells of industrial action whilst maintaining services and reducing the number waiting to be assessed by our Single Point of Access.

Neighbourhood and Wellbeing Delivery Alliance (NWDA): The Neighbourhood and Wellbeing Delivery Alliance (NWDA) held their final workshop on the evaluation of the Thriving Communities initiative, led by Dr Margaret Hannah of International Futures Forum (IFF). Present were Social Prescribing Link Workers from several PCNs, and representatives from Lambeth VCSE organisations. They introduced the roles of newly recruited Health Champions (Public Health) and Equity Champions (PCNs), fostering connections and understanding of work of other colleagues. Also in attendance was Neighbourhood Nursing to explain their role and potential areas of collaboration. It was agreed that the group will be responsible for growing the Thriving Communities work at scale, ensuring the governance is in place to ensure systems are safe and reliable at the neighbourhood level, and processes are embedded to ensure continued learning through practice.



Hypertension

AT Medics Practices in Streatham made the [news](#) with their work to address hypertension and that they have eliminated the inequalities in the control of hypertension between different communities in their practice populations. High blood pressure is a key cause of strokes and heart attack and has a much higher prevalence in Black, Asian and Multi-Ethnic populations and in deprived communities. Their work is a fantastic example of how we can drive improved outcomes for our population and, at the same time, address the gap in outcomes that exists between our black and white populations.

Childhood Immunisations

The pandemic saw a decline in the number of recorded child immunisations and vaccinations, resulting in an increased risk of infection and, in some cases, serious health concerns. Lambeth Together recognises that several factors have contributed to this decrease and addressing them is of key importance given the diverse nature of our population. As part of the implementation of the new 2023-25 Lambeth Childhood Immunisation Strategy, we have been working to address knowledge gaps and enhance confidence surrounding childhood vaccinations among parents, caregivers, and staff who interact with families that have children. To achieve this goal, we organised an interactive webinar, aiming to establish trust through focused outreach and to improve the understanding of parents and caregivers regarding the pivotal role of childhood vaccinations in protecting child health. The Strategy entails leveraging trusted assets such as children's centres and youth clubs to conduct face-to-face educational sessions with parents. Further collaboration across SE London is underway to plan additional virtual webinars for clinical and non-clinical staff who engage with parents and caregivers of children and young people.

Refugee Week

Lambeth celebrated our first Refugee Week last month as a new Borough of Sanctuary; this year's theme was "compassion". Lambeth Council co-hosted an event welcoming 22 London boroughs who have started the process to receive the Borough of Sanctuary award, as well as colleagues from the Lambeth Sanctuary Forum alongside sanctuary-seeking residents who are part of our resettled refugees, guests from Ukraine, residents currently accommodated in asylum-hotels and others affected by forced migration. Lambeth's Mayor gave an impassioned speech and awarded certificates to volunteers supporting sanctuary-seekers. You can see highlights of this fantastic held at the Lambeth Assembly Hall and decorated with artwork from Lambeth schools with messages of Freedom, Democracy, Equity, and Human Rights [here](#).

Refugee Week was also the perfect opportunity for our GP surgeries to promote our "Safe Surgeries" which supports staff to recognise and address the barriers that many people face by implementing inclusive registration policies to ensure nobody in the community is excluded from primary care. More information about Safe Surgeries can be found [here](#).



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Lambeth Together Care Partnership Board

Title	Lambeth Together Primary Care Commissioning Committee update
Meeting Date	20 July 2023
Author	Oge Chesa – Director of Primary Care and Transformation
Lead	Sue Gallagher – Lambeth Together Board Lay Member

This item is for;

<input checked="" type="checkbox"/>	Information	<input type="checkbox"/>	Discussion	<input type="checkbox"/>	Decision	<input checked="" type="checkbox"/>	Ratification
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Recommendations:

The Lambeth Together Care Partnership Board is asked to:

1. Note the update on discussions held at the Primary Care Commissioning Committee on the 14th June 2023
2. Ratify decisions made at the Primary Care Commissioning Committee on the 14th June 2023

What other groups or committees have considered this item to date?

The Lambeth Together Primary Care Commissioning Committee update has been considered by the following groups and committees:

- Lambeth Together Primary Care Commissioning Committee
- Lambeth Local Medical Committee
- Lambeth Medicines Optimisation
- Lambeth, Southwark, and Lewisham Local Pharmaceutical Committee

Summary and Impact on Inequalities

The Primary Care Commissioning Committee (PCCC) is responsible for facilitating service users with accessible and equitable primary care services in our community. This includes services provided by General Practices, Dentists, Pharmacists, and Eye Care Specialists. The Committee's primary objective is to address and mitigate any healthcare inequalities within the community whilst improving access.

Key Functions:

- (i) Equity of Provision: The PCCC ensures that all proposals and items it receives prioritise equitable healthcare provision to the population. It actively works to

prevent the creation of unnecessary barriers that hinder people from receiving essential services.

- (ii) Impact Assessment: Before approving any major changes to the expected service delivery, the Committee conducts a comprehensive assessment of the proposed changes' impact. This assessment considers the potential effects on accessibility and ensures that funding is optimally allocated to guarantee inclusive and responsive service access for all.

This update to the Lambeth Together Care Partnership Board is to provide information on and support for decisions made at the Primary Care Commissioning Committee discussions on the 14th June 2023 and an opportunity to ask further questions and feed into PCCC decision making.

Lambeth Together Primary Care Commissioning Committee (LTPCCC)

Summary of Meetings held on
Wednesday 14th June 2023



Working in partnership for a healthier borough

LTPCCC Part Two Meeting



- **Estates:**

- Waterloo Health Centre - Chairs Action: The committee ratified a chairs action and noted approval at the Planning and Finance Committee for the temporary Accommodation business case.
- West Norwood Health and Leisure Centre - The Committee approved allocating the void space at the West Norwood Health and Leisure centre to the Knights Hill Surgery, subject to conditions.
- **Lambeth Local Primary Care Incentive Schemes for 2023/24:** Approval was given to:
 - renaming the Lambeth Local Primary Care Incentive Scheme to Lambeth General Practice Incentive Scheme (LGPIS)
 - LGPIS & Premium specification for 2023/24 (noted Medicines Optimisation Team to update on the Grey list section of Medicine Optimisation Local Scheme at a future meeting)
 - A review of the 23/24 content in readiness for 24/25 to link to the LT Health & Care Plan and a Phase 1 Stage 1 update of the proposed review would return to the Committee in September.

LTPCCC Part One Meeting



- Updates were received on:
 - Risk Register,
 - Performance,
 - Quality including a draft SEL proposal; and
 - Finance
- Workforce update: a risk around Training Hubs ability to deliver on its aims was highlighted due to the current recruitment concerns. This is to be added to the Risk Register
- It was noted that the Primary care operational group once constituted will commence the process of addressing the questions raised around the updates, review the quality report as to inform what comes to PCCC as well as help agree the workforce data that sits in the performance report and the associated rationale



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Lambeth Together Care Partnership Board

Title	Carers Strategy update
Meeting Date	20 July 2023
Author	Josie Brooks, Alice Dias (CEO Carers Hub Lambeth)
Lead	Josie Brooks, Lead Commissioner

This item is for;

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Recommendations;

The Lambeth Together Care Partnership Board is asked to;

1. Note progress of the Carers Strategy

What other groups or committees have considered this item to date?

To date this item has been considered by

- Lambeth Together Executive Group
- Lambeth Together Staff Briefing
- Joint Strategic Oversight Board
- Carers Collaborative Strategy Group

Summary and Impact on Inequalities

Summary:

Board members to receive an update on progress developing the Lambeth Carers Strategy to date and the draft priorities.

Impact on Inequalities:

We know that unpaid carers are more likely to experience poor health outcomes, particularly poor mental health; when asked what the main issues and challenges facing carers are, 71% of Lambeth carers said managing their mental health and emotional wellbeing.

We know that unpaid carers are at greater risk of financial hardship; 900,000 full-time unpaid carers nationally - most of them women - rely on Carer's Allowance, which at only £76.75 a week is the lowest benefit of its kind.

Carers' health is known to be worse than that of non-carers due to the pressures of the role and is compounded by many factors. Caring has been announced as being a social determinant of health recently by Public Health England.

It is through the development of a refreshed Carers Strategy that we collectively seek to take account of these inequalities, changes and addresses new challenges which may have arisen.

To do this, the Carers Strategy development has involved groups across Adult's and Children's social services, Integrated Commissioning, partners from the voluntary sector, Young Carers, Young Adult Carers and Adult Carers.

Lambeth Carers Strategy



Working in partnership for a healthier borough

Intro

- Josie Brooks – Lead Commissioner, Lambeth Integrated Commissioning Team
- Alice – CEO of Carers Hub Lambeth
- Ngozi – Carer in Lambeth



Working in partnership for a healthier borough



Background

Our joint carers strategy, 'Working together with Families and Carers – A Framework for Action' was first published in 2017.

- 5 years on, the Integrated Commissioning Team, alongside Carers' Hub Lambeth and other community partners are refreshing the Lambeth Carers Strategy.
- The landscape affecting carers has significantly changed over the past 5 years, including a rise in the number of people caring, the fallout of the Covid 19 pandemic, increasing inequalities among our communities and the cost of living crisis. It is essential that our work in Lambeth takes account of these changes and addresses new challenges which may have arisen.

Context

- All-ages strategy – collaboration between adult’s services and children’s services
- Across health and social care – collaboration across multiple teams, including acute and primary care
- Partner developed – piece of work has been developed with Carers Hub Lambeth as co-partners



What we've done



Consultation survey drafted and circulated to key stakeholders

In person consultation event with attendees from across the community

Online consultation event attended by unpaid Carers

Collated and analysed feedback

Drafted priorities and consulted with partners



Hearing from Ngozi

- What has been Ngozi's experience as a Carer in Lambeth?
- What are Ngozi's hopes for the Lambeth Carers Strategy 2023?



What Carers told us

I need a break soon. I am very tired.

I need professionals to recognise my needs

I feel isolated and disconnected

Listen to carers and recognise their expertise

Managing my mental health is a challenge alongside my caring role

Navigating support is a minefield





Next steps



Questions





Lambeth Together Care Partnership Board

Title	Lambeth Council Cost of Living Response Plan 2023/4
Meeting Date	20 th July 2023
Author	Laura Stoker, Programme Lead, Cost of Living
Lead	Tom Barrett, Programme Director, Cost of Living

This item is for;

<input checked="" type="checkbox"/>	Information	<input type="checkbox"/>	Discussion	<input type="checkbox"/>	Decision	<input type="checkbox"/>	Ratification
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Recommendations;

The Lambeth Together Care Partnership Board is asked to;
1. Note and comment on the Response Plan

What other groups or committees have considered this item to date?

N/A

Summary and Impact on Inequalities

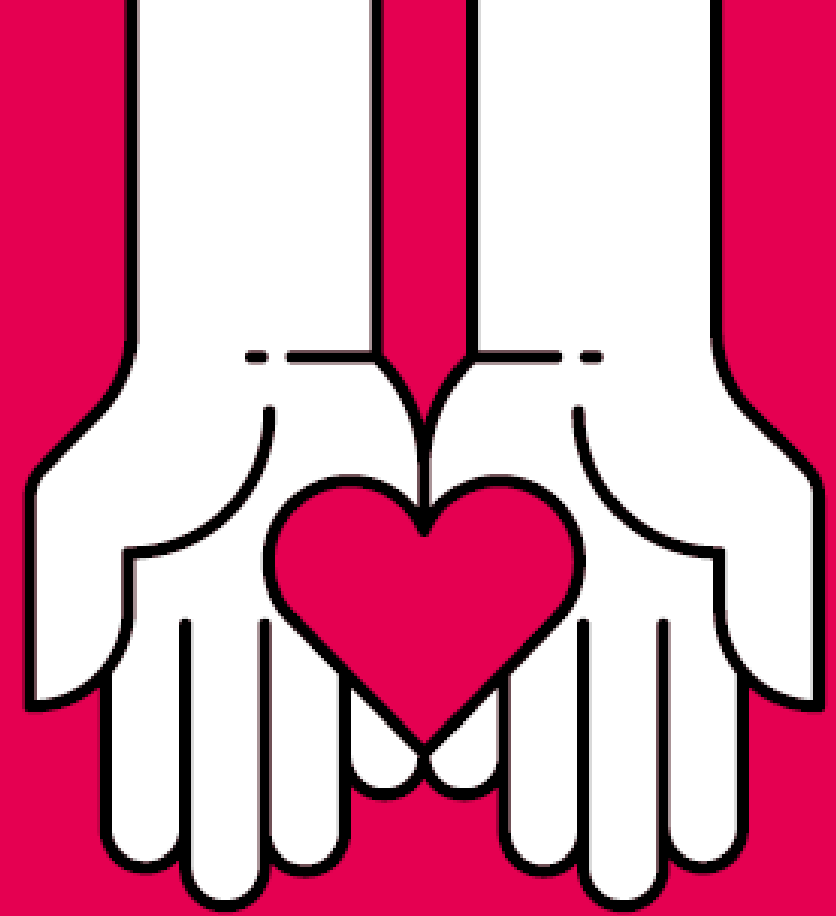
These slides set out the council's Cost of Living Response Plan 2023/4. The plan is designed to mitigate the impact of the cost of living crisis on the borough's most vulnerable residents.

The plan has four key objectives: responding to urgent need; minimising costs; maximising incomes; and building financial resilience. The plan acknowledges that, because of systemic inequalities the residents most impacted by the crisis are not representative of the Lambeth population as a whole and addressing these inequalities is central to the plan.

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Cost of Living Crisis

Response plan 2023-2024



- Impact of austerity
- Poorest residents impacted the most
- Structural issues – funding of public services (e.g. childcare, Universal Credit)
- Government support is beginning to drop away

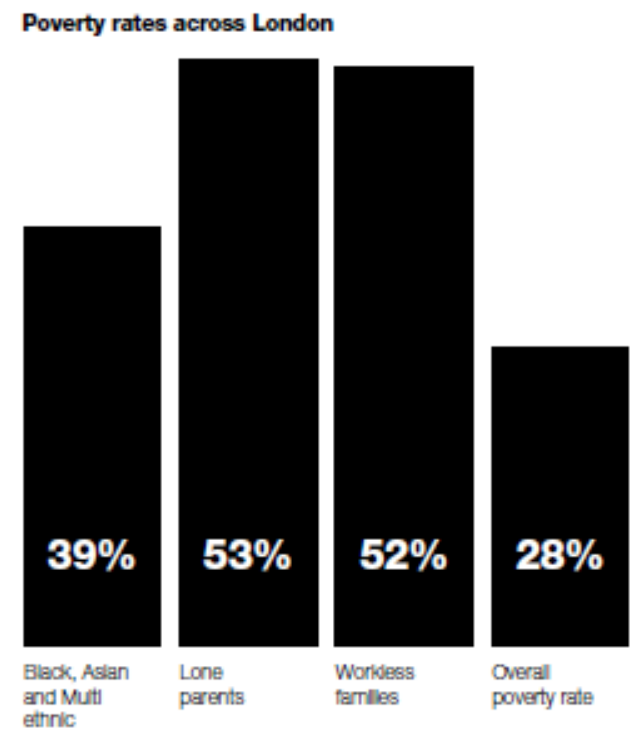
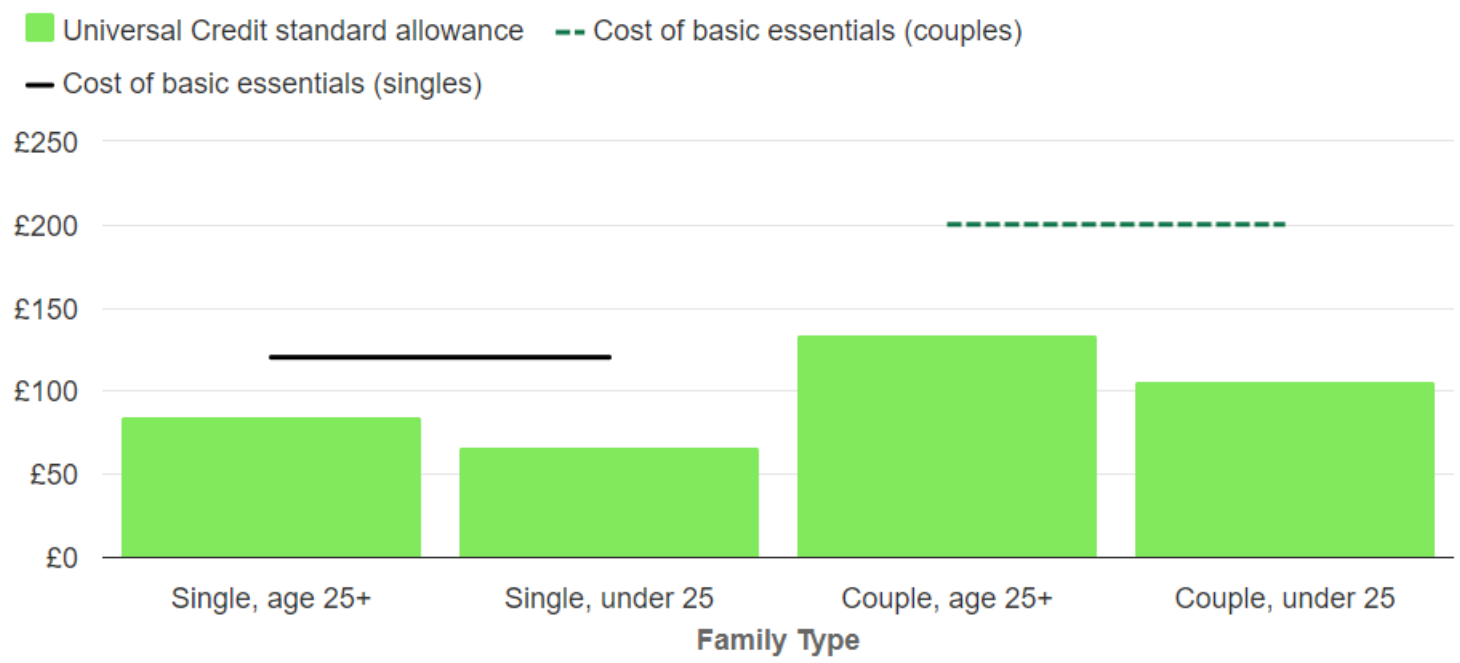
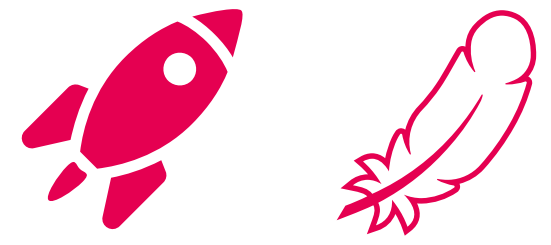


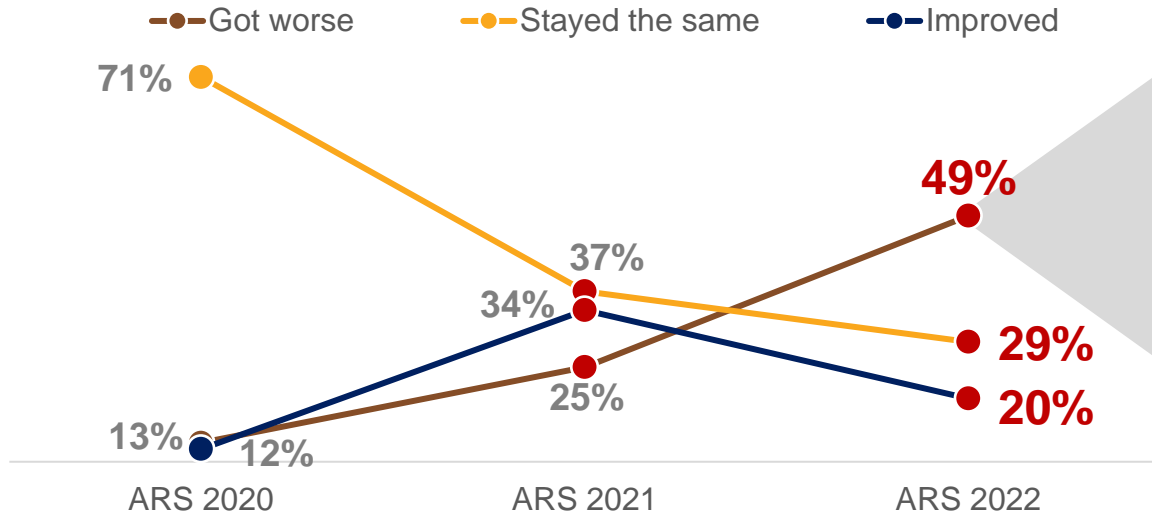
Figure 1: Universal Credit's standard allowance compared to Joseph Rowntree Foundation/Trussell Trust's indicative essentials guarantee (£ per week in 2023/34)

Local context: overall finances

Half (49%) of all residents feel their personal financial circumstances have gotten worse since 2021, compared to just 25% who reported worsening finances last year. Some groups are also significantly more likely to report worsening finances than others – see deep dive (right).

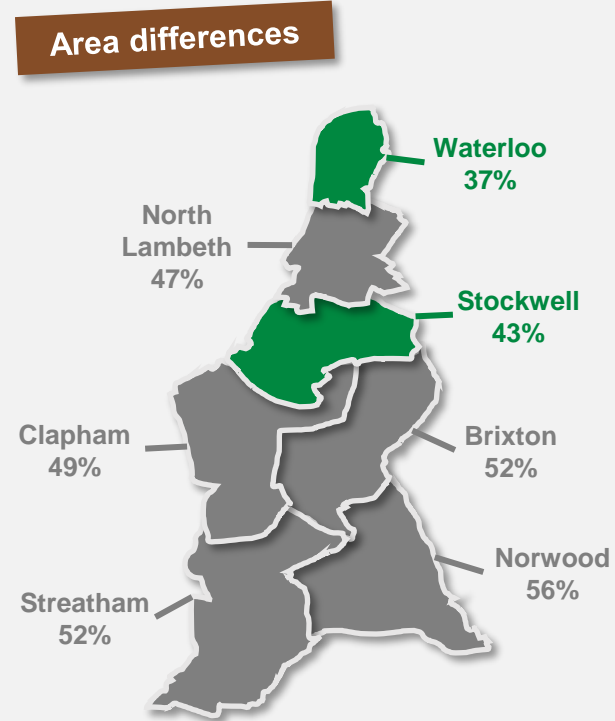
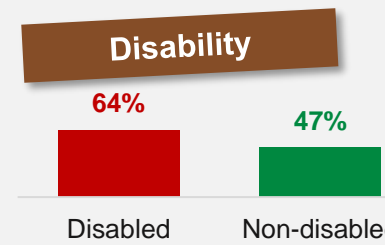
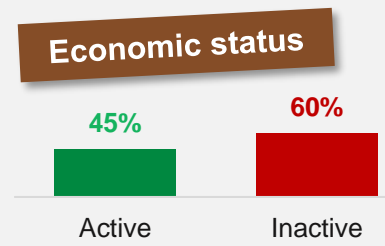
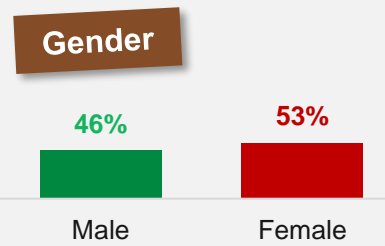
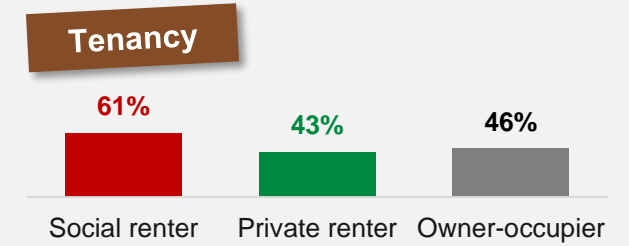
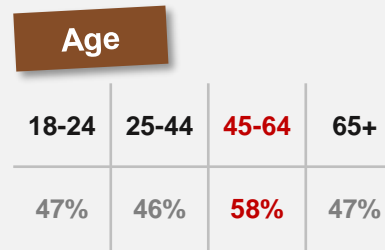


49% of residents feel their personal finances have **gotten worse**



Q. Compared with this time last year, do you think that your personal financial circumstances have improved, stayed the same or got worse? **Base:** all respondents (2,015)

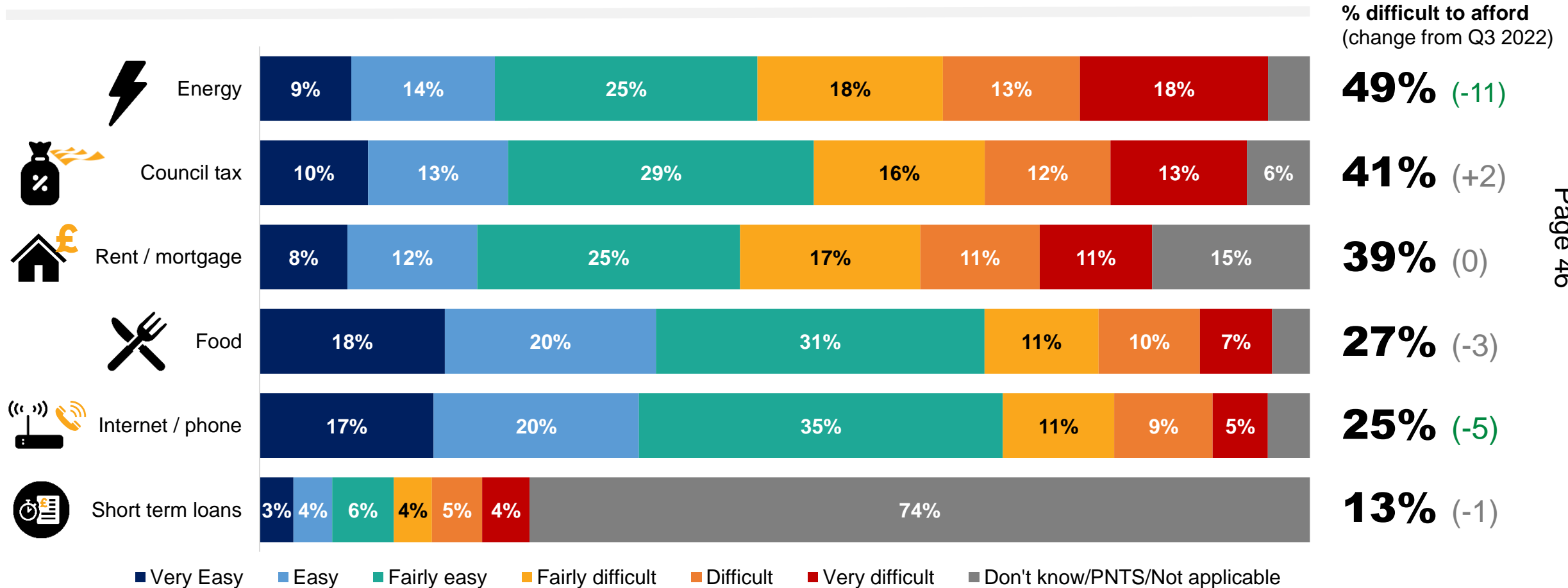
Deep dive: proportion of residents whose finances have worsened



*No significant differences by ethnicity

Local context: bills

When asked about how they'll be able to afford various bills over the next year, **nearly half of all residents believed it will be difficult to pay their energy bills** (although this has fallen significantly compared to the Q3 2022 Residents' Survey).

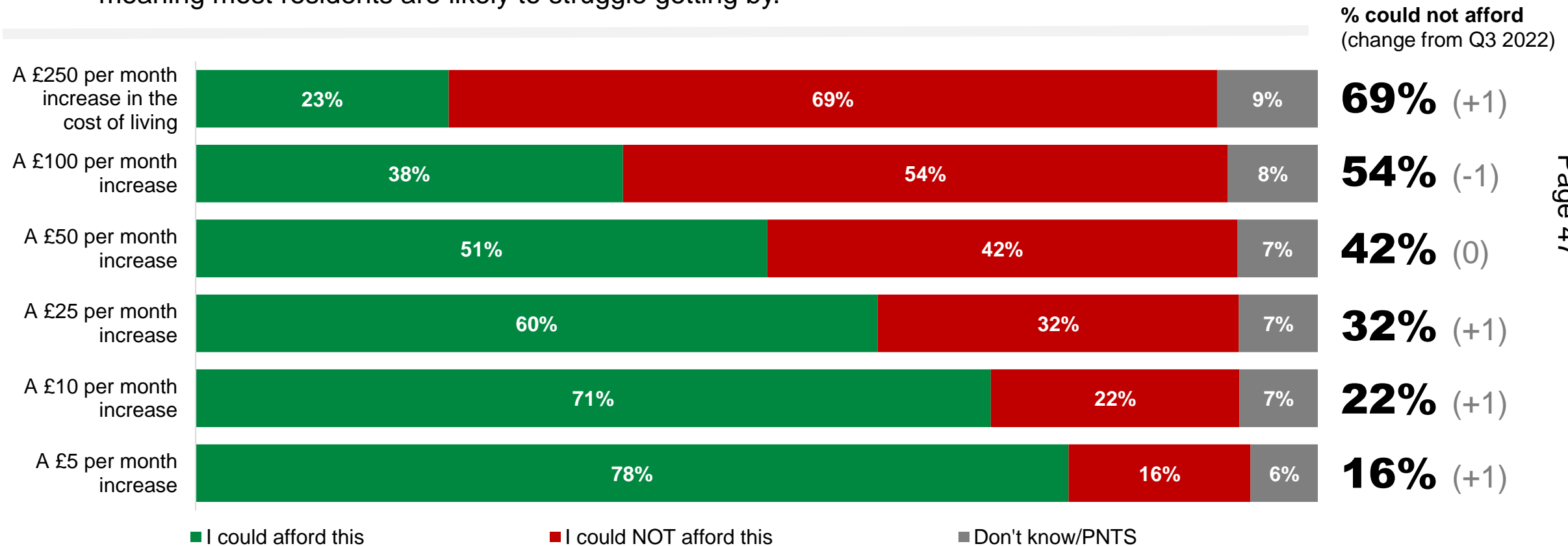


Q. Over the next year, how easy or difficult do you think it will be for your household to pay for the following...? **Base:** all respondents (2,015).

Local context: resilience and precarity



With inflation having peaked at the beginning of the survey period in October 2022, many residents reported being considerably financially precarious – the majority of residents feel unable to afford a £100 per month increase in the cost of living, and 1 in 6 feel they could not afford even a £5 per month increase. Although inflation is projected to fall sharply in the latter half of 2023, prices have and will continue to rise considerably month on month – meaning most residents are likely to struggle getting by.



Q. Thinking about all your cost of living expenses – including housing, food, bills etc. – would you be able to afford...? Base: all respondents (2,015).

Data and Insights: Proactive identification of vulnerable residents

- [Data pack](#)
- Low Income Family Tracker



Row Labels	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	Grand Total	
	Vulnerability/Risk Factors																
	Low										High						
17 Low			5	4	2												11
16		1	5	2	3	1											12
15	4	8	50	90	16	2	3	1			2	1					177
14		1	5	18	7	4	1				1	1					38
13	4	1	67	137	69	49	15	12			4	2	1				361
12		2	89	96	62	25	14	7									295
11			132	150	45	17	6	5			2	4	1				362
10	2	4	24	47	42	17	9	10				2					157
9	14	27	918	1104	430	363	77	130			27	16	2			1	3109
8	2	2	47	78	87	30	8	15			4	3		1			277
7	3	3	53	61	608	144	172	93			19	14	4				1174
6	3	12	300	254	981	354	353	85			68	39	6	5	2		2462
5	2	1	44	51	78	73	3	1			2						255
4	1	5	144	167	655	447	182	143			68	44	15	3	3		1877
3	2	16	198	179	4967	1444	958	1027			226	115	28	11	1	1	9173
2	1	16	486	104	1026	391	2621	1500			599	300	91	39	12	2	7188
1 High		9	103	85	635	308	127	126			195	186	84	44	15	7	1924
Grand Total	38	108	2670	2627	9713	3669	4549	3155	1217	727	232	102	34	10	1	28852	

- Indicative resilience index (left) to target payouts

- **Short term** - next 12 months
 - £10m programme
 - 4 objectives:
 - Responding to urgent need
 - Minimising cost
 - Maximising income
 - Financial resilience and debt management
- **Medium-long term**
 - Tackling poverty, preventative, community focus
 - Alignment with Borough Plan golden thread: a borough of equity and justice
 - Embedding within existing and developing activity – Youth Council, post-LEAP, Building Healthier Communities, NWDA



Crisis support: Responding to urgent need

- Additional funding to the Emergency Support Scheme
 - Shifting to cash-based
 - Signposting to benefit maximisation and other self-help
 - Trusted partner referral route
 - Link/support worker for residents requiring specialist support
- Supporting at scale foodbanks and surplus food distribution

Crisis support: Maximising incomes

- Targeted cash payouts
- Benefits uptake campaigns
- Employment support programmes
- Commitment to good work through London Living Wage

- Reducing council tax liability for those in receipt of council tax support
- Expanding eligibility for free school meals
- Supporting the most vulnerable households with costs of childcare
- Increasing creche and stay and play capacity
- Offering low income residents free period products delivered to their homes
- Free period products in council run buildings
- Pharmacy First pilot
- Green Doctor programme and energy kit provision
- VCS small grants programme and continuation of warm spaces network
- Providing additional support for residents in the private rented sector
- Supporting residents impacted by increases in communal heating

- Increasing the amount of advice agency activity in the borough including outreach in health settings
- Ensuring accessibility to grant and budget maximisation tools
- Link workers (and links to other link workers)
- Increasing specialist support available to social workers working with families impacted by the crisis
- Offering signposting and guidance training for frontline workers and voluntary sector organisations

- Awareness of support available
 - Leaflet, booklet, [web](#)
 - Cost of Living 23/24 plan

Community solutions

- Cost of living, money and debt
- Support for your family
- Work, education and training
- Looking after your health
- Keeping you safe
- Your housing needs
- Adult care and wellbeing
- Libraries
- Young people

[Home](#) > [Community solutions](#) > [Cost of living, money and debt](#)

Cost of living, money and debt

Emergency support

Foodbanks

If you and your family are going hungry or struggling to eat well, visit your local foodbank for immediate support.

[Access a local foodbank →](#)

Benefits advice

Free, independent advice from local agencies on what benefits you're entitled to and how to access them.

[Get benefits advice →](#)



Advice and support directory

Local support and services if you're facing a crisis, including if you have money issues or need legal advice.

[Lambeth Larder directory →](#)

Are you homeless or at risk of becoming homeless

Advice on homeless prevention or information and support if you're a rough sleeper.

[Contact housing advice team →](#)

Emergency Support Scheme

Get help if you're facing a crisis, emergency or disaster, including if you're struggling to pay bills or to buy food.

[Emergency Support Scheme →](#)

Cost of living support available now



Lambeth Council and local charities are here to help during the cost of living crisis.

We can help you with:

- Council tax support and rebates
- Access to benefits and grants
- Making your home energy efficient, reducing your bills
- Access to Foodbanks and low-cost food
- Emergency Support Scheme - support for residents in an emergency, crisis or disaster.
- Job and business start-up support
- Holiday activities

Emergency Support

The Emergency Support Scheme helps Lambeth Residents that are facing hardship, a crisis, emergency, or disaster. This includes struggling to pay bills or afford food.

We can help with vouchers for food or High Street shops, fuel payments, handyman services, removals and storage, along with physical goods such as refurbished white goods and second-hand furniture.

Post Office payout

Lambeth households most in need of financial support should have received a letter in the post to claim their council tax energy rebate; simply take this letter with a form of ID to any Post Office branch.

For further information visit our website lambeth.gov.uk/cost-living-crisis-support



SCAN ME



Contact



Residents requiring support with the cost of living can contact: costofliving@lambeth.gov.uk



Cost of living crisis

Information pack



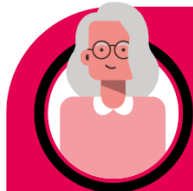
06 Cost of Living Response Plan

Maximising incomes

For many Lambeth residents, the council's assistance in minimising costs is a lifeline. However, for those facing debt and other forms of financial insecurity, efforts to maximise income are equally critical.

What we are doing

- Targeting cash payouts (via the Post Office) to low-income residents most vulnerable to rising costs and least financially resilient, throughout 2023-24
- Continuing targeted information campaigns to raise costs and least financially resilient, including Pension Credit and Free School Meals
- Maximising incomes, through the Every Pounds Counts Team, for residents experiencing significant long-term ill-health or disability
- Implementing a range of employment support programmes including through Youth Hubs, Opportunity Lambeth, Curripoint and Multiply
- Providing community learning courses on energy advice, cooking, and gardening skills, with cost of living issues embedded in those settings
- Maintaining our commitment to good work in the borough through incentivising and advising businesses to pay the London Living Wage.



Case study

Jane is a housing association tenant living alone and was identified through the council's Pension Credit uptake campaign. Jane received a letter about her eligibility for Pension Credit and a further follow up call to encourage uptake. Jane stated that her gas and electricity bill had risen significantly and she was very concerned about how she would manage financially.

Through the campaign, the council was able to support Jane to claim for Pension Credit and requested a three-month backdated payment. Jane was also referred to the Green Doctor service for advice on reducing her energy bills and fuel vouchers where required.

As a result of this support, Jane was able to receive an additional £100 per week to help with her costs, as well as an annual reduction of 10 to 15% from her energy bills after working with the Green Doctor.

This programme is a sticking plaster for 2023/24

Support to develop a more sustainable approach to tackling poverty in the borough

- Learning from what works
- Working and aligning with our partners
- Developing our research base
- Context of being a [borough with social and climate justice at its heart](#)





Lambeth Together Care Partnership Board

Title	Learning Disabilities and Autism Deep Dive <ul style="list-style-type: none"> ▫ <i>All-Age Autism Strategy Engagement Feedback</i> ▫ <i>A successful result in Learning Disabilities Annual Health Checks</i>
Meeting Date	20 July 2023
Authors	Helen Bolger – Lead Commissioner LDA Michelle Homer – Lead Commissioner LDA Mubarak Darbar – Lead Specialist Consultant Commissioner LDA Dr Nandini Mukhopadhyay – CCPL in Learning disabilities and autism (SEL ICS: Lambeth) Joiss Munetsi – Primary Care Mental Health Development Manager
Lead	David Orekoya –Associate Director Integrated Commissioning – Mental Health and LDA

This item is for;

<input checked="" type="checkbox"/>	Information	<input checked="" type="checkbox"/>	Discussion	<input type="checkbox"/>	Decision	<input type="checkbox"/>	Ratification
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Recommendations;

The Lambeth Together Care Partnership Board is asked to;

1. Note the results of the All-Age Autism Strategy engagement workstream and the proposed next steps
2. Note the successful results against the target uptake of in Learning Disabilities Annual Health Checks (LD AHCs)

What other groups or committees have considered this item to date?

Lambeth All-Age LDA Steering Group

Summary and Impact on Inequalities

All-Age Autism Strategy Consultation

As part of the development of the All-Age Autism Strategy a wide-reaching consultation exercise was conducted, welcoming feedback from autistic people and their families and professionals and services from across the health and care system.

People told us about their experiences of school and employment, access to health and care services and what does or doesn't work well in the system as it is currently.

Representatives from Autism Voice and the Parent Carer's Forum will attend the board to feedback on their experiences.

Tackling inequalities faced by autistic people is a key part of the strategy with a focus in Theme 4 on *Tackling Health and Care Inequalities*. The feedback received as part of the consultation brings a wealth of knowledge on how to improve access to and waiting lists for diagnosis, how to improve awareness and training on autism, and recommended reasonable adjustments which will be built into the action plan in the next stage.

Learning Disabilities Annual Health Checks (LD AHCs)

Lambeth is celebrating a successful achievement of 86% of people with LD receiving their annual health check (AHC) in 2022/23, against a national target of 75%. This is down to the hard work of GP practices in building relationships with their patients with support from the health promotion activities across Lambeth and SEL in recent years.

Data available from the AHCs on health outcomes show that in a number of areas, the health of people with LD is not significantly different from the general population. While this is positive, it also indicates that there are potential areas for further development in order to tackle the underlying reasons for the difference in life expectancy between people with LD and those in the general population.

Learning Disabilities and Autism Programme Deep Dive

20 July 2023



Presenter	Organisation
All-Age Autism Strategy Consultation Feedback	
Michelle Homer	Lead Commissioner- Learning Disabilities and Autism, Integrated Commissioning, Lambeth Council
Mariama Korrca Kandeh	Autism Voice
Heidi Sternberg	Parent Carers Forum
Martin Heath	Parent Carers Forum
Learning Disabilities Annual Health Checks	
Dr Nandini Mukhopadhyay	CCPL in Learning disabilities and autism : SEL ICS: Lambeth

Lambeth All Age Autism Strategy Development and Consultation



Vision

Individuals of all ages on the autism spectrum are valued and included in their communities. This includes providing access to early intervention and education services, as well as employment and housing opportunities that are tailored to the unique needs of individuals on the autism spectrum.

Context

National Strategy for Autistic People, Children and Young People 2021-26

sets out broad framework and requirement to develop borough-based strategies and associated action plans covering six areas

- 1) Improving understanding and acceptance of autism within society
- 2) Improving autistic children and young people's access to education, and supporting positive transitions to adulthood
- 3) Supporting more autistic people into employment
- 4) Tackling health and care inequalities for autistic people
- 5) Building the right support in the community
- 6) Improving support within criminal and youth justice systems

Lambeth additional priority are of focus, based on local insights

- 7) Improving understanding of the roles of parents and carers

Consultation aim:

- To gather input from individuals with autism and their families, as well as other key stakeholders, to inform the development of the All Age Autism Strategy for Lambeth and an action plan that supports the needs of individuals with autism of all ages
- To build on existing population data and insight sources
- To reach beyond those who are accessing autism support services to wider populations living with or affected by autism



Consultation Feedback Overview

Online Survey

- 131 responses in total
- 123 general responses
- 8 Easy Read responses
- Additional written feedback
- Respondents ranked suggested recommendations

Online Engagement Sessions

- 4 sessions during the evening and lunchtime
- Total of 58 attendees
- Mix of professionals, autistic people and family members
- Cllr Jackie Meldrum also attended a session

Focused Meetings

- Adult's LD social work team
- Lambeth Together
- SEND team
- SEL ICB
- LD Provider Forum
- SEND Schools

Consultation Event – 15th March

- 28 Attendees including
- Cllr Dickson and Cllr Valcarcel
- CAMHS, OTs, Social Work managers, Carers Hub, A2nd Voice, Autism Voice, Unity Works, NAS Lambeth
- Autistic adults and family members of autistic CYP

Art For Autism

- Responses from IA and JB
- Responses from Jubilee School

In-Reach Engagement

- Visited:
- 2 sessions run by Autism Voice
- 3 sessions run by Lambeth Parent Forum
- Lambeth Children's and Families VCS forum (attended by Cllr Kind)
- Whippersnappers Showcase Event

- Supported provided by: Lambeth Together Engagement Team and Lambeth Council Comms teams, Lambeth Together Comms and Engagement Steering Group and the Lambeth Together Equalities, Diversity and Inclusion team



Themes we consulted on

National Themes:

- Theme 1 – Improving understanding and acceptance of autism within society
- Theme 2 – Education and Transition to Adulthood
- Theme 3 – Employment Opportunities
- Theme 4 – Tackling Health and Care Inequalities
- Theme 5 – Support in the community/ Inpatient care
- Theme 6 – Improving Support within the Criminal and Youth Justice Systems

Local Theme:

- Theme 7 – Improving understanding and working with carers and families

NB: Lambeth's own draft strategy does not have to be structured **exactly** around these themes.



Stakeholders we have engaged with



Engagement with System partners



Professionals from across the South East London Integrated Care System were invited to take part in the engagement sessions, and will be key partners in developing the action plan in the next steps.



Feedback topics covered:

- Funding opportunities to continue providing collaborative, personalised **community** support
- Need for more effective **information-sharing** across systems and sectors (i.e. health and employment)
- **Training opportunities** for staff working in areas such as acute hospital trusts – led by members of their team who have specialist knowledge about reasonable adjustments
- Thresholds around eligibility for social and health care support:
 - availability of autism-only support
 - difficulties during transition periods and accessing funding where individual has co-occurring conditions, despite needs being clear
 - there is feeling that support drops off for adults
- Desire for reasonable adjustment flags across health system

Autistic Children and Young People's Priorities



The following themes were identified from conversations with young people at Autism Voice:

- Experiences of bullying at school and it was felt that there was not support for this
- This was often very traumatic for the young people and affected their mental health
- Some young people described feeling very lonely and not having many opportunities to make friends
- Young people also explained that they had negative experiences at work and that this included bullying or there not being reasonable adjustments.
- They also spoke of experiencing difficulties sustaining employment opportunities
- Young people spoke of how they enjoyed services like Autism Voice and felt very supported by the team; they enjoyed social activities including bowling.



Autistic Adults' Priorities

- Desire for clear diagnostic pathways for adults
- Recognition of the range of needs, including needs relating to autism and other conditions (e.g. MH/LD)
- More support which is accessible to autistic people with a range of needs
- Advocacy and empowerment – there was support for promoting autism champions who provide advocacy and self-advocacy training
- Importance of tailored housing and employment support
- For services more widely to improve **understanding** of autism, not just awareness i.e. knowing what reasonable adjustments might be helpful



Presentation from Community Partners

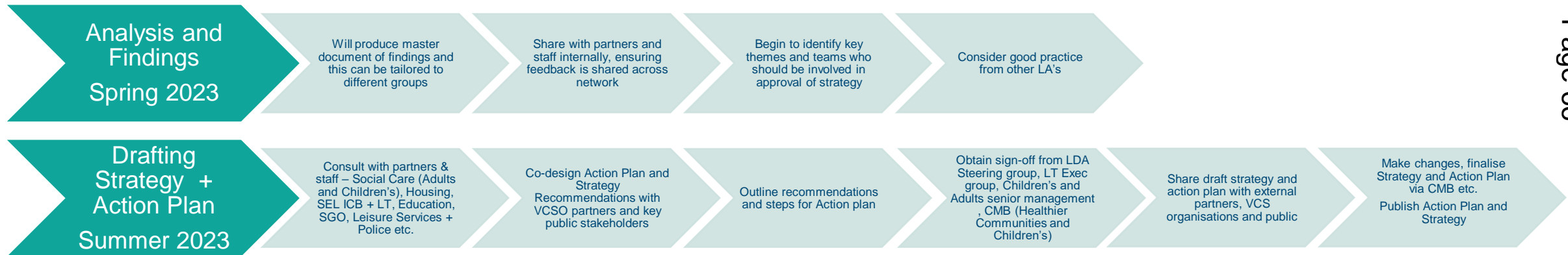


- Equality: For people from the BAME community
- Education: Implementation of Education, Health and Care Plans (EHCPs) and Transitions
- Advocacy: GP appointments

- Diagnosis
- Access to information
- Support for Parents and Carers



Next Steps for Developing the Autism Strategy



Learning Disabilities Annual Health Checks (AHCs)



Annual health checks are for people with a learning disability



You can get an Annual Health Check if you are aged 14 or older



An Annual Health Check is done by your doctor or your nurse once a year.

It is there to help you stay healthy



Lambeth and the NHS want **75%** of people with a learning disability to have a health check.

Last year **86%** of people had a health check. That's more than ever before!

Well done to primary care, carers, specialist services, the voluntary sector organisations and patients for this achievement!





Health checks: Performance against target

Total by Financial Year	2018-19	2019-20	2020-21	2021-22	2022-23
Number on LD register (aged 14+)	1,346	1,469	1,402	1,465	1,510
Number of checks Completed	1,008	1,042	953	1,169	1,308
Proportion of LD AHC completed	75%	71%	68%	80%	87%

- NHSE target: 75% of people of the GP register to access a health check
- In 2019/20 and 2020/21 Lambeth did not reach 75% due to the major impact on GP practices of the pandemic
- The general trend is upwards, with Lambeth reaching or exceeding 75% in 18/19, 21/22 and 22/23
- Note the number of people on the GP register is increasing, meaning it is increasingly challenging to reach the target



How did Lambeth achieve this target

By GP Practices / Primary Care

- Primary care has successfully integrated the health check into 'Business as usual'
- Practice staff are trained and experienced in communicating with people with learning disabilities, and are more successful at encouraging people to take up the health check
- Service improvement facilitators (SIF) are embedded in primary care to improve the collection and use of data and information
- Standard Quality and Outcomes Framework (QOF) incentive - no added incentives were needed to achieve these results.

System wide Health Promotion

- Through the NHS Exemplar Project, Lambeth commissioned Disability Advice Service Lambeth (dasl) to run an information and promotion campaign in 2021 on social media and directly with VSOs
- South East London Big Health Week – a week of online and in person events
- Learning Disabilities and Autism Health Ambassadors – people with lived experience undertake projects and engagement to increase awareness of AHC and health and wellbeing
- Question & Answer sessions at Carer's Hub led by Dr Nandi Mukhopadhyay

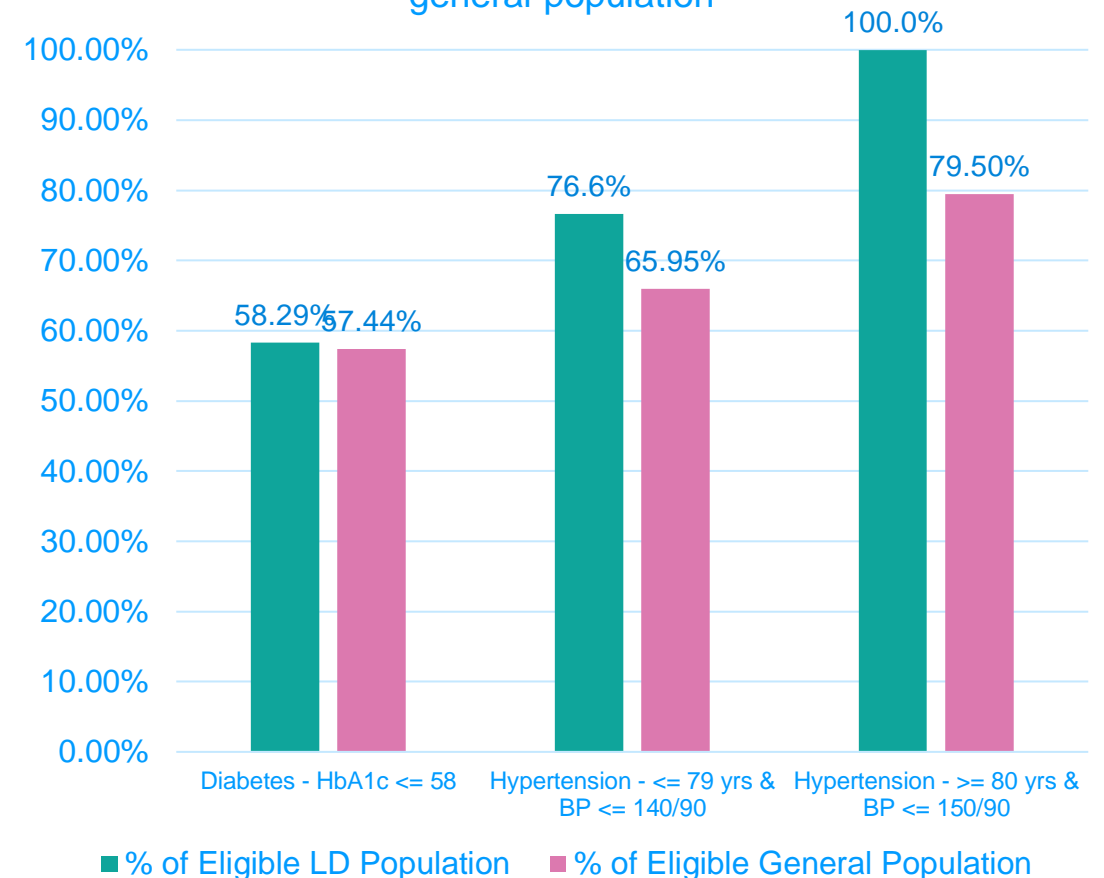


What do the health check data tell us about how well health care is managed?



- We now access data on health management measures which can indicate if people with learning disabilities (LD) are having worse outcomes than the general population
- HbA1c is a measure of blood glucose. An HbA1c of 58 or lower indicates good diabetes management and is positive for the individual
- Hypertension is when blood pressure is consistently too high. When someone is diagnosed with hypertension, a BP of 140/90 or less is positive for the individual
- People with LD are achieving slightly better outcomes for the indicators shown than people in the general population
- Note that number of people on the LD register is small relative to the general population

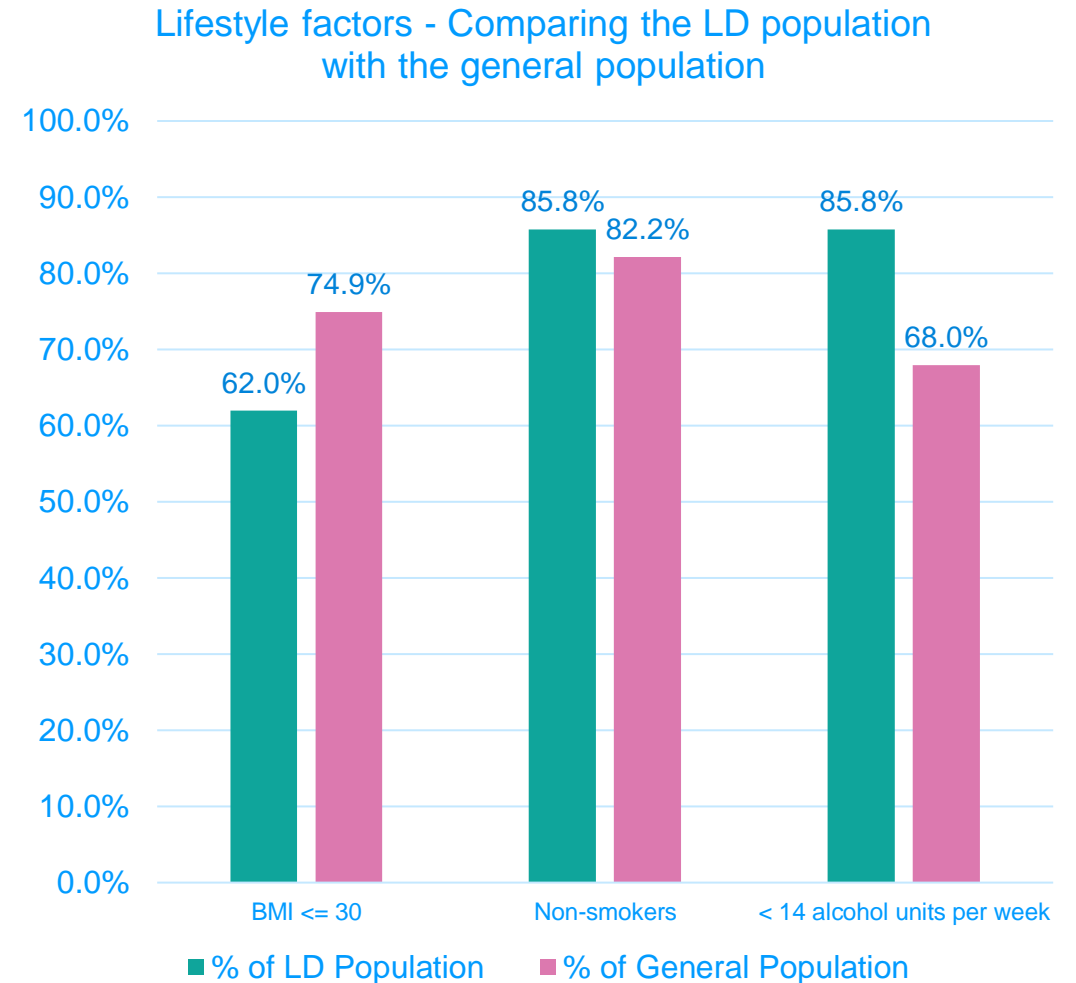
How well is diabetes and blood pressure being managed? Comparing the LD population with the general population



What do the health check data tell us about healthy lifestyles?



- A Body Mass Index (BMI) of 30 or over indicates you are obese and at risk of cardiovascular problems
- However, fewer people with a learning disability (LD) have a healthy weight compared to the rest of Lambeth
- Drinking less alcohol and being a non-smoker is positive for the individual
- More people with learning disabilities are non-smokers and drink less than 14 units of alcohol a week when compared to the Lambeth general population



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